

ONGOING MONITORING POLICY

PURPOSE

To ensure that Stony Brook University Hospital (SBUH) identifies and addresses potential quality and safety issues in a timely and consistent manner and provides continuous monitoring of the medical and allied health staff between credentialing cycles.

PROCEDURE

Quality Assurance. All departments perform ongoing quality assessment and improvement as part of their departmental Q,A and as needed, identify areas for improvement. The performance improvement activities will include, but not be limited to continuous reviews, comparisons with recognized standards of care and tracking of M & M Reviews. Consistent negative outliers in comparison between practitioner and his/her local/national colleagues as defined in the UHC report, may result in a focused professional practice evaluation. Departments are responsible to determine indications for a focused professional practice evaluation.

Every 6 months, the Medical Staff Office will provide the following specific practitioner information, when available, to the department QA liaison, for practitioners with >20 discharges or diagnoses who are not in the current reappointment cycle,

UHC data (top 10 principal diagnoses and procedures) (data will reflect past 2 years)

Mortality and morbidity reviews (reviewed in the past 6 months)

Nurse Practitioner Assessment of Competence

Should additional monitoring be required, the QA committee of the dept is responsible for deciding on the specific number of patients and/or procedures to be monitored. The minimum number of cases for review may not be less than three.

Additionally, the following queries will be made by the Medical Staff Office:

- Office of the Inspector General for exclusions
- Office of Professional Medical Conduct for actions that have been taken regarding the medical license of any practitioner in New York State.
- Medicare "Opt-Outs" for information on any practitioner who has decided not to provide medicare services

Any adverse information obtained will be reported to the respective Chief of Service, and CMO.