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Subject Campus Bookstore Customer Satisfaction

To: All Faculty and Staff Please see the information below regarding the Campus Bookstore's Customer Survey.

Thank you, Robert McGrath Provost and Executive Vice President for Academic Affairs

To: The Stony Brook Community

We invite you to participate in a short, but valuable, on-line Bookstore Customer Satisfaction Survey. Your response will help us better understand how well we are meeting your current needs at the Campus Bookstores.

For participating in this survey, we are offering each respondent a chance to win a Rio Cali Sport MP3 Player.

Your response to the survey will assist Stony Brook in improving and expanding the services provided by our bookstores.

Please complete this survey before Monday, March 6, 2004.

Click on the URL below or Using your web browser, go to:

http://www.express-surveys.com/stonybrook

Thank you! Your participation is greatly appreciated.

Donna O. Klingel Associate Director Faculty Student Association