

ISSUE # 3 May '01

The following article by Sarah Stockton appeared in <u>The Chronicle of Higher Ed (online)</u> on May 2, 2001.

It is presented in lieu of the President's Message.

Share it with a colleague!

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They Also Serve Who Cook and Collate

By SARAH STOCKTON (Reprinted from The Chronicle of Higher Education (online), May 2, 2001)

People on a campus can be divided into three groups: the faculty (which includes administrators), the students, and the staff. Faculty members are the providers, scholars, researchers, educators, academics, writers, and committee members (and administrators make policy and budget decisions). The students are consumers, learners, seekers, and participants. The staff are, well, employees.

When I was a staff member at a large, urban, public university, I worked for the state. Only secondarily did I work for the university. The state had final say over my work schedule, my pay, and my vacation, retirement, and health benefits -- as well as my job security.

That control can be devastating to employees' productivity and morale if they aren't rewarded in other ways, as faculty members are with tenure, and administrators with power. You get no end-of-the-year bonus based on how many problems you solved, how many times you helped a student navigate some bureaucratic quagmire, or how often you walked a faculty member through a software program. You cannot be rewarded with stock options, or skip several rungs on the advancement ladder.

However, you have the consolation of knowing that you aren't likely to be fired even if you don't work very hard or are unpleasant or unprofessional - a consolation available to administrators and faculty members as well. And, of course, after umpteen years of service, you get a small pension.

Even so, though technically I was a state employee, I felt like a member of the university, and a collaborator in its mission of teaching, research, and service.

I fell in love with the idea of academe when I was in high school. I wanted to see those ivory towers, walk those hallowed halls -- first as a student and later in some other capacity. I've always known, though, that I'm not a scholar. I comprehend facts, synthesize information, draw conclusions, and write well enough, but I have not found any particular discipline so appealing that I want to focus my life on it. As a generalist rather than a specialist, I find the path of true scholarship inaccessible.

So, after I got my B.A., I entered a graduate program in education, and I looked for ways to be connected to academe without being a professor. I started out as a student assistant in admissions and, in turn, became an admissions evaluator, a department secretary, a coordinator of public relations, and a coordinator of student services. Through this evolution, I read copies of The Chronicle that my various bosses left lying around, studied the university's academic-senate minutes, and perused the mailings generated by administrators. And I thought about how to find a place in the university that would suit my skills and talents so that I could serve its mission without feeling like -- or being treated like -- just an employee.

I am not unique in my goals. I know of other staff members who have dedicated themselves to academe not as some economic safety raft, but because they are committed to working for something meaningful and -- dare I say it? -- good. For instance, I know a man who runs the computer networks for a university's residential services, including students in the dorms and members of the residential-housing staff. He could make substantially more money in the private sector, but he believes in helping students have a positive college experience. I know a department secretary who holds a master's degree, yet stays in her job because she believes strongly in what the faculty members of her department are trying to accomplish, and wants to help them succeed.

On the other hand, I have seen several valuable employees leave academe, and not just for practical reasons like low pay or because they worked in offices or departments that were understaffed. The real reason they left is less tangible: They didn't feel valued or -- even more important -- included.

Staff employees at the university where I worked are not generally considered to have a role in moving the institution forward. These are the people who show up every day, put in their 20 years, adjust to each new admissions policy or parking-allocation decision, rewrite their job descriptions, learn



Chapter Election Results

Listed below are the official results of our Chapter election as tallied by the UUP Elections and Credentials Committee and filed with the UUP Secretary.

The ballots were verified, opened and counted on April 25-27, 2001.

PRESIDENT and DELEGATE:

| A/P | Name | Votes | |
|-----|------------------|-------|---|
| P | Schmidt, John P. | 230 | X |

VICE PRESIDENT FOR ACADEMICS and DELEGATE:

| A/P | Name | Votes | |
|-----|-------------------|-------|---|
| A | Zweig, Michael F. | 73 | X |

VICE PRESIDENT FOR PROFESSIONALS and DELEGATE:

| A/P | Name | Votes | |
|-----|------------------|-------|---|
| P | Quinn, Edward H. | 141 | X |

SECRETARY:

| A/P | Name | Votes | |
|-----|---------------------|-------|---|
| P | Shertzer, Arthur M. | 211 | X |

TREASURER:

| A/P | Name | Votes | |
|-----|---------------------|-------|---|
| P | Feliciano, José L. | 150 | X |
| P | Wrigley, Charles A. | 63 | |

GRIEVANCE CHAIR ACADEMIC:

| A/P | Name | Votes | |
|-----|--------------------|-------|---|
| A | Rosenthal, Joel T. | 77 | X |

GRIEVANCE CHAIR PROFESSIONAL:

| A/P | Name | Votes | |
|-----|-----------------|-------|---|
| P | Bishop, Melissa | 120 | X |

Top Ten By Vote Academic & Professional Delegates to Delegate Assembly

| A/P | Name | Votes | | A/P | Name | Votes | |
|-----|---------------------|-------|----|-----|-----------------------|-------|----|
| Α | Wishnia, Judith | 78 | 1 | P | O'Connell, Edward J. | 106 | 1 |
| Α | Godfrey, Aaron W. | 75 | 2 | P | Bishop, Melissa | 100 | 2 |
| Α | Wishnia, Arnold M. | 72 | 3 | P | Feliciano, José L. | 98 | 3 |
| A | Anshen, Frank | 69 | 4 | P | Godden, Diane C. | 92 | 4 |
| Α | Volkersz, Evert | 67 | 5 | P | Wrigley, Charles A. | 86 | 5 |
| Α | Smith, Jacquelyn G. | 4 | 6 | P | Hopkins, Ellen L. | 84 | 6 |
| Α | Rilling, Donna J. | 4 | 7 | P | Brennan, Marlene | 83 | 7 |
| A | Rosenthal, Joel T. | 3 | 8 | Р | Kapur, Sanjay | 68 | 8 |
| A | McAdoo, William | 2 | 9 | P | Hansen, Charles C. | 67 | 9 |
| Α | Demarie, John A. | 1 | 10 | P | Wallahora, Colleen R. | 67 | 10 |



CHAPTER COMMITTEES NOW FORMING:

We invite all Chapter Members to consider serving on one of the following Chapter Committees now forming for the next Academic year.

HEALTH & SAFETY LEGISLATIVE AFFIRMATIVE ACTION SOCIAL

INDIVIDUAL DEVELOPMENT AWARDS
PART-TIME CONCERNS
MEMBERSHIP DEVELOPMENT

Please contact the Chapter Office at Ext. 2-6570

or e-mail the Chapter President at <u>John.Schmidt@sunysb.edu</u> with your availability and area of interest.

Thank you!

INDIVIDUAL DEVELOPMENT AWARDS

A Review

Articles 12.2 and 42 of our contract with the state provides money "for professional development and training programs which will improve job performance and assist employees in developing their full professional potential and in preparing for advancement." Formerly known as the Professional Development and Quality of Working Life (PDQWL) Awards, this funding is now referred to as the Individual Development Awards (IDA).

During this round, the West Campus UUP Chapter committee received \$56,141 in funds to be divided among 94 Full-time and 10 Part-time applications. Last year, the money was divided equally among all applicants, a process which gave almost everyone some funds but did not differentiate on the merits of the different proposals. This year the committee decided to evaluate applications based on two major criteria: (1) the focus, specificity, and academic merit of the research project; and (2) the contribution of the grant to the member's professional development.

The applications were ranked based on the criteria and funded on a percentage basis that depended on the ranking. Most of the applications were funded, at a range of between 75% and 25% of the requested funds. Those applications that did not receive funding typically did not meet the required deadline for submission or fell outside the period in which the funds have to be used.

This year, we have decided to list award recipients in order to illustrate the cross section of employees who benefit from this program, which is a direct result of UUP's contract improvement initiatives on your behalf.

| Name | | Department | Award* |
|----------------------------------|--------------|-------------------|--------|
| 1. Cassidy, James | es A. | A-Art | 883 |
| 2. Jeffreys, Joe I | | A-Theatre Arts | 1,000 |
| 3. Koppelman, C | Constance E. | A-Wmns Studies | 1,000 |
| 4. Kurash, Cher | | P-Univ Cnsel Ctr | 1,000 |
| 5. Leslie, Richar | d G. | A-Art | 990 |
| 6. Sacks, Nancy | | A-Sociology | 1,000 |
| Simha-Alper | n,Amira | P-Univ Cnsel Ctr | 480 |
| 8. Staehler, Tanj | a | P-Acad Advising | 425 |
| 9. Rzhevsky, Ta | tiana G. | A-German &Slavio | 654 |
| 10. Vasvari,Loui | se O. | A-Comp Lit | 989 |
| SUBTOTAL PA | RT-TIME | | 8,421 |
| 1. Allen, David | Y. | A-Library | 350 |
| 2. Bailyn, John | F. | A-Linguistics | 729 |
| 3. Beaufort, Ann | ne | A-Writing Program | n 248 |
| 4. Bender, Mich | ael | A-Computer Scien | ce 720 |
| Benitez-Silva | a,Hugo | A-Economics | 750 |
| Bethin, Chris | tina Y. | A-Germanic Langs | 554 |
| 7. Bona, Mary J | 0 | A-Eur Lang & Lit | 564 |
| 8. Casey, Edwar | d S. | A-Philosophy | 250 |
| 9. Chen, Jiuhua | | A-Geosciences | 350 |
| 10. Chin, Frank Y | 7. | P-Physics | 482 |
| 11. Cho, Sungtae | k | A-Religious Std | 750 |
| 12. Cooper, Hele | n M. | A-English | 750 |
| 13. Cooperman, | Susan | P-Acad Advising | 450 |
| 14. DePeter,Ron | ald A. | A-Writing Prog | 136 |
| Djuric,Petar | M. | A-Elec Eng | 750 |
| 16. Edwards, B J | effrey | A-Philosophy | 488 |
| 17. Erickson, Chi | rista K. | A-Art | 675 |
| 18. Fazio, Miche | le A. | P-Grad School | 238 |
| Fedi, Andrea | | A-Eur Lang & Lit | 350 |
| 20. Feinberg, Eug | gene A. | A-Applied Math | 750 |
| Feliciano, Jos | e L. | P-Physics | 450 |
| Focazio, Paul | C. | P-Sea Grant Inst | 750 |
| 23. Fouron, Geor | ges E. | A-Inter Soc Sci | 350 |
| 24. Frank, Barbar | a E. | A-Art | 750 |
| Gabbard, Kris | n , | A-Comp Studies | 350 |
| Gardaphe,Fre | ed | A-Eur Lang & Lit | 569 |

| NAN | 1E | DEPARTMENT | AWARD |
|------------|--|----------------------------------|----------------|
| 27. | Geyer, Dennis L. | P-Enrollment | 450 |
| 28. | Glover, Gisele I. | A-Library | 750 |
| 29. | Gold,Eva L. | A-Eur Lang & Lit | 350 |
| 30. | Goldfried, Marvin R. | A-Psychology | 450 |
| 31. | Grey,Clare P. | A-Chemistry | 750 |
| 32. | Harvey, Robert J. | A-Comp Lit | 750 |
| 33. | Hicks, David B. | A-Anthropology | 750 |
| 34. 35. | Howard, Richard | A-Philosophy A-Eur Lang & Lit | 276 222 |
| 36. | Jourdain,Sarah C. Kaczmarczyk,Gary J. | P-EH&S | 250 |
| 37. | Kalinowska-Blackwood,I. | A-Eur Lang & Lit | 324 |
| 38. | Kassel, Paul | A-Theatre Arts | 750 |
| 39. | Kaufman, Arie E. | A-Computer Sci | 280 |
| 40. | Kimmel, Michael S. | A-Sociology | 450 |
| 41. | Kinney, Daniel W. | A-Library | 250 |
| 42. | Klosowski,Linda A. | P-Telecomm | 250 |
| 43. | Kotlas, Maureen M. | P-EH&S | 750 |
| 44. | Kurthen, Hermann M. | A-Sociology | 750 |
| 45. 46. | Lagos, Cora G. Landsman, Ned C. | A-Hisp Lang & Lit A-History | 450 750 |
| 47. | Larson, Richard K. | A-Linguistics | 425 |
| 48. | Ledgerwood, Mike | A-Eur Lang & Lit | 398 |
| 49. | Lemay, Helen R. | A-History | 750 |
| 50. | Lenci, Marco | A-Inst. For Math Sci | 450 |
| 51. | Leuciuc, Adrian L. | A-Elec Eng | 250 |
| 52. | Lim, Shirley J. | A-History | 750 |
| 53. | Lipski, Andrzej R. | A-Physics | 750 |
| 54. | Mar, Gary R. | A-Philosphy | 180 |
| 55. | Miller, Clyde L. | A-Philosphy | 710 |
| 56. 57. | Moskowitz, Anita F. Mount, Timothy A. | A-Art A-Music | 750 279 |
| 58. | Murphy-Sassano, Christine I | | 169 |
| 59. | Obermeier, John W. | P-EH&S | 295 |
| 60. | Oliver, Kelly | A-Wmns Studies | 750 |
| 61. | Park, Sangin | A-Economics | 150 |
| 62. | Peterson, Anne V. | P-Univ Cnsel Ctr | 750 |
| 63. | Picart, Francis | P-Chemistry | 450 |
| 64. | Pochron, Sharon T | A-Anthropology | 229 |
| 65. | Popescu, Sorin E. Repetti, Lori D. | A-Math | 750 750 |
| 66. 67. | Rivera, Beverly | A-Linguistics P-Registrar | 262 |
| 68. | Robinson, John K. | A-Psychology | 124 |
| 69. | Rosen, Jo Ann | P-Univ Cnsel Crt | 750 |
| 70. | Rosenthal, Joel T. | A-History | 750 |
| 71. | Roxborough, Ian | A-Sociology | 266 |
| 72. | Ruf, Gregory A. | A-Inter Soc Sci | 750 |
| 73. | Rzhevsky, Nicholas | A-Eur Lang & Lit | 750 |
| 74. | Schafer, Wolf D. | A-History | 750 |
| 75. 76. | Sellers, Christopher L. | A-History A-Religious Std | 691 133 |
| 77. | Setton,Mark C K Shea,John J. | A-Anthropology | 593 |
| 78. | Skorin-Kapov, Jadranka | A-Harriman School | 628 |
| 79. | Sridhar, Kamal K. | A-Linguistics | 446 |
| 80. | Sridhar, S. N. | A-Linguistics | 391 |
| 81. | Stack,Robert | P-EH&S | 750 |
| 82. | Sugarman, Jane C. | A-Music | 250 |
| 83. | Summerfield, Kathy A. | P-Grad School | 250 |
| 84. | Swann, Christopher A. | A-Economics | 245 |
| 85. 86. | Terwilliger, Kathryn A. | P-EH&S P-Facilities Eng | 750 383 |
| 87. | Topolovec, Ana Trigo, Benigno L. | A-Hisp Lang & Lit | 750 |
| 88. | Van Winkle, Steven R. | A-Poli Sci | 250 |
| 89. | Volat, Helene M. | A-Library | 475 |
| 90. | Wilson, Kathleen | A-History | 750 |
| 91. | Wunsch, Jared | A-Math | 600 |
| 92. | Ye,Kenny Qian | A-Applied Math | 350 |
| 93. | Zhu, Wei | A-Applied Math | 450 |
| 94. | Zweig, Michael | A-Economics | 623 |
| SU. | BTOTAL FULL-TIME | | 47,720 |
| | | *As Of A | April 30, 2001 |



Note: A=Academic/Librarian P=Professional

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The Chapter Office is open Monday through Friday, from 9 am to 3 pm.

The Executive Board meets on Alternate Fridays at 12 noon, and members are encouraged to attend.

(Continued from page 1)

new technology, sit through performance reviews, and are never asked to serve on universitywide commit-

Granted, plenty of employees are satisfied with that kind of life; they just want to put in their time and go home. They like having less pressure and less competition than they would face if they worked in the private sector. These are the staff members who are referred to as deadwood. Their colleagues who are more ambitious, industrious, or committed work around them or take over some of their chores.

Faculty members, of course, can fall into the deadwood category as well. The tenure system, as many staff members argue, can create the same mindset as state employment does. The results include a sense of marking time, doing as little as possible, and generally lying low. Deadwood can be found in every walk of life where job security is not threatened by low performance or a bad attitude.

But what about those of us who seek the invigorating feeling of belonging to something important and meaningful, who want to contribute, take on more responsibilities, and participate at every level? Many faculty members and administrators in higher education feel a sense of vocation. Many staff members, too, want to be more than employees who do an isolated set of tasks and collect a paycheck. They are certainly not in academe for the money. They are there because they like being associated with the mission of higher education. They enjoy working with students. They value the exchange of ideas, the pursuit of knowledge, and the opportunity to work with a commodity that has a more meaningful purpose than do silicon chips or car parts. All they ask in return are recognition and the chance to participate, even though they don't have a Ph.D. -- the magic ticket to the faculty club.

I've heard any faculty members bemoan the fact that no one wants to be a secretary anymore. For many women I know who hold clerical and secretarial jobs in academe -- most of those jobs are still held by women -- the issue is not the work involved, but the esteem in which they are held. They don't want to be treated like secretaries, with all the negative connotations that word carries.

In my experience in the private sector and in higher education, people who perform secretarial, clerical, or administrative-assistant work get more respect in the corporate world. There, everyone is seen as working toward the same goal -- the success of the company -- and everyone's role is essential to that success. But in many department offices on campus, secretaries are treated as someone to tolerate, appease, or badger. Essential, yes -- who else wants to do that tedious work? -- but not really valued. Faculty members and students alike seem to believe that they could do the job, although they have chosen not to.

The janitors, computer techies, clerical-staff members, cashiers, gardeners, and everyone else you might meet in the course of a working day at a university are all participants in the making of a successful institution. None is more or less valuable. Faculty members are needed to teach, but the person who will unclog their toilets is needed, too. Who will collate a crucial report? Who will remind the department chairman not to miss an important meeting? It's a joint effort.

Yet one of the most valuable resources a university can have, its staff, is often overlooked, unrecognized, and undervalued. Staff members are not faculty members, who have reached the finish line of higher education and are in the winner's circle; they are not students, who are at the starting gate. They are somewhere in between, providing the resources needed to hold the race at all.

Much discussion occurs these days about how to strengthen higher education's sense of purpose. Faculty members seek to find meaning in their teaching and research activities. Students find meaning in community service and in interdisciplinary approaches to learning that help connect them to the world outside the campus. Papers are written, conferences are held. The people who set up the chairs and the microphones for a conference on meaning in education may be seeking precisely that -- meaning. The secretary who types the program, the graphic artist who designs the handouts, the dining-services employees who provide the coffee and bagels may all be doing those things not just as state employees, but also as members of a university. Why should anyone presume otherwise?

Sarah Stockton was a staff member at San Francisco State University from 1986 to 1989 and from 1996 to 2000. She is now a freelance writer and editor.



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