Computing and Communications Committee Meeting
March 21, 2007

Present: Scott Sutherland, Michael Zingale, Jason Torre, Wei Lin, Anita Lago

Meeting called to order by Chair Scott Sutherland.

Administrative Business:
Coordinating Council has requested a list of this year's action items from all standing committees.

Business for the meeting:
A discussion of the presentation made by CIO Rich Reeder and Behzad Barzideh (presenting) visiting guests on March 1, 2007.

The members present shared some of their reactions to the presentation given at the previous meeting. All were in agreement that it was informative and provided answers to some of the questions that had been raised. It did also raise some additional concerns and action items for review which that the committee would like to focus on over the remainder of the semester and the beginning of the '07 academic year.

The action/review items:

- Recommend to Networking that they conduct a vital systems inventory of academic and administrative departments on campus and in doing so create a knowledge base of the following information from which they may improve the current system support policies. The items should be: identify all MAC addresses, all IP addresses, the departments they are contained within, contact person for departments, contact information for machines (both within their care and those being run locally), conduct a Vital Systems review, designating which departments and systems are vital to research, administration and adjust their support system accordingly.
- Recommendation to implement a 24/7 systems support protocol to provide research faculty and centers with full systems support coverage during weekend and evening hours, including departments which have their own client support people or do not license support services from DOIT. And in doing so, investigate the possibility of the creation of a general support line from which calls may be transferred.
- Recommend a resolution or policy be drafted for acceptance by the campus administration to treat networking as a basic needs utility for the campus as are water and heat, and that such a designation be coupled with appropriate funding.
- Recommend that the charge back system of paying for services be reviewed and that appropriate, fair adjustments be made to the current formula, if applicable.
- Recommend that a base line minimal level of networking service be implemented for all buildings on campus over the next two-three years, providing a minimal level of access of 100MB to the Desk with a 1 GB backbone.
- Final recommendation to explore the legality and potential for Indirect Cost sharing between the Research Foundation and DOIT; Research Foundation sharing in the technology infrastructure costs in support of the research faculty and centers.

Additional Business: The committee shall comment on the new TL&T department's strategic planning document to be released in the future. This request has been made by the new head of the division.

Meeting was closed at 3:20 PM with the next meeting to be scheduled on April 12th. Submitted by: Jason Torre, March 22, 2007.