



Donating Cell Phones to VIBS – FAQ



Donating a NEWER cell phone in good working condition?

- You may donate newer phones **WITH** batteries and chargers. Domestic violence victims can use them **ONLY** to dial 9-1-1. Since the phone is **not** hooked up to a provider, it can only be used for emergency purposes.

Donating an OLDER, outdated cell phone?

- Older outdated phones **WITHOUT** chargers will be recycled or disposed of in an environmentally friendly manner. If they are old and don't work, the charger or battery is **not** necessary. Funds raised will be used to support VIBS' counseling, advocacy, and preventive education and outreach services.

What do I do with my personal information on the cell phone?

- VIBS is **not** responsible for any personal information on anyone's donated phone. Please erase information and/or remove the **SIM** card. Since every phone is different VIBS does **not** have specific instructions on how to remove data.

What about a receipt?

- Include your name and address with the donated phone. VIBS will send you a "thank you" note and include tax information.
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