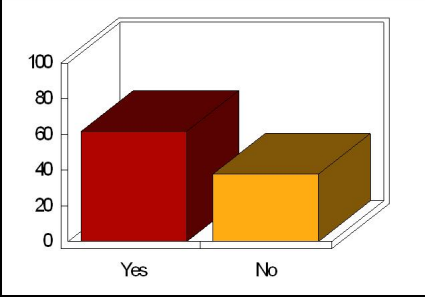


Detailed Item Analysis Report

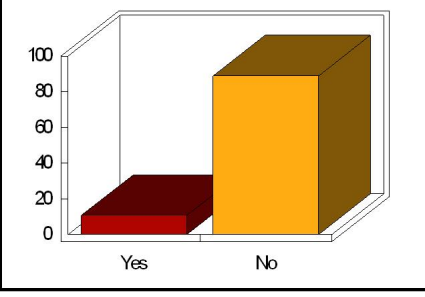
1. Do you know what a Shared Service Center or Shared Support Center (SSC) is?

Mean: 1.38

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	173	61.79	61.79	62.01	62.01	
No	2.00	106	37.86	99.64	37.99	100.00	
Total Valid		279	99.64	100.00			
Missing		1	0.36				
Total		280	100.00				

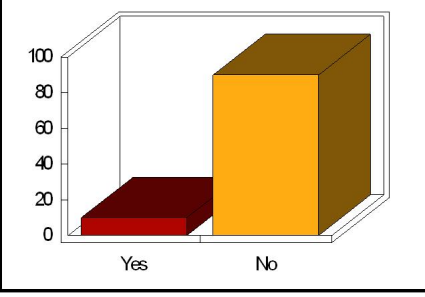
2. Have you been asked to be part of planning an SSC?

Mean: 1.89

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	30	10.71	10.71	10.75	10.75	
No	2.00	249	88.93	99.64	89.25	100.00	
Total Valid		279	99.64	100.00			
Missing		1	0.36				
Total		280	100.00				

3. Have you been asked to be part of implementing an SSC?

Mean: 1.90

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	28	10.00	10.00	10.00	10.00	
No	2.00	252	90.00	100.00	90.00	100.00	
Total Valid		280	100.00	100.00			

4. Has anyone consulted you about the impact that an SSC would have in your area?

Mean: 1.84

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	45	16.07	16.07	16.13	16.13	
No	2.00	234	83.57	99.64	83.87	100.00	
Total Valid		279	99.64		100.00		
Missing		1	0.36				
Total		280	100.00				

5. If you answered yes to question 4, have your views been responded to in a thoughtful and collegial fashion?

Mean: 2.69

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	21	7.50	7.50	9.77	9.77	
No	2.00	24	8.57	16.07	11.16	20.93	
N/A	3.00	170	60.71	76.79	79.07	100.00	
Total Valid		215	76.79		100.00		
Missing		65	23.21				
Total		280	100.00				

6. The Dean's Office or other responsible administrator has done a good job of explaining and implementing SSCs in my unit

Mean: 5.72

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
1 strongly agree	1.00	7	2.50	2.50	2.68	2.68	
2	2.00	5	1.79	4.29	1.92	4.60	
3	3.00	8	2.86	7.14	3.07	7.66	
4 neutral	4.00	59	21.07	28.21	22.61	30.27	
5	5.00	15	5.36	33.57	5.75	36.02	
6	6.00	29	10.36	43.93	11.11	47.13	
7 strongly disagree	7.00	138	49.29	93.21	52.87	100.00	
Total Valid		261	93.21		100.00		
Missing		19	6.79				
Total		280	100.00				

7. What are the main reasons given for implementing an SSC in your area?

Mean: 3.19

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Greater efficiency in use of administrative resources	1.00	69	24.64	24.64	32.86	32.86	
Specialized skills assigned to administrative staff will improve competence	2.00	17	6.07	30.71	8.10	40.95	
Improved services to students	3.00	3	1.07	31.79	1.43	42.38	
Cost-savings through attrition	4.00	48	17.14	48.93	22.86	65.24	
Other please explain	5.00	73	26.07	75.00	34.76	100.00	
Total Valid		210	75.00		100.00		
Missing		70	25.00				
Total		280	100.00				

8. What effect do you expect an SSC will have on services to students in your unit, department, or program?

Mean: 5.39

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
1 strong improvement	1.00	2	0.71	0.71	0.89	0.89	
2	2.00	8	2.86	3.57	3.56	4.44	
3	3.00	8	2.86	6.43	3.56	8.00	
4 neutral	4.00	61	21.79	28.21	27.11	35.11	
5	5.00	27	9.64	37.86	12.00	47.11	
6	6.00	42	15.00	52.86	18.67	65.78	
7 very harmful	7.00	77	27.50	80.36	34.22	100.00	
Total Valid		225	80.36		100.00		
Missing		55	19.64				
Total		280	100.00				

9. What effect do you expect an SSC will have on the efficiency of administrative staff in your unit?

Mean: 5.32

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
1 strong improvement	1.00	3	1.07	1.07	1.34	1.34	
2	2.00	11	3.93	5.00	4.91	6.25	
3	3.00	8	2.86	7.86	3.57	9.82	
4 neutral	4.00	54	19.29	27.14	24.11	33.93	
5	5.00	35	12.50	39.64	15.63	49.55	
6	6.00	39	13.93	53.57	17.41	66.96	
7 very harmful	7.00	74	26.43	80.00	33.04	100.00	
Total Valid		224	80.00		100.00		
Missing		56	20.00				
Total		280	100.00				

10. What effect do you expect an SSC will have on the efficiency of chairs, directors, and program officers in your unit?

Mean: 5.31

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
1 strong improvement	1.00	2	0.71	0.71	0.91	0.91	
2	2.00	7	2.50	3.21	3.18	4.09	
3	3.00	8	2.86	6.07	3.64	7.73	
4 neutral	4.00	66	23.57	29.64	30.00	37.73	
5	5.00	30	10.71	40.36	13.64	51.36	
6	6.00	34	12.14	52.50	15.45	66.82	
7 very harmful	7.00	73	26.07	78.57	33.18	100.00	
Total Valid		220	78.57		100.00		
Missing		60	21.43				
Total		280	100.00				

11. What effect do you expect an SSC in your area will have on collegiality, loyalty, and conviviality among students, staff, and faculty?

Mean: 5.34

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
1 very helpful	1.00	4	1.43	1.43	1.79	1.79	
2	2.00	2	0.71	2.14	0.89	2.68	
3	3.00	7	2.50	4.64	3.13	5.80	
4 neutral	4.00	67	23.93	28.57	29.91	35.71	
5	5.00	39	13.93	42.50	17.41	53.13	
6	6.00	30	10.71	53.21	13.39	66.52	
7 very harmful	7.00	75	26.79	80.00	33.48	100.00	
Total Valid		224	80.00		100.00		
Missing		56	20.00				
Total		280	100.00				

12. I support the incorporation of my unit, or certain functions now undertaken in my unit, into an SSC. Mean: 5.18

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Valid Cum. Val. Percent	Graph
1 Yes if there are demonstrable cost savings and/or increase in efficiency	1.00	26	9.29	9.29	11.56	11.56	
2 Yes	2.00	6	2.14	11.43	2.67	14.22	
3	3.00	5	1.79	13.21	2.22	16.44	
4 neutral	4.00	38	13.57	26.79	16.89	33.33	
5 no strong opinion	5.00	23	8.21	35.00	10.22	43.56	
6 oppose	6.00	43	15.36	50.36	19.11	62.67	
7 strongly oppose	7.00	84	30.00	80.36	37.33	100.00	
Total Valid		225	80.36		100.00		
Missing		55	19.64				
Total		280	100.00				

16. Has there been pressure, overt or otherwise, to accept a SSC in your unit? Mean: 1.60

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Valid Cum. Val. Percent	Graph
Yes	1.00	83	29.64	29.64	40.49	40.49	
No	2.00	122	43.57	73.21	59.51	100.00	
Total Valid		205	73.21		100.00		
Missing		75	26.79				
Total		280	100.00				

17. If there has been any resistance to a proposed SSC in your unit, has the Dean's Office or any other administrator responded in a constructive and collegial way? If yes, how? Mean: 1.72

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Valid Cum. Val. Percent	Graph
Yes	1.00	37	13.21	13.21	27.82	27.82	
No	2.00	96	34.29	47.50	72.18	100.00	
Total Valid		133	47.50		100.00		
Missing		147	52.50				
Total		280	100.00				

18. Have alternatives to the proposed SSCs been considered and discussed? If so explain.

Mean: 1.85

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	24	8.57	8.57	14.91	14.91	
No	2.00	137	48.93	57.50	85.09	100.00	
Total Valid		161	57.50		100.00		
Missing		119	42.50				
Total		280	100.00				

21. Has there been an assessment on how students in your area will be affected by a SSC?

Mean: 2.07

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph
Yes	1.00	15	5.36	5.36	7.08	7.08	
No	2.00	168	60.00	65.36	79.25	86.32	
Choose Not to Answer	3.00	29	10.36	75.71	13.68	100.00	
Total Valid		212	75.71		100.00		
Missing		68	24.29				
Total		280	100.00				

22. I am

Mean: 4.56

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Val. Percent	Cum. Val. Percent	Graph
Administrative Staff	1.00	69	24.64	24.64	25.65	25.65	
A Chair Program Director or other Administrative Officer	2.00	34	12.14	36.79	12.64	38.29	
Lecturer	3.00	11	3.93	40.71	4.09	42.38	
Adjunct or PartTime Faculty	4.00	4	1.43	42.14	1.49	43.87	
Graduate Student	5.00	1	0.36	42.50	0.37	44.24	
Tenured Faculty	6.00	84	30.00	72.50	31.23	75.46	
TenureTrack Faculty	7.00	14	5.00	77.50	5.20	80.67	
Other	8.00	34	12.14	89.64	12.64	93.31	
Choose Not to Answer	9.00	18	6.43	96.07	6.69	100.00	
Total Valid		269	96.07		100.00		
Missing		11	3.93				
Total		280	100.00				

23. I am a member of

Mean: 9.10

Response	Value	Freq.	Percent	Cum. Percent	Valid Cum. Percent	Val. Percent	Graph	
Humanities	1.00	41	14.64	14.64	16.08	16.08		
Fine Arts	2.00	14	5.00	19.64	5.49	21.57		
Social and Behavioral Sciences	3.00	32	11.43	31.07	12.55	34.12		
Biological Sciences	4.00	15	5.36	36.43	5.88	40.00		
School of Marine and Atmospheric Sciences	5.00	10	3.57	40.00	3.92	43.92		
Journalism	6.00	0	0.00	40.00	0.00	43.92		
Library	7.00	5	1.79	41.79	1.96	45.88		
Physical Sciences	8.00	17	6.07	47.86	6.67	52.55		
Mathematics	9.00	3	1.07	48.93	1.18	53.73		
College of Business	10.00	2	0.71	49.64	0.78	54.51		
Engineering and Applied Sciences	11.00	11	3.93	53.57	4.31	58.82		
Health and Science	12.00	1	0.36	53.93	0.39	59.22		
School of Nursing	13.00	10	3.57	57.50	3.92	63.14		
School of Social Welfare	14.00	1	0.36	57.86	0.39	63.53		
School of Dental Medicine	15.00	11	3.93	61.79	4.31	67.84		
School of Medicine	16.00	42	15.00	76.79	16.47	84.31		
School of Health Technology and Management	17.00	6	2.14	78.93	2.35	86.67		
Other please specify	18.00	34	12.14	91.07	13.33	100.00		
Total Valid		255	91.07		100.00			
Missing		25	8.93					
Total		280	100.00					