



Maryanne Vigneaux/Lib
01/09/2007 07:34 PM

To Maryanne Vigneaux/Lib@SUNYSB
cc
bcc F.Jason Torre/Lib
Subject Library Bulletin, January 10, 2007, Number 1574

THANK YOU FROM EILEEN:

Eileen's message is attached. If you'd like to see the actual card it is in Director's Office - on the counter where paychecks are located.



Thank You From Eileen.pdf

FORUM ON SECURITY:

About twenty staff attended the forum on security which included a PowerPoint and exchange of ideas. One of the slides gave suggestions on how to deal with a library emergency situation such as behavioral episodes or patron/faculty/staff harassment. Further information was presented on the means to interact in a situation - one way (for minor instance) is to correct the person where others can hear and another way is to privately confront the person. If the person is not cooperating then the slide BELOW gave some ideas. Towards the end of the presentation, information was provided on notification + response to campus-wide emergencies. If you would like a paper handout of the PowerPoint there are a few extras in Director's Office.

Non-Compliance

Alternatives:

- Give a warning
- Ask the patron to leave
- Request the patron's university ID card
- Ask the patron to leave
- Issue a Patron Violation Notice
- Ask the patron to leave
- Refer to Student Judiciary
- Ask the patron to leave