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# Event-based Modeling and Control of An Advanced Manufacturing System

A Dissertation Presented

by

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The Graduate School

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## **Abstract of the Dissertation**

### **Event-based Modeling and Control of An Advanced Manufacturing System**

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in

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Although the widely application of advanced IT technology has enabled production information to become increasingly transparent, detailed and real-time, the utilization of the information for system modeling and control remains largely unexplored. In fact, instantaneously transforming information gathered from a vast array of sources into useful knowledge for effective decision making has been identified as one of the six grand challenges in the vision for manufacturing 2020 and beyond. It is necessary to have a real-time integrated system modeling and control method, which utilizes the production information to quickly respond to unpredictable disturbance to manufacturing system and ensure smooth production and high productivity. This dissertation is devoted to this end.

In this dissertation, the impact of disruption events on system productivity in both serial and parallel production lines is quantitatively evaluated. Built on the analysis, an event-based modeling (EBM) approach is developed to estimate the systematic impact of individual machine and supporting activity (e.g. material handling, quality inspection and maintenance). EBM instantaneously captures the system dynamics using distributed sensor information. To evaluate the performance of a production line segment, standalone throughput (SAT) definition and an event-based estimation method are developed. A market demand driven system model is established to unify the analysis of system productivity and market demand satisfaction. A supervisory control algorithm is developed to continuously improve system productivity and market demand satisfaction (MDS). A Markov decision process (MDP) model is built to assist the control decision making in the supervisory control algorithm.

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# Chapter 1

## INTRODUCTION

### 1.1 Motivation

In the globalized and interconnected market, demand fluctuation along with the requirements of high product quality, low cost, short leading time and high customization has led to an increase in the complexity of manufacturing systems [1]. A production system must quickly ramp up the newly developed technologies, new tools and equipment if it is to meet the various challenges. However, new technology insertions and frequent changes in its manufacturing processes also result in a production system usually staying in a transient state which is unstable, more unpredictable and dynamic comparing with a steady state production system. This normally leads to a low productivity and quality. To improve system performance and productivity, it is necessary to have a real-time modeling and control methodology to quickly realize system dynamics under disruption events and make control decisions to continuously improve system performance.

Production system modeling and control have been studied extensively during the past fifty years and numerous results have been presented and successfully applied in system planning, designing and controlling [2-4]. Most of these studies focus on steady state analysis based on long-term system performance measurements and assuming production systems being static. However, disruption events may derive the system deviate from the optimal design and expected

target. As a result, it is not uncommon to observe that a production system cannot achieve its predicted performance.

Although the advancement in IT technology has enabled the production information to become increasingly transient, detailed and in real-time, the utilization of the information for real-time modeling and control has been largely lagged behind [4-7]. The information is either used to calculate the average system parameters, such as mean time to repair (MTTR) and mean time between failures (MTBF), or estimate the isolated performance indicators or matrices, such as throughput and machine idling time. It is mostly used for isolated local control, but is not connected to efficiently collect, disseminate, and interpret the information at an overall system level. To fill the gap, a system level integrated modeling approach is needed to capture the production system dynamic processes and evaluate production system performance fully utilizing the rich real-time information. And an optimal control methodology is necessary to continuously improve system performance based on the real-time analysis. This dissertation is devoted to this end.

## 1.2 Problem Addressed and Solutions

In this work, an event-based methodology is developed to model and control a multi-stage production system in real-time.

Firstly, the impacts of disruption events are quantified. Disruption events are arguably the single most significant reason to cause system inefficiency. Accurate estimation of the impacts of disruption events is of significance to find the true causes (e.g. machines or supporting activities) of system inefficiency and provide guidance for system control. In this work, we develop a data-driven method to quantify the impacts of disruption events in a general production line in real-

time based on online information such as machine random failures, buffer levels, etc. Our analysis indicates that not all the production loss at any single machine is permanent. Only the production loss happened at the last slowest machine<sup>1</sup> contributes to the permanent production loss of the system. Therefore, the impacts of a disruption event can be quantified as the production loss at the last slowest machine caused by the event, which is denoted as the permanent production loss caused by the event.

Based on the analysis, we develop an event-based modeling (EBM) approach to capture system dynamics in real-time. EBM naturally integrates the two most significant system concerns: system capacity and production loss and quantifies the impacts of machines and supporting activities (e.g. material handling, maintenance, etc.) to system productivity with a single unified index, i.e. permanent production loss. And the permanent production loss caused by a machine or a supporting activity is proved to be the summation of the permanent production loss caused by the disruption events resulted from the machine or supporting activity.

It is not uncommon that a complex multistage manufacturing system is segmented into several subsystems for efficient local management. It is important to evaluate the performance of each subsystem to improve overall system productivity. Therefore, we introduce the standalone throughput (SAT) of a production line segment to quantify the capability of a subsystem, where SAT of a production line segment is defined as the productivity of the line segment while not being affected by its upstream and downstream machines. A data-driven method based on online production information is developed to estimate the SAT of a line segment in real-time.

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<sup>1</sup> The slowest machines are defined as the machines with the largest machine cycle time and the last slowest machine denotes the slowest machine that is closest to the end-of-line machine.

To improve system productivity and market demand satisfaction, a supervisory control algorithm is developed. The supervisory control algorithm is a feedback control process by periodically identification and mitigation of machine capacity bottleneck (MC-BN) and machine failure bottleneck (MF-BN). Real-time EBM based and stochastic EBM based methods are developed to identify MC-BNs and MF-BNs. Markov decision model is established to decide which method should be used at different system state. The numerical analysis has proved that the proposed supervisory control algorithm will lead to the largest improvement in productivity compared with other control algorithms [8].

The remainder of this dissertation is structured as follows: Chapter 2 introduces the literature review; Chapter 3 discusses the methods to evaluate the systematic impacts of disruption events in different production line configurations; an integrated system modeling approach, i.e. EBM, is developed in Chapter 4; SAT definition and an estimation method are discussed in Chapter 5; Chapter 6 develops a market demand supervisory control algorithm in a production system; Chapter 7 will discuss an optimal control in a production system; the conclusion and future work are discussed in Chapter 8.

## Chapter 2

### LITERATURE REVIEW

In this chapter, the relevant literature is discussed. Section 2.1 reviews available literature on how disruption events impact system dynamics. Section 2.2 introduces the literature about system modeling and analysis. Section 2.3 reviews the existing works about system improvement and control. Section 2.4 summarizes the conclusions.

#### 2.1 Impacts of Disruption Events

The literature dealing with the analysis of impacts of disruption events is relatively limited. Most of the existing analysis focuses on the evaluation of disruption events impacts with stochastic methods or simulation [3, 9-13]. Recently, a data-driven method has been developed to quantify the impact of disruption events to system productivity in serial production systems [3, 7, 10].

Paper [13] investigates the impact of disruptions on the operation of a supply chain. A network-based modelling methodology is presented to determine the impact of a disruption or change to supply chain and the whole system. The modeling approach, i.e. disruption analysis network (DA-NET), models how disruption or change disseminates through a supply chain system and quantifies the impact of the attributes.

Paper [12] presents a disruption recovery model for a single stage production and inventory system. The model is formulated as a constrained non-linear optimization program and solved using both a heuristic method and an evolutionary algorithm. It is proved that the heuristic method is able to accurately solve the model with significantly less time compared to the

evolutionary algorithm. And it is shown that the optimal recovery schedule is dependent on the shortage cost parameters and the extent of the disruption.

Paper [9] discusses the disruption management in industries. The authors proposed an approach to minimize the impact of disrupting events on the whole system, which is based on an analysis of disrupting events and the characterization of the recovery process and on a cooperative repair method. The method is based on a cooperative distributed problem solving approach supported by a multi-agent system framework.

Paper [11] considers the propagation of disruption events and the capability of a system that can recover from the events. Two important measures of resilience (i.e. throughput settling time (TST) and overtime to recover (OTTR)) for a general serial-parallel production system with finite buffers are defined and analyzed. The exact analysis for TST and OTTR in a two stage system is derived and an approximation method based on system decomposition is developed to analyze the TST and OTTR in general multi-stages systems. The paper concludes that parallel systems are more resilience than serial systems and larger buffers in serial-parallel system can make system more resilience.

Event-based analysis evaluate the impacts of disruption events to system productivity based on measured online information such as buffer levels, machine random downtime, and machine starvation and blockage. Paper [10] discusses the impacts of single isolated disruption event to system productivity in a production line with single slowest machine. It has been proved that the impact of an isolated disruption event only apparent in a relatively long run if the duration exceeds a threshold that the slowest machine is starved, blocked or down because of the event. Paper [7] further extends the analysis to a generic scenario where disruption events occur

concurrently. The analysis unified the analysis to both isolated disruption event and multiple disruption events. It indicates that any stoppage event at the unique slowest machine, due to starvation, blockage or machine failure, incurs production loss to the system that is impossible to recover in the future.

## 2.2 System Modeling and Analysis

A production system is a complex system. The complexity of a production system comes from the complex process line layout, randomness in the process, including machine random breakdowns, processing time variation, and the random number of parts produced by the system. Extensive works have been done in the area of production system modeling and analysis, which are important for design, operation and management of production systems [14-17]. Studies can be grouped into analytical methods and simulation-based methods. In this section, we will introduce the simulation models and analytical models.

### 2.2.1 Simulation Models

Simulation models are widely adopted to evaluate performance of complex manufacturing systems [14, 18-23]. Data-driven modeling and simulation is a method that allows users to create and run simulation model without doing programming [24]. In this method, the information specifying the model must be presented to generate the appropriate models. It enables users, rather than operation specialists, to prepare and run simulations, and achieve the ability to reconfigure the models for assessing changed or alternative scenarios [14, 18]. Paper [21] presents a conceptual framework to generate a WITNESS simulation model from graph-based process plans and resource configurations for a job shop manufacturing system. Ford Motor Company developed an assembly simulation tool that allows semi-automatic model generation



which is built from data in an EXCEL spreadsheet. However, data-driven simulation is not a replacement for the general purpose simulation tool but an assembly simulation tool that is valuable in certain circumstances with a relatively quicker model generation and minimum simulation expertise.

Event relationship graph (ERG) is a simulation model technique for a discrete-event system. Paper [19] presents a linear programming formulation for a single-server queuing system and the solutions represented the dynamic system trajectory. Constraints of the mathematical formulation are derived from the edges of the ERG. Event relationship graph modeling has certain advantages in terms of simplicity and efficiency in simulation. However, for complicated DEDS with random events, such as random machine failures in production line, the linear programming formulation is very difficult to apply.

Parallel and distributed simulation is another approach for simulating manufacturing systems [20, 23]. The method has advantages in terms of computing efficiency. However, simulation tasks need to be divided into many sub-tasks to be executed concurrently. The method is very suitable for loosely coupled system with weak interactions. It cannot be directly applied to closely coupled systems. In general, with increasing complexity of a manufacturing system, modeling and simulation of a production process becomes more challenging and requires more expert knowledge and effort.

### 2.2.2 Analytical Models

Based on the different line configurations, the analytical modeling and analysis of production systems in large-volume manufacturing can be categorized into three: serial production lines,

assembly systems and parallel systems. Additionally, the transient analysis of production line performance is also discussed in this section.

- Serial Line

For analytical modeling approach, exact analytical results only exist for the two-machine one buffer system and the system with infinite buffer capacity or without buffers. For longer systems, approximation methods based on the results of analysis of two machines system are investigated [16].

Papers [15, 25, 26] develop a decomposition method to analyze serial production lines. The decomposition method is developed based on the representation of  $M - 1$  buffer systems, in which, each buffer system includes two machines and one buffer. In each two-machine, one-buffer system, two pseudo-machines are introduced to model the upstream and downstream lines of the buffer. For example, in the  $i$ th two-machine, one-buffer system, pseudo-machine  $M_u(i)$  models the line upstream of the buffer  $b_i$ , and  $M_D(i)$  models the line downstream from the buffer  $b_i$ . The parameters of the pseudo-machines are determined by solving a group of equations based on the conservation of flow, flow rate-idle time, and resumption of flow relationships. These equations together with boundary conditions provide a total of  $4(M - 1)$  equations with  $4(M - 1)$  unknowns. Computational algorithms have been introduced to solve the equations, such as Dallery-David-Xie (DDX) algorithms and the accelerated DDX (ADDX) algorithm [27, 28]. In most cases, the ADDX algorithms can converge and provide a faster speed and more accurate estimation [29].

References [30, 31] develop an aggregation method consisting of forward and backward aggregation. In the backward aggregation, the last two machines and the buffer between them are

aggregated into a single machine and then the new machine is aggregated with the machine before it. The aggregation is repeated until all the machines and buffers between them are aggregated into a single machine. In forward aggregation, the aggregation process begins from the first two machines and the buffer in between and is repeated until all machines and buffers becomes a single machine. The system throughput is estimated as the throughput of the single machine in backward or forward aggregation approach. The advantage of the method is that all the aggregation procedures have been analytically proved to be convergent and the accuracy of the aggregation procedures has been determined either analytically or numerically. However, the method is developed based on assumptions that machines have either Bernoulli, geometric or exponential machine reliability model. It is hard to extend the method to production systems with different machine reliability distribution.

References [32, 33] investigate non-exponential distribution machine systems. Decomposition methods based on the Markov chain approach have been applied to approximate the performance of the system. However, such approaches are typically computationally intensive and are difficult to extend to complex systems.

- Assembly Lines

Approximate solutions for assembly systems can be obtained by generalizing the results of throughput analysis of serial lines. The aggregation and decomposition methods presented in serial lines can be extended to the analysis of assembly systems.

References [15, 34] develop efficient decomposition methods for calculating the throughput of tree structured assembly system. The method decomposes the assembly/disassembly system into two-machine, one buffer lines. Pseudo-machines are used to model the part of the line

upstream of the buffer and the part of the line downstream from the buffer. Similarly, based on the equations of the conservation of flow, flow rate-idle time, and resumption of flow relationships, a total of  $4(M - 1)$  equations with  $4(M - 1)$  unknowns can be obtained. The same computational algorithms, like DDX, can be used to solve the decomposition equations.

Similar to the serial line case, an aggregation method was developed in [35-37] to study assembly systems. The idea behind the approximation is as follows. Firstly, a virtual serial line consisting of one component line and the assembly line are considered. In the virtual serial line, the first machine  $m_{01}$  in the assembly line is modified such that the impacts from other component lines are included. Then, using a serial line evaluation method, the probability for the buffer before machine  $m_{01}$  not being empty can be calculated. Now consider a virtual serial line composed of another components line and the assembly line, where the first machine in an assembly line is again modified by considering the probability that the buffer before machine  $m_{01}$  is empty. Then the probability that the buffer is empty is calculated. The probability is used for the second iteration and continued. The process is repeated until the iterations are converged. The result is the estimates of the production rate.

Paper [38] investigates an unbalanced, continuous flow assembly system with two inputs. A new system, which is identical to the original, is defined with the assumption that the assembly machine is completely reliable. The throughput of the original system is approximated using the availability of the new defined system multiplied the availability of the assembly machine and its speed.

- Parallel Lines

Production lines with parallel structures are widely used in many production systems to achieve a greater productivity or reliability. A parallel structure can be split into several sub-lines in parallel. In case one machine in a parallel structure fails, parts can still go through other sub-lines to keep production moving, but with a slower rate. Most analyses study parallel lines by equivalence, i.e. aggregating parallel machines into an equivalent single machine.

Paper [29] considers series-parallel flow lines where each stage consists of multiple parallel machines and finite buffers. The multiple machines in each stage are approximated by an equivalent single machine. The system performance is analyzed using equivalent machine and ADDX algorithm is used to estimate the throughput. Similar ideas are used in References [39] and [40], where [39] consider inhomogeneous lines and [40] extends the study to non-identical parallel machine case.

Paper [37] proposes an overlapping decomposition method to estimate the throughput of parallel lines which allows multiple machines and buffers in sub-lines in parallel structures. The method takes into consideration of the effects from other part of a parallel production line by manipulating the starvation and blockage incidents at the first and last machine in each sub-line as downtime events, and a recursive procedure is applied to estimate the production rate of the system.

- Transient Analysis of A Production System

Transient characteristics have significant manufacturing implications [41]. Production transients characterize the process of reaching the steady state system output. System often operates at transient regimes. For example, in the process of continuous improvement, the machine parameters change every day or even every shift. The steady state can hardly be reached. Before

the steady can be reached, the system can suffer significant production loss. Therefore, accurate evaluation of transients in production systems is of practical importance.

The transient behavior of the transfer line after a sudden station breakdown can be approximated using metamodels in the form of first-order continuous exponential delays function [42]. Earlier works in References [43-45] have studied the transient behavior of communication networks. The main focus of the research is on the transient evolution of the probability distribution of the buffer levels to its stationary distribution. Papers [42, 46, 47] further extend the results to transfer lines with Bernoulli machines and characterizes of the transients in production rate and work-in-process inventory. In paper [48], the second largest eigenvalue of the transient matrices is used to characterize the transients in geometric production lines. Markov chain approach is adopted to develop the transition matrices. However, the large dimensionality of the transition matrices impedes the method to be applied to systems with more than two machines.

## 2.3 Production System Control and Improvement

The control and improvement of a production system is another important topic in the analysis of production system. In the past two decades, a lot of literature have been devoted to the topic [49-51].

In [52-59], the continuous improvement of Bernoulli and Exponential lines has been addressed. The continuous improvement is divided into two categories: constrained improvement and unconstrained improvement. In constrained improvement, limited resources, such as buffer capacities, work force, etc., are re-allocated in order to improve the system production. Criteria are presented to determine if a system is improvable and to provide a characterization of

unimprovable allocations. In unconstrained improvement, system is improved through the identification and elimination of bottlenecks by allocating additional resources, where a bottleneck is defined as a machine whose performance impedes the system output in the strongest manner. A bottleneck identification tool based on machine blockages and starvations is also developed.

Paper [60] studies the performance of the Kanban, minimal blocking, basestock, CONWIP, and hybrid Kanban-CONWIP control policies in a serial production line based on simulations analysis. Two main performance measures, which are service level and the amount of work-in-progress (WIP), are measured and compared in both constant and changing demand rates cases. The results indicate that the best parameter choices for the hybrid policy are lower than the other three policies while the same service level is maintained and the WIP difference among the policies grows as the demands on service level increase. The study also finds that the CONWIP and hybrid policies give significantly better response to changes in the demand rate.

Paper [61] discusses the design and analysis of Kanban-controlled pull-system with exponential machines and finite buffers. The closed formulas are derived for system performance matrices, which are the customer service level, finished goods inventory, and the release throttling. The system-theoretic properties are investigated and methods to evaluate the lean number of Kanban for a desired level of customer service are derived.

Paper [62] addresses the optimal control of production rate in a failure prone production system in order to minimize the discounted inventory cost. The paper formulates the problem as an optimal controlling of a continuous-time system with jump Markov disturbances and an infinite horizon discounted cost criterion. The analysis indicates that the optimal solution is

simply characterized by a certain critical number, i.e. optimal inventory level. The production system should produce parts at their maximum rate if the current inventory level is less than the optimal inventory level; the production system should not produce any parts if the current inventory level is higher than the optimal inventory level; the production system should produce parts exactly equal to demand if the current inventory level is equal to the optimal inventory level.

Paper [63] studies the optimal control of a single stage periodic-review inventory production system with state-dependent random yield. The system is subject to stochastic demand and its order size is determined based on an order-up-to logic. The paper develops an approximation to estimate the near optimal order-up-to level and maintenance interval. Three methods are developed to decompose the problem and compute the policies parameters either sequentially or separately. The approximation method and the three methods are compared and the result indicates that the approximation method can lead to the best system performance as well as lowest system cost.

Markov decision theory has been widely used for production system control. In [64], the control of preventive maintenance is studied. The paper uses the embedding technique from Markov decision theory to find a class of control limit policies. Paper [65] formulates an integrated decisions of maintenance and production using a Markov Decision Process. A double-threshold policy is presented and exact and approximate methods for evaluating the performance of this policy and computing its optimal parameters are derived. In [66], the authors studied the optimal policy for modular product reassembly within a remanufacturing setting where a firm receives production returns with variable quality and reassembles products of multiple classes to



customer orders. The problem is formulated as a Markov decision process and the structure of the optimal control policy is proved to be a state-dependent threshold-based control rule.

## 2.4 Conclusion

In spite of those efforts, the study of real-time modeling and control of a production system is still limited. Most of the system modeling analysis focuses on using stochastic method to estimate the system performance in steady-state. Although there are some studies discussing the real-time analysis of system performance, they are still too specific to be applied in general production systems. An integrated real-time system modeling approach has not been well developed. Additionally, it can be observed that most existing control algorithms are developed based on certain heuristic standards or stochastic analysis by assuming that systems are in steady-state. There is no existing scheme that integrates the real-time modeling and control of a production system. This dissertation is devoted to this end.

## **Chapter 3**

# **REAL-TIME ANALYSIS OF DISRUPTION EVENTS IN SERIAL PRODUCTION SYSTEMS**

### **3.1 Introduction**

Accurate estimation of the impact of disruption events, especially those that cause the most production loss, is of significant importance for deciding where to allocate limited resources in a multi-stage manufacturing systems as well as the establishing of a real-time system modeling method. In this section, we focus on the quantitative evaluation of the impact of disruption events in serial production lines. We begin with the analysis of the impact of disruption events in a serial production line with single slowest machine and then extend to more generic scenarios where multiple slowest machines exist.

### **3.2 System Description, Assumptions and Notations**

A serial manufacturing system typically consists of a series of machines separated by finite buffers. A group of operations are performed on unfinished products based on a predetermined sequence order. Additionally, supporting activities, such as maintenance and material handling, are also integral components of the overall production system. Figure 3.1 shows a typical example of the interdependency and dynamic interactions of machines and supporting activities. The smooth and efficient operation of the production line not only relies on the timely completion of required production operations at each machine and the coordination among multiple machines, but also the smooth coordination between machines and supporting activities.

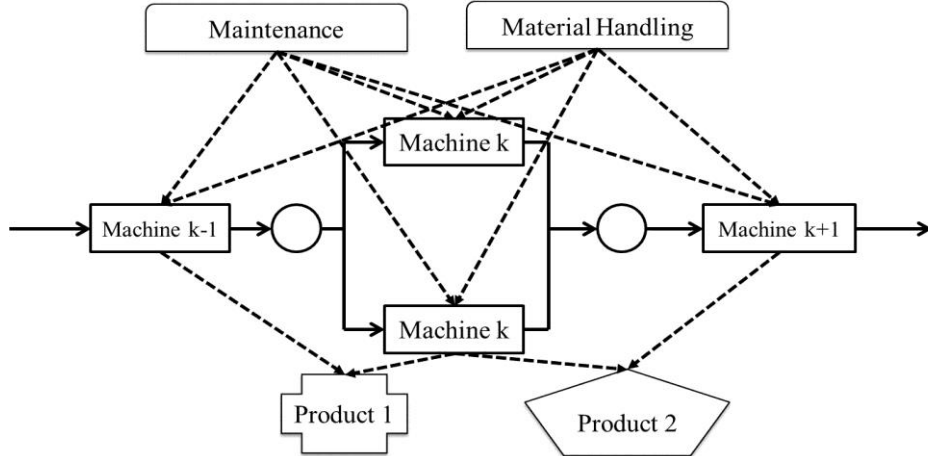


Figure 3.1 Demonstration of the interdependency and dynamic interactions among production and supporting activities

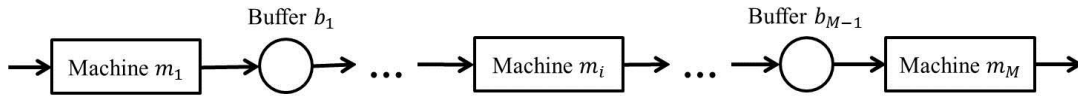


Figure 3.2 A serial production line consisting of  $M$  machines and  $M-1$  buffers

In this dissertation, a simplified serial production line consisting of  $M$  machines and  $M - 1$  buffers shown in Figure 3.2 is considered. The following definitions and assumptions on an integrated battery production system are adopted.

- 1) A buffer  $b_i, i = 1, \dots, M - 1$ , refers to a material handling device (e.g., boxes or lift forks, conveyors, etc.), which stores and moves unfinished jobs from upstream machine to downstream machine. Each buffer has a finite buffer capacity  $B_i$ .
- 2)  $b_i(t)$  denotes the buffer level of buffer  $b_i$  at time  $t$ .
- 3) A production line consists of both manual and automatic machines, where  $m_i$  denotes the  $i^{th}$  machine in the production line. Automatic machines usually have constant processing speeds; while the processing speeds of manual machines could vary. For both scenarios, we can always find the smallest processing time of a machine  $m_i$ , which is referred to as the base cycle time  $T_i$ . For each machine, any production cycle that is longer than the base cycle

time will be treated as a special random downtime event, referred to as over-cycle event. A machine can be down because of tool wear, power outages, as well as over-cycle.

- 4) The rated speed of a machine  $m_i$  is  $\frac{1}{T_i}$  and the instantaneous speed of machine  $m_i$  at time  $t$  is denoted as  $s_i(t)$ . A machine can produce product at a speed not greater than its rated speed, i.e.  $s_i(t) \leq \frac{1}{T_i}$ .
- 5) A machine  $m_{M_k^*}$  is defined as the slowest machine if it has the largest base cycle time among all the machines, i.e.  $M_k^* = \arg \max_{i=1, \dots, M} (T_i), 1 \leq k \leq M$ . There can be one or multiple slowest machines in a system.  $m_{M^*}$  denotes the slowest machine that is closest to the end-of-line machine  $m_M$ . It is also denoted as the last slowest machine.
- 6) A machine is starved if the machine is up and its immediate upstream buffer is empty. A machine is blocked if the machine is up, its immediate downstream buffer is full and the immediate downstream machine does not take a product from the buffer. A machine cannot be down when it is starved or blocked.
- 7)  $X(T) = \int_0^T s_M(t) dt$  denotes the output of the production system during time period of  $(0, T]$ .
- 8) Supporting activities  $m_{M+1}, \dots, m_{M+N}$ , (e.g., maintenance, material handling, etc.) are referred to as processes which provide necessary supports to ensure the proper functioning of various machines. Any supporting activities that fail to finish their tasks timely will result in the stoppage of the corresponding machines. For example, if material handling staff fails to deliver parts to a machine on time, the machine will be down because of material shortage. We define those events as supporting activity failure event. Specifically,  $m_{M+1}$  refers to material handling in this paper.
- 9) Quality inspection equipment, such as sensors, inspection machines, etc., is installed to detect and trace the root causes of product defects. In battery production lines, products that are

detected with quality defects will be scrapped directly. Anytime there is a scrapped part at a check point (a sensor or an inspection machine), all the operation time of the upstream machines devoted to the scrapped product can be considered as downtime caused by the quality failure. We define those downtime events as quality failure events.

10) A disruption event  $\vec{e}_i$  refers to a machine random downtime event, over-cycle event, quality failure event or supporting activity failure event.  $\vec{e}_i = (m_{i_1}, m_{i_2}, t_i, d_i)$ ,  $1 \leq i_1 \leq M + N$ ,  $1 \leq i_2 \leq M$ , denotes the failure of  $m_{i_1}$  results in  $m_{i_2}$  being down at time  $t_i$  for  $d_i$ . If  $i_1 = i_2$ ,  $\vec{e}_i = (m_{i_1}, m_{i_2}, t_i, d_i)$  denotes a machine random downtime event, over-cycle event, or quality failure event at machine  $m_{i_1}$ ,  $1 \leq i_1 \leq M$  which begins at  $t_i$  and lasts for a time period of  $d_i$ . On the other hand, if  $i_1 \neq i_2$ ,  $\vec{e}_i = (m_{i_1}, m_{i_2}, t_i, d_i)$  denotes a quality failure event ( $1 \leq i_1 \leq M$ ) or supporting activity failure event ( $M + 1 \leq i_1 \leq M + N$ ) caused by  $m_{i_1}$  which results in machine  $m_{i_2}$  being down at time  $t_i$  for a time period of  $d_i$ .  $E$  denotes a sequence of disruption events, i.e.  $E = [\vec{e}_1, \dots, \vec{e}_n]$ .

11)  $TL(\vec{e}_i)$  denotes permanent production time loss caused by disruption event  $\vec{e}_i$ ;  $PL(\vec{e}_i)$  denotes the permanent production loss attributed to disruption event  $\vec{e}_i$ ;  $PL_i$  denotes permanent production loss attributed to  $m_i$ ,  $1 \leq i \leq M + N$ .

### 3.3 Dynamics in Serial Production Lines with Single Slowest Machines

In this section, we will start with the concept of the opportunity window. Then we will give the expression of permanent production time loss of each disruption event, where the permanent production time loss denotes the system production time loss caused by a disruption event that is impossible to recover in the future. The opportunity window  $W(m_{i_2})$  is defined as the longest

possible downtime duration of machine  $m_{i_2}$  that does not result in permanent production loss in the system [7, 10]. It can be expressed as

$$W(m_{i_2}) = \sup\{d \geq 0: \text{s. t. } \exists T^*(d), \int_0^T s_M(t; \vec{e}) = \int_0^T s_M(t) dt, \forall T \geq T^*(d)\}$$

where  $\int_0^T s_M(t; \vec{e}) dt$  and  $\int_0^T s_M(t) dt$  are the production volume of the end-of-line machine  $S_M$ , whose output is defined as the output of the system, at time  $T$ , with and without inserted downtime event  $\vec{e} = (m_{i_1}, m_{i_2}, t_i, d_i)$ .

If all the machines operate perfectly, the opportunity window of any machine  $m_{i_2}$  is the time it takes for the buffers between machines  $m_{i_2}$  and  $m_{M^*}$  to become empty if machine  $m_{i_2}$  is upstream of machine  $m_{M^*}$  or full if machine  $m_{i_2}$  is downstream of machine  $m_{M^*}$ . And the opportunity window for machine  $m_{M^*}$  is zero. Therefore, we have

$$W(m_{i_2}) = \begin{cases} T_{M^*} \sum_{k=i_2}^{M^*-1} b_k(t) & i_2 < M^* \\ 0 & i_2 = M^* \\ T_{M^*} \sum_{k=M^*}^{i_2-1} B_k - b_k(t) & i_2 > M^* \end{cases}$$

Not every downtime event can cause the permanent production time loss of the whole production line. Only those events whose durations exceed their opportunity windows<sup>2</sup> contribute to the permanent production loss to the system. The smallest downtime duration  $d_i^*$  for a machine  $m_{i_2}$  can be found as

$$d_i^* = \inf\{d \geq 0: \text{s. t. } T_{M^*} \int_{t_i}^{t_i+d_i} s_{M^*}(t; E) dt = W(m_{i_2})\}$$

---

<sup>2</sup> In other words, those disruption events cause the unique slowest machine to be starved, blocked or breakdown.

where  $\int_{t_i}^{t_i+d_i} s_{M^*}(t; E) dt$  denotes the production volumes of machine  $m_{M^*}$  during time  $(t_i, t_i + d_i]$ .  $d_i^*$  is the time it takes for the buffers between machines  $m_{i_2}$  and  $m_{M^*}$  to become empty ( $m_{i_2} < m_{M^*}$ ) or full ( $m_{i_2} > m_{M^*}$ ). If the actual downtime duration  $d_i \leq d_i^*$ , there is no permanent production time loss. If the actual downtime duration  $d_i > d_i^*$ , the permanent production time loss equal to  $d_i - d_i^*$ . The permanent production time loss due to disruption event  $\vec{e} = (m_{i_1}, m_{i_2}, t_i, d_i)$  is defined as

$$L(\vec{e}) = \begin{cases} d_i - d_i^*, & d_i > d_i^* \\ 0, & d_i \leq d_i^* \end{cases}$$

### 3.4 Dynamics in Serial Production Lines with Multiple Slowest Machines

Last section has discussed the impact of disruption events in serial production systems with single unique slowest machine. The analysis indicates that any stoppage event at the unique slowest machine, due to starvation, blockage, or machine failure, incurs production time loss to the system that is impossible to recover in the future. However, it is not unusual that a system can have multiple slowest machines. In such a scenario, there are more than one reference slowest machines that need to be considered to evaluate the impact of disruption events. Therefore, the last slowest machine  $S_{M^*}$  is selected as a reference machine. We will show that any stoppage at the last slowest machine  $S_{M^*}$  contributes to the production time loss of the line. It is noted that the output of the end-of-line machine is used as the output of a production line [17], i.e.  $X(T) = \int_0^T s_M(t) dt$ .

**Proposition 3.1** *Given a realization of a production process subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  and suppose  $\max_{l=1, \dots, n} \{t_l + d_l\} < T$ , if the last slowest machine  $m_{M^*}$  stops for a duration of  $D$  during  $(0, T]$ , then for the end-of-line machine  $m_M$ ,  $\exists T^* \geq T$ , s.t.*

$$\int_0^{T'} s_M(t) dt - \int_0^{T'} s_M(t; E) dt = D/T_{M^*}, \forall T' > T^* \quad (3.1)$$

where  $\int_0^{T'} s_M(t) dt$  and  $\int_0^{T'} s_M(t; E) dt$  are the output of the end-of-line machine  $m_M$  without and with disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  during  $(0, T']$ .

*Proof:* For the line segment between machines  $m_{M^*}$  and  $m_M$ , applying the principle of conservation of flow, we have

$$\int_0^{T'} s_{M^*}(t) dt - \int_0^{T'} s_M(t) dt = \sum_{k=M^*}^{M-1} b_k(T') - \sum_{k=M^*}^{M-1} b_k(0) \quad (3.2)$$

$$\int_0^{T'} s_{M^*}(t; E) dt - \int_0^{T'} s_M(t; E) dt = \sum_{k=M^*}^{M-1} b_k(T'; E) - \sum_{k=M^*}^{M-1} b_k(0; E) \quad (3.3)$$

where  $\int_0^{T'} s_{M^*}(t) dt$  and  $\int_0^{T'} s_{M^*}(t; E) dt$  denote the output of the last slowest machine  $m_{M^*}$  without and with disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  during  $(0, T']$ .  $\int_0^{T'} s_M(t) dt$  and  $\int_0^{T'} s_M(t; E) dt$  denote the output of the end-of-line machine  $m_M$  without and with disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  during  $(0, T']$ . Without disruption events, machine  $m_{M^*}$  is the unique slowest machine in the line segment between machines  $m_{M^*}$  and  $m_M$ , i.e.  $T_{M^*}(t) > \max(T_{M^*+1}, \dots, T_M)$ . Machine  $m_{M^*}$  has the least output among machines  $m_{M^*}, \dots, m_M$ , i.e.  $\int_0^{T'} s_{M^*}(t) dt < \min\{\int_0^{T'} s_{M^*+1}(t) dt, \dots, \int_0^{T'} s_M(t) dt\}$ . The buffer levels between machines  $m_{M^*}$  and  $m_M$  will decrease gradually until they become empty, i.e.  $\sum_{k=M^*}^{M-1} b_k(T_1) = 0$ , after a period of  $T_1$ . Therefore,  $\forall T' > T_1$ , we have



$$\int_0^{T'} s_{M^*}(t)dt = \int_0^{T'} s_M(t)dt - \sum_{k=M^*}^{M-1} b_k(0) \quad (3.4)$$

Similarly, when the production line is subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ ,  $\exists T_2$  such that  $\forall T' > T_2 \geq T$ , the buffer levels between the machines  $S_{M^*}$  and  $S_M$  is empty since there is no disruption events after time  $T$ . Therefore, the equation 3.3 becomes

$$\int_0^{T'} s_{M^*}(t; E)dt = \int_0^{T'} s_M(t; E)dt - \sum_{k=M^*}^{M-1} b_k(0; E) \quad (3.5)$$

Without disruption events, the last slowest machine will neither be starved nor blocked and its speed is always  $s_{M^*}(t) = \frac{1}{T_{M^*}}$ . The term  $\int_0^{T'} s_{M^*}(t)dt$  in Equation 3.4 can be calculated as  $\int_0^{T'} s_{M^*}(t)dt = \frac{T'}{T_{M^*}}$ . Similarly, the term  $\int_0^{T'} s_{M^*}(t; E)dt$  in Equation 3.5 can be calculated as  $\int_0^{T'} s_{M^*}(t; E)dt = \frac{T'-D}{T_{M^*}}$ . Given the production line has the same initial buffer levels, which is  $\sum_{k=M^*}^{M-1} b_k(0) = \sum_{k=M^*}^{M-1} b_k(0; E)$ , through Equations 3.4 and 3.5, we have  $\exists T^* \geq \max\{T_1, T_2\}$ ,

$$\int_0^{T'} s_M(t)dt - \int_0^{T'} s_M(t; E)dt = \int_0^{T'} s_{M^*}(t)dt - \int_0^{T'} s_{M^*}(t; E)dt = D/T_{M^*}, \forall T' > T^*$$

*End of the proof.*

Proposition 3.1 indicates that the production time loss caused by a disruption event can be quantified as the time that the last slowest machine is starved or blocked by the event. We denote the time as the permanent production time loss caused by the disruption event. Considering an arbitrary disruption event  $\vec{e}_i = (m_{i_1}, m_{i_2}, t_i, d_i) \in E$ , we want to find the exact time that the last slowest machine is starved or blocked by event  $\vec{e}_i$ , or in other words, the permanent production time loss caused by the event. For ease of expression,  $W_i$  is adopted to denote the time that machine  $m_{M^*}$  begins to be starved or blocked by event  $\vec{e}_i$ , which is the opportunity window of

machine  $m_{i_2}$ . We will discuss the scenario that  $d_i > W_i$ ; otherwise, the permanent production time loss will simply be zero.

In the case of  $i_2 < M^*$ , applying the principle of conservation of flow to the line segment between machines  $m_{i_2}$  and  $m_{M^*}$  during  $(t_i, t_i + d_i]$ , yields

$$\int_{t_i}^{t_i+d_i} s_{m_{i_2}}(t)dt - \int_{t_i}^{t_i+d_i} s_{M^*}(t; E)dt = \sum_{k=i_2}^{M^*-1} b_k(t_i + d_i; E) - b_k(t_i; E) \quad (3.6)$$

where  $\int_{t_i}^{t_i+d_i} s_{m_{i_2}}(t)dt$  and  $\int_{t_i}^{t_i+d_i} s_{M^*}(t; E)dt$  denote the output of machines  $m_{i_2}$  and  $m_{M^*}$  during  $(t_i, t_i + d_i]$ , respectively. Since machine  $m_{i_2}$  is down during  $(t_i, t_i + d_i]$ , the term  $\int_{t_i}^{t_i+d_i} s_{m_{i_2}}(t)dt$  is zero. Equation 3.6 becomes

$$\int_{t_i}^{t_i+d_i} s_{M^*}(t; E)dt = \sum_{k=i_2}^{M^*-1} b_k(t_i; E) - b_k(t_i + d_i; E) \quad (3.7)$$

$\forall d \geq W_i$ , all the buffers  $B_{i_2+1}, \dots, B_{M^*}$  are empty at  $t_i + d$ , i.e.  $\sum_{k=i_2}^{M^*-1} b_k(t_i + d; E) = 0$ . The

Equation 3.7 can be reorganized as

$$\int_{t_i}^{t_i+d_i} s_{M^*}(t; E)dt = \sum_{k=i_2}^{M^*-1} b_k(t_i; E) \quad (3.8)$$

Therefore,  $W_i$  can be represented as

$$W_i = \inf\{d \geq 0: s. t. \int_{t_i}^{t_i+d} s_{M^*}(t; E)dt = \sum_{k=i_2}^{M^*-1} b_k(t_i; E)\}.$$

Machine  $m_{i_2}$  resumes operation at time  $t_i + d_i$ . Since the buffers between machines  $m_{i_2}$  and  $m_{M^*}$  are empty, it takes  $\sum_{k=i_2}^{M^*-1} T_k$  for an unfinished job to reach the last slowest machine  $m_{M^*}$ .

The permanent production time loss  $TL(\vec{e}_i)$  caused by the disruption event  $\vec{e}_i$  can be represented as

$$TL(\vec{e}_i) = d_i - W_i + \sum_{k=i_2}^{M^*-1} T_k \quad (3.9)$$

Similarly, if  $i_2 > M^*$ , following the same procedure by applying the principle of conservation of flow to the line segment between machines  $m_{i_2}$  and  $m_{M^*}$  except letting  $\sum_{k=M^*}^{i_2-1} b_k(t_i + d; E) = \sum_{k=M^*}^{i_2-1} B_k$ .  $W_i$  can be represented as

$$W_i = \inf\{d \geq 0: s. t. \int_{t_i}^{t_i+d} s_{M^*}(t; E) dt = \sum_{k=M^*}^{i_2-1} B_k - b_k(t_i; E)\}.$$

Machine  $m_{i_2}$  will resume operation at time  $t_i + d_i$ . Machines  $m_{M^*}, \dots, m_{i_2}$  receive an unfinished job from their upstream buffers immediately. The last slowest machine  $m_{M^*}$  is no longer blocked. The permanent production time loss caused by the disruption event becomes

$$TL(\vec{e}_i) = d_i - W_i \quad (3.10)$$

In the case of  $i_2 = M^*$ , since the breakdown of the last slowest machine  $m_{M^*}$  directly contribute to the overall permanent production loss of the production line, the permanent production time loss resulted from the disruption event can be calculated as

$$TL(\vec{e}_i) = d_i \quad (3.11)$$

We can combine Equations 3.9, 3.10 and 3.11 into a single equation

$$TL(\vec{e}_i) = \begin{cases} \max\{d_i - W_i + \sum_{k=i_2}^{M^*-1} T_k, 0\}, & i_2 < M^* \\ d_i, & i_2 = M^* \\ \max\{d_i - W_i, 0\}, & i_2 > M^* \end{cases} \quad (3.12)$$

where  $W_i$  can be expressed as

$$W_i = \begin{cases} \inf \left\{ d \geq 0: s. t. \int_{t_i}^{t_i+d} s_{M^*}(t; E) dt = \right. \\ \left. \sum_{k=i_2}^{M^*-1} b_k(t_i; E) \right\}, & i_2 < M^* \\ 0, & i_2 = M^* \\ \inf \left\{ d \geq 0: s. t. \int_{t_i}^{t_i+d} s_{M^*}(t; E) dt = \right. \\ \left. \sum_{k=M^*}^{i_2-1} B_k - b_k(t_i; E) \right\}, & i_2 > M^* \end{cases}, \quad (3.13)$$

The value of  $W_i$  can be obtained through easy calculation based on the sensor information, i.e. the least time it takes for the buffers between machines  $m_{i_2}$  and  $m_{M^*}$  to become empty or full.

### 3.5 Conclusion

The analysis provides a quantitative way to evaluate the impact of each disruption event to the whole production system in terms of permanent production time loss. It is important to note that a serial production line with single unique slowest machine is a special case of a general serial line with multiple slowest machines. The above discussion unifies the disruption event analysis of serial production lines with single or multiple slowest machines.

## Chapter 4

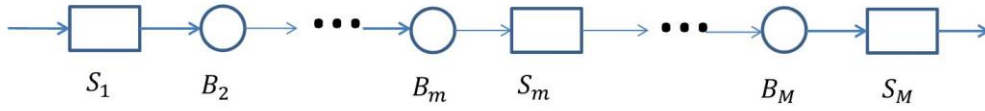
# REAL-TIME ANALYSIS OF DISRUPTION EVENTS IN PARALLEL PRODUCTION SYSTEMS

### 4.1 Introduction

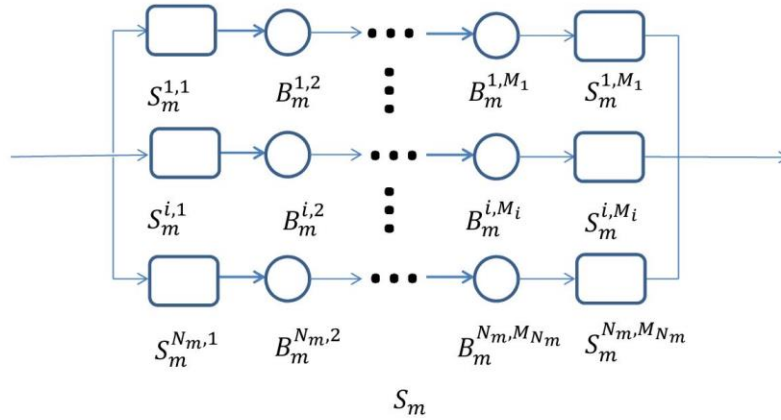
Manufacturing production systems with parallel structures are widely used in many production systems to achieve a greater productivity or reliability. A parallel structure can be split into several sub-lines in parallel. In case one machine in a parallel structure fails, parts can still go through other sub-lines to keep production moving, but with a slower rate. Although tremendous efforts have been devoted to the performance evaluation on serial transfer lines, difficulties still exist in studying production lines with parallel structures because of their complex configuration. In addition, transient characteristics can be potentially very useful in real-time production control [10, 41]. The transient analysis of production lines with parallel structures is even more difficult. Therefore, in this section, we reveal the impact of each disruption event in a parallel production system and characterize its transient behavior to guide for real-time production control. We will use downtime events as examples. Other disruption events caused by supporting activities can be similarly analyzed.

### 4.2 System Description, Assumptions and Notations

For ease of expression, the continuous flow model is adopted in this chapter to analyze the dynamics of a parallel production line, because the production dynamics can be conveniently described by integral or differential equations [67, 68]. The method can be easily extended to



(a) A production line with  $M$  virtual stations



(b) A virtual station  $S_m$  with  $N_m$  sub-lines

Figure 4.1 Demonstration of the interdependency and dynamic interactions among production and supporting activities

discrete event systems. The continuous flow model assumes that the quantity of parts in a buffer varies continuously from zero to its capacity. A production line with multiple parallel structures or single machines is illustrated in Figure 4.1 (a), and Figure 4.1 (b) represents the zoom-in detail of a parallel structure on the line. The following assumptions are made in this paper:

- 1) In Figure 4.1 (a), each rectangle represents a single machine or a parallel structure denoted as  $m_i$ ,  $1 \leq i \leq M$ .  $m_i$  is defined as a virtual machine, each circle represents a buffer denoted as  $b_i$ ,  $1 \leq i \leq M - 1$ . There are  $M$  virtual machines and  $M - 1$  buffers in a parallel production line.  $B_i$  is used to denote the maximum capacity of buffer  $b_i$  and  $b_i(t)$  is used to denote the buffer level at time instant  $t$ .

- 2) As shown in Figure 4.1 (b), a virtual machine  $m_i$  consists of  $N_i$  serial sub-lines,  $N_i \geq 1$ . For the  $j$ th sub-line in a virtual machine,  $1 \leq j \leq N_i$ , there are  $M_j$  single machines and  $M_j - 1$  buffers,  $M_j \geq 1$ . Each rounded rectangle represents a single machine denoted as  $m_i^{j,k}$ , which is the  $k$ th machine in the  $j$ th sub-line,  $1 \leq k \leq M_j$ . Each circle represents a buffer denoted as  $b_i^{j,k}$ , which is the  $k$ th buffer in the  $j$ th sub-line.  $B_i^{j,k}$  is used to denote the maximum capacity of buffer  $b_i^{j,k}$  and  $b_i^{j,k}(t)$  is used to denote the buffer level at time instant  $t$ .
- 3)  $s_i^{j,k}(t)$  denotes the speed of machine  $m_i^{j,k}$  at time instant  $t$  and  $T_i^{j,k}$  denotes the cycle time, with  $\frac{1}{T_i^{j,k}}$  being the rated speed.
- 4)  $m_i^{j,M_j^*}$  is denoted as the last slowest machine in the  $j$ th sub-line of parallel structure  $m_i$ , i.e.,  $M_j^* = \arg \min_{1 \leq k \leq M_j} \frac{1}{T_i^{j,k}}$ , which is closed to the end-of-line machine.
- 5) For each parallel structure, the first machine in each sub-line,  $m_i^{j,1}$ ,  $1 \leq j \leq N_i$ , has equal probability to take the last part in buffer  $b_{i-1}$ , if it is not blocked. Similarly, buffer  $b_i$  receive the last fraction of part (to make the buffer full) from any unstarved machines  $m_i^{j,M_j}$ ,  $1 \leq j \leq N_i$ , with equal probabilities.
- 6) Machines cannot fail when they are idle.
- 7) In the main production line, as shown in Figure 1 (a), the first virtual machine can never be starved and the last virtual machine can never be blocked, while starvation and blockage definition for a virtual machine will be provided in Section 4.3.
- 8) The parallel production system is subject to a sequence of disruption events, denoted as  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ , where  $\vec{e}_i = (m_i^{j,k}, t_i, d_i)$  denotes machine  $m_i^{j,k}$  is down at  $t_i$  and lasts for a time period of  $d_i$ .

### 4.3 Dynamics of A Single Parallel Structure

To start the analysis of a production line with mixed single machines and parallel structures, a virtual machine concept is introduced as described in Section 4.2, Figures 4.1 (a) and 4.1 (b). A virtual machine  $m_i$  is defined as a machine including  $N_i$  sub-lines,  $N_i \geq 1$ . Therefore, a virtual machine could be a single machine with only one work-in-process when  $N_i = 1$ , or a parallel structure with multiple work-in-process when  $N_i > 1$ .

Consider an isolated virtual machine  $m_i$  with  $N_i$  sub-lines, it is assumed that the production of each sub-line is independent from each other. This is a realistic assumption for industrial parallel production lines. Therefore, the superposition property is applied to a virtual machine in terms of its throughput and the throughput of every sub-line.

Each sub-line in a virtual machine is a serial line. Therefore, the theories developed for serial lines from previous studies can be applied. Based on Chapter 3, we define the opportunity window  $W_i^{j,k}$  of a machine  $m_i^{j,k}$  at the  $i$ th sub-line of a virtual machine  $m_i$ , as the longest downtime duration for the machine at time  $t$  without causing permanent production loss at the end-of-line machine in the sub-line, i.e.  $W_i^{j,k} = \sup\{d \geq 0: \text{s. t. } \exists T^*(d), \forall T > T^*(d), \int_0^T s_i^{j,M_j}(t)dt = \int_0^T s_i^{j,M_j}(t; \vec{e})dt\}$ , where  $\int_0^T s_i^{j,M_j}(t; \vec{e})dt$  and  $\int_0^T s_i^{j,M_j}(t)dt$  are the production volume of the end-of-line machine  $m_i^{j,M_j}$  with and without an inserted disruption event  $\vec{e} = (m_i^{j,k}, t_i, d_i)$  respectively.

It has been proved in serial lines that not all the disruption events can cause permanent production loss to the system. Only those that last longer than their opportunity windows can cause permanent production loss to the whole line. Furthermore, if a disruption event causes a



stoppage event of the last slowest machine, then the production loss on the last slowest machine is the permanent production loss for the line and all other machines. This conclusion applies to any sub-line of a virtual machine. Therefore, the permanent production loss on a sub-line can be similarly evaluated. Suppose there is an event  $\vec{e} = (m_i^{j,k}, t_i, d_i)$  at the  $i$ th sub-line of virtual machine  $m_i$ , whose downtime duration  $d$  is larger than its corresponding opportunity window  $W_i^{j,k}$ . Then in the sub-line, for any machine  $m_i^{j,l}, 1 \leq l \leq M_j$ , there is always a  $T^* \geq t + d$ , which depends on the location of the last slowest machine  $m_i^{j,M_j^*}$ , such that

$$\int_0^T s_i^{j,l}(t)dt - \int_0^T s_i^{j,l}(t; \vec{e})dt = \int_0^T s_i^{j,M_j^*}(t)dt - \int_0^T s_i^{j,M_j^*}(t; \vec{e})dt, \forall T \geq T^* \quad (4.1)$$

where  $\int_0^T s_i^{j,l}(t; \vec{e})dt$  and  $\int_0^T s_i^{j,l}(t)dt$  are the production volume of machine  $m_i^{j,l}$  with and without disruption event  $\vec{e}$  and  $\int_0^T s_i^{j,M_j^*}(t; \vec{e})dt$  and  $\int_0^T s_i^{j,M_j^*}(t)dt$  are the production volume of machine  $m_i^{j,M_j^*}$  with and without disruption event  $\vec{e}$ . It is noted that  $s_i^{j,M_j^*}(t; \vec{e})$  can be measured in normal production and the rate  $s_i^{j,M_j^*}(t)$  is just the rated speed  $\frac{1}{T_i^{j,M_j^*}}$  of machine  $m_i^{j,M_j^*}$ .

Equation 4.1 indicates that in a sub-line if a downtime event causes production loss to the last slowest machine, then the production system suffer the same amount of production loss.

Since a virtual machine  $m_i$  satisfies superposition property, the permanent production loss at a virtual machine is simply the summation of the permanent production loss at each sub-line. We use  $L_i$  to denote the permanent production loss at a virtual machine  $m_i$  during  $(0, T]$  and it can be expressed as

$$L_i = \sum_{j=1}^{N_i} \int_0^T s_i^{j,M_j^*}(t)dt - \int_0^T s_i^{j,M_j^*}(t; \vec{e})dt \quad (4.2)$$

A set  $\tilde{m}_i = \{m_i^{1,M_1^*}, \dots, m_i^{N_i, M_{N_i}^*}\}$  is defined to include the slowest machine in each sub-line of a virtual machine  $m_i$ . The notations  $\tilde{s}_i(t)$  and  $\tilde{s}_i(t; \vec{e})$  are denoted as  $\tilde{s}_i(t) = \sum_{j=1}^{N_i} s_i^{j, N_j}(t)$  and  $\tilde{s}_i(t; \vec{e}) = \sum_{j=1}^{N_i} s_i^{j, N_j}(t; \vec{e})$  to represent the summation of production rates of all machines in the set  $\tilde{m}_i$  without and with disruption event  $\vec{e}$ .  $\frac{1}{T_i}$  is defined as  $\frac{1}{T_i} = \sum_{j=1}^{N_i} \frac{1}{T_i^{j, M_j^*}}$ , which is the summation of the rated speed of the slowest machine in each sub-line of the virtual machine  $m_i$ . Then Equation 4.2 can be rewritten as

$$L_i = \int_0^T \tilde{s}_i(t) dt - \int_0^T \tilde{s}_i(t; \vec{e}) dt \quad (4.3)$$

Similarly, the value of the rate  $\tilde{s}_i(t; \vec{e})$  can be measured in normal production and the rate  $\tilde{s}_i(t)$  is just  $\frac{1}{T_i}$ . Therefore, any disturbance event resulting in a decrease of the rate  $\tilde{s}_i(t; \vec{e})$  contribute to a permanent production loss of the virtual machine  $m_i$ .

In serial lines, it is well defined that a machine is starved if it is up and the upstream buffer is empty, and a machine is blocked if it is up with the downstream buffer is full and the downstream machine does not take a part from the buffer. However, there are no straight forward definitions for starvation and blockage of a virtual machine. For a virtual machine  $m_i$ , even when its upstream buffer is empty, virtual machine  $m_i$  may still have work-in-process (WIP) which may maintain the same production rate of the virtual machine. Similarly, if the downstream buffer of  $m_i$  is full, it may still have available space which can accept parts from its upstream virtual machines. Therefore, a virtual machine can be reasonably treated as being starved or blocked if the duration of the upstream buffer being empty or the downstream buffer being full is long enough to cause the rate  $\tilde{s}_i(t; \vec{e})$  to decrease.

**Definition 4.1** Assume buffer  $b_{i-1}$  in front of a virtual machine  $m_i, i \geq 2$ , is empty, this event can be denoted as  $\vec{e}_s = (b_{i-1} = 0, t, d)$  to represent buffer  $b_{i-1}$  is empty at time  $t$  for a duration of  $d$ .  $m_i$  is defined to be starved if  $\vec{e}_s$  causes permanent production loss at virtual machine  $m_i$  as evaluated in Equation 4.3.

**Definition 4.2** Assume buffer  $b_i$  in the downstream of a virtual machine  $m_i, i \geq 2$ , is full, and the downstream machine  $m_{i+1}$  does not take a part from the buffer  $b_i$ , this event can be denoted as  $\vec{e}_b = (b_i = B_i, t, d)$  to represent buffer  $b_i$  is full at time  $t$  for a duration of  $d$ .  $m_i$  is defined to be blocked if  $\vec{e}_b$  causes permanent production loss at virtual machine  $m_i$  as evaluated in Equation 4.3.

Note that the definitions are applicable for a virtual machine consisting of single machine or multiple sub-lines. In the case of single machine, disruption events  $\vec{e}_s$  and  $\vec{e}_b$  causes immediate stoppage of the virtual machine  $m_i$ .

#### 4.4 Analysis of A Sequence of Concurrent Disruption Events in A Parallel Production Line

In this Section, we will discuss how disruption events impact a parallel production system with multiple virtual machines. It is not unusual that there may be multiple slowest virtual machines in a parallel production line, which is defined as  $m_{M_i^*}, 1 \leq i \leq M$ , with the smallest speed  $\frac{1}{T_{M_i^*}}$ ,

i.e.  $M_i^* = \arg \min_{1 \leq j \leq M} \frac{1}{T_j}$ . It has been proved in a serial line with multiple slowest machines that any

disruption events resulting in a starvation or blockage of the last slowest virtual machine contributes to the permanent production loss of the line. A similar conclusion can be obtained in parallel production systems.

Similarly, the throughput of the end-of-line virtual machine is used as the throughput of a line, and permanent production loss at the end-of-line virtual machine is defined as the permanent production loss of the line. Among the multiple slowest virtual machine, the last slowest virtual machine, or in other words, the one closest to the end-of-line virtual machine, is naturally selected. For convenience,  $M^*$  is still used to refer to the last slowest virtual machine.

**Proposition 4.1** *Given a realization of a production process subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  and suppose  $\max_{l=1, \dots, n} \{t_l + d_l\} < T$ , for the end-of-line virtual machine  $m_M$ ,*

$\exists T^* \geq T$ , s.t.

$$\int_0^{T'} \tilde{s}_M(t) dt - \int_0^{T'} \tilde{s}_M(t; E) dt = \int_0^{T'} \tilde{s}_{M^*}(t) dt - \int_0^{T'} \tilde{s}_{M^*}(t; E) dt, \quad \forall T' > T^* \quad (4.4)$$

*Proof:* For convenience, a notation  $b_{k-l}$  is used to represent a set of buffers which includes all the buffers on the path from a set of machines  $k$ , such as  $\tilde{m}_i$ , to another set of machines  $l$ .  $B_{k-l}$  denotes the summation of the buffer capacities of all the buffers in set  $b_{k-l}$ , and  $b_{k-l}(t)$  is the summation of their buffer levels at time  $t$ .

For the line segment between the sets  $\tilde{m}_{M^*}$  and  $\tilde{m}_M$ , applying the conservation of flow, we have

$$\int_0^T \tilde{s}_{M^*}(t) dt = \int_0^T \tilde{s}_M(t) dt + (b_{\tilde{m}_{M^*}-\tilde{m}_M}(T) - b_{\tilde{m}_{M^*}-\tilde{m}_M}(0))$$

$$\int_0^T \tilde{s}_{M^*}(t; E) dt = \int_0^T \tilde{s}_M(t; E) dt + (b_{\tilde{m}_{M^*}-\tilde{m}_M}(T; E) - b_{\tilde{m}_{M^*}-\tilde{m}_M}(0; E))$$

Without downtime events, the virtual machine  $m_{M^*}$  is treated as the unique slowest machine in the line segment from virtual machines  $m_{M^*}$  to  $m_M$ , i.e.  $\frac{1}{T_{M^*}} < \min\{\frac{1}{T_{M^*+1}}, \dots, \frac{1}{T_M}\}$ . The total

buffer levels  $b_{\tilde{m}_{M^*}-\tilde{m}_M}(T')$  between  $\tilde{m}_{M^*}$  and  $\tilde{m}_M$  will decrease gradually until they become zero after a time period of  $T_1^*$ . Therefore,  $\forall T' \geq T_1^*$ , we have

$$\int_0^{T'} \tilde{s}_{M^*}(t)dt = \int_0^{T'} \tilde{s}_M(t)dt + -b_{\tilde{m}_{M^*}-\tilde{m}_M}(0)$$

When a production process is subject to a set of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ , there exists  $T_2^*$ , and  $b_{\tilde{m}_{M^*}-\tilde{m}_M}(T'; E) = 0$ ,  $\forall T' \geq T_2^*$ , since there is no disruption events after  $T$ .

Therefore,  $\forall T' \geq T_2^*$ , we have

$$\int_0^{T'} \tilde{s}_{M^*}(t; E)dt = \int_0^{T'} \tilde{s}_M(t; E)dt - b_{\tilde{m}_{M^*}-\tilde{m}_M}(0; E)$$

Given the fact that the initial conditions are exactly the same, i.e.  $b_{\tilde{m}_{M^*}-\tilde{m}_M}(0) = b_{\tilde{m}_{M^*}-\tilde{m}_M}(0; E)$ , we have  $\forall T' \geq \max(T_1^*, T_2^*)$

$$\int_0^{T'} \tilde{s}_M(t)dt - \int_0^{T'} \tilde{s}_M(t; E)dt = \int_0^{T'} \tilde{s}_{M^*}(t)dt - \int_0^{T'} \tilde{s}_{M^*}(t; E)dt$$

*End of the proof.*

Note that the value of the rate  $\tilde{s}_{M^*}(t; E)$  can be measured in normal production and the rate  $\tilde{s}_{M^*}(t)$  is just  $\frac{1}{T_{M^*}}$ . The Proposition 4.1 indicates that if a disruption event causes a production loss to the last slowest virtual machine  $m_{M^*}$ , then it also causes the same amount of permanent production loss to the production line. This naturally applies to a production line with a unique slowest virtual machine since the slowest one is the last slowest one.

Evaluating the impact of disruption events to a production line with multiple virtual machines are very important in real-time production control, such as prioritizing the limited resources to the most needed location. To understand the permanent production loss caused by an arbitrary disruption event, analyzing the starvation and blockage condition of the last slowest virtual machine is important. For convenience, we use  $ST_i(t) = 1$  and  $BL_i(t) = 1$  to denote

virtual machine  $m_i$  is starved and blocked at a given time  $t$ , and  $ST_i(t) = 0$  and  $BL_i(t) = 0$  to denote virtual machine  $m_i$  is not starved and blocked at time  $t$ .

**Proposition 4.2** *Given a realization of the production process subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ , the necessary and sufficient condition for permanent production loss because of a disruption event  $\vec{e}_f = (m_i^{j,k}, t_f, d_f)$ ,  $m < M^*$  is*

$$ST_i(t; E) = 0 \text{ and } ST_x(t; E) = 1, \forall x \in (i, M^*] \quad (4.5)$$

where  $t' < t < t_l + d_l$  and  $t' = \inf\{t \geq t_l : \sum_{l=k}^{M_i-1} b_i^{j,l}(t; E) = 0\}$ .  $t'$  is the time for buffers between the machine  $m_i^{j,k}$  and the end-of-line machine  $m_i^{j,M_j}$  in the  $j$ th sub-line of the virtual machine  $m_i$  to become empty.

*Proof:* The output rate of the virtual machine  $m_i$  is  $s_{i_{out}}(t) = \sum_{l=1}^{N_i} s_i^{l,M_l}(t)$ .  $s_{i_{out}}(t)$  will not be decreased because of the disruption event  $\vec{e}_f$  until the last machine  $m_i^{j,M_j}$  in the sub-line  $j$  being starved, i.e.  $s_i^{j,M_j}(t) = 0$  or in other words,  $\sum_{l=k}^{M_j-1} b_i^{j,l}(t) = 0$ . Let  $t' = \inf\{t \geq t_l : \sum_{l=k}^{M_i-1} b_i^{j,l}(t; E) = 0\}$ , we will prove the sufficient condition by contradiction.

Finally, we suppose there is a virtual machine between virtual machines  $m_i$  and  $m_{M^*}$  not being starved, i.e.  $\exists x \in (i, M^*], ST_x = 0$ . Then, the permanent production loss is caused by disruption events at the virtual machine  $m_x$  rather than disruption event  $\vec{e}_f$ . Then we suppose that the virtual machine  $m_i$  is not starved, i.e.  $ST_i = 1$ . The permanent production loss is caused by disruption events at its upstream virtual machines, which also contradicts with the assumption that permanent production loss occurs due to the disruption event  $\vec{e}_f$ . Therefore,  $t >$

$t'$ :  $ST_i(t; E) = 0$  and  $ST_x(t; E) = 1, \forall x \in (i, M^*]$  is the sufficient condition for existing permanent production loss caused by the disruption event  $\vec{e}_f$ .

The necessary condition is straight forward. If  $\exists t > t'$ :  $ST_i(t; E) = 0$  and  $ST_x(t; E) = 1, \forall x \in (i, M^*]$ , then the slowest virtual machine is starved because of the disruption event  $\vec{e}_f$ .

*End of the proof.*

Therefore, one can always find the smallest possible downtime duration  $d_i^*$  such that Equation 4.5 is satisfied, i.e.

$$d_f^*(t) = \inf\{t > t': ST_i = 0 \text{ and } ST_x(t; E) = 1, \forall x \in (i, M^*]\} \quad (4.6)$$

**Proposition 4.3** *Given a realization of the production process subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ , the necessary and sufficient condition for permanent production loss because of a disruption event  $\vec{e}_f = (C_0, m_i^{j,k}, t_f, d_f)$ ,  $m > M^*$  is*

$$BL_i(t; E) = 0 \text{ and } BL_x(t; E) = 1, \forall x \in [M^*, i) \quad (4.7)$$

where  $t' < t < t_l + d_l$  and  $t' = \inf\{t \geq t_l: \sum_{l=1}^{k-1} b_i^{j,l}(t; E) = \sum_{l=1}^{k-1} B_i^{j,l}\}$ .  $t'$  is the time for buffers between the machine  $m_i^{j,1}$  and the end-of-line machine  $m_i^{j,k}$  in the  $j$ th sub-line of the virtual machine  $m_i$  to become full.

*Proof:* The input rate of the virtual machine  $m_i$  is  $v_{i_{in}}(t) = \sum_{l=1}^{N_i} v_i^{l,1}(t)$ .  $v_{i_{in}}(t)$  will not be decreased because of the disruption event  $\vec{e}_f$  until the first machine  $m_i^{j,1}$  in the sub-line  $j$  being blocked, i.e.  $v_i^{j,1}(t) = 0$  or in other words,  $\sum_{l=1}^{j-1} b_i^{j,l}(t) = \sum_{l=1}^{j-1} B_i^{j,l}$ . Let  $t' = \inf\{t \geq t_l: \sum_{l=1}^{j-1} b_i^{j,l}(t) = \sum_{l=1}^{j-1} B_i^{j,l}\}$ , we will prove the sufficient condition by contradiction.

Finally, we suppose there is a virtual machine between virtual machines  $m_i$  and  $m_{M^*}$  not being blocked, i.e.  $\exists x \in [M^*, m_i), BL_x = 0$ . Then, the permanent production loss is caused by disruption events at the virtual machine  $m_x$  rather than disruption event  $\vec{e}_f$ . Then we suppose that the virtual machine  $m_i$  is not blocked, i.e.  $BL_i = 1$ . The permanent production loss is caused by disruption events at its downstream virtual machines, which also contradicts with the assumption that permanent production loss occurs due to the disruption event  $\vec{e}_f$ . Therefore,  $t > t'$ :  $BL_i(t; E) = 0$  and  $BL_x(t; E) = 1, \forall x \in [M^*, i)$  is the sufficient condition for existing permanent production loss caused by the disruption event  $\vec{e}_f$ .

The necessary condition is straight forward. If  $\exists t > t'$ :  $BL_i(t; E) = 0$  and  $BL_x(t; E) = 1, \forall x \in [M^*, i)$ , then the slowest virtual machine is blocked because of the disruption event  $\vec{e}_f$ .

*End of the proof*

Similarly, one can always find the smallest possible downtime duration  $d_l^*$  such that Equation 4.8 is satisfied. i.e.

$$d_f^*(t) = \inf\{t > t' : BL_i(t; E) = 0 \text{ and } BL_x(t; E) = 1, \forall x \in [M^*, i)\} \quad (4.8)$$

**Proposition 4.4** *Given a realization of the production process subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ , the necessary and sufficient condition for permanent production loss because of a disruption event  $\vec{e}_f = (C_0, m_i^{j,k}, t_f, d_f)$ ,  $m = M^*$  is*

$$BL_i(t; E) = 0 \text{ and } ST_i(t; E) = 0, \quad i = M^* \quad (4.9)$$

where  $t' < t < t_l + d_l$  and



$$t' = \begin{cases} \inf\{t \geq t_l: \sum_{l=k}^{M_j^*-1} b_i^{j,l} = 0\}, & k < M_j^* \\ t_l, & k = M_j^* \\ \inf\{t \geq t_l: \sum_{l=M_j^*}^{k-1} b_i^{j,l} = \sum_{l=M_j^*}^{k-1} B_i^{j,l}\}, & k > M_j^* \end{cases}$$

$t'$  is the time for buffers between the machine  $m_i^{j,k}$  and the last slowest machine  $m_i^{j,M_j^*}$  in the  $j$ th sub-line of the virtual machine  $m_i$  to become empty ( $i < M_j^*$ ) or full ( $i > M_j^*$ ).

*Proof:* We choose  $k < M_j^*$  as an example. The case when  $j \geq M_i^*$  can be easily proved in a similar way. The rate  $\tilde{v}_{M^*}(t; E)$  of the virtual machine  $m_{M^*}$  will not decrease because of the disruption event  $\vec{e}_f$  until the machine  $m_{M^*}^{j,M_j^*}$  is starved, i.e.  $v_{M^*}^{j,M_j^*}(t; E) = 0$ , or in other words,  $\sum_{l=j}^{M_j^*-1} b_{M^*}^{j,l}(t; E) = 0$ . Let  $t' = \inf\{t \geq t_l: \sum_{l=j}^{M_j^*-1} b_{M^*}^{j,l}(t; E) = 0\}$ , we will prove the sufficient by contradiction.

Firstly, we suppose that the last slowest virtual machine  $m_{M^*}$  is starved or blocked. The permanent production loss is caused by disruption events at its upstream and downstream virtual machines, which is contradicted with the assumption that the permanent production loss occurs because of the disruption event  $\vec{e}_f$ . Therefore,  $t > t': BL_{M^*}(t; E) = 0$  and  $ST_{M^*}(t; E) = 0$  is the sufficient condition for existing permanent production loss caused by the disruption event  $\vec{e}_f$ .

The necessary condition is straight forward.  $\forall t > t'$ , we have  $\tilde{v}_{M^*}(t; E) = \tilde{v}_{M^*}(t)$ . If  $> t': BL_{M^*}(t; E) = 0$  and  $ST_{M^*}(t; E) = 0$ , the last slowest virtual machine is neither starved nor blocked. Permanent production loss can only occur because of the disruption event  $\vec{e}_f$ .

*End of the proof*

Therefore, we can always find the slowest possible downtime duration  $d_f^*$  of the disruption event  $\vec{e}_f$  such that Equation 4.9 is satisfied

$$d_f^*(t) = \inf\{t > t': BL_i(t; E) = 0 \text{ and } ST_i(t; E) = 0, i = M^*\} \quad (4.10)$$

The smallest possible downtime duration  $d_f^*$  of a disruption event which will not cause permanent production loss for the line can be evaluated using Equations 4.6, 4.8 and 4.10. The threshold  $d_f^*$  is actually the opportunity window of the machine  $m_i^{j,k}$ . If the actual downtime duration  $d_l$  is less than the threshold  $d_f^*$ , there is no permanent production loss. However, if the downtime duration  $d_l$  exceeds  $d_f^*$ , the permanent production loss due to  $\vec{e}_f$  becomes nonnegative. The opportunity window  $d_f^*$  for machine  $m_i^{j,k}$  is the time it takes, from time  $t_l$ , for the last slowest virtual machine  $m_{M^*}$  to just become starved ( $m < M^*$ ) or blocked ( $m > M^*$ ).

However, to attribute the permanent production loss to associated disruption events in a parallel production system becomes more complicated than in a serial line. In serial lines, the last slowest virtual machine only operates at two speeds: its rate speed and zero. The permanent production time loss caused by a disruption event  $\vec{e}_f = (m_i, t_f, d_f)$  in a serial line can be expressed as  $d_f - d_f^*$  where  $d_f$  is the downtime duration and  $d_f^*$  is the opportunity window of the machine  $m_i$  at time  $t$ . However, in a parallel production system, the last slowest virtual machine can operate at more than two rates, and its rate  $\tilde{s}_{M^*}(t; E)$  keeps changing. Therefore, it is very difficult to evaluate the permanent production loss based on the changing  $\tilde{s}_{M^*}(t; E)$ . For a disruption event  $\vec{e}_f = (m_i^{j,k}, t_f, d_f)$ , the value  $d_f - d_f^*$  does not represent an exact permanent production time loss, but only indicates the longest possible duration of a permanent production

loss caused by  $\vec{e}_f$ . There is no simple proportional relationship between the permanent production loss and the value  $d_f - d_f^*$  in parallel systems.

For ease of discussion, a notation  $L(\vec{e}_f)$  is used to represent a permanent production loss caused by a disruption event  $\vec{e}_f$ . For a parallel system subjecting to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$ , when  $E$  contains only one disruption event  $\vec{e}_1 = (m_i^{j,k}, t_1, d_1)$ , the permanent production loss of the system caused by  $\vec{e}_1$  can be calculated based on Proposition 4.1 as

$$L(\vec{e}_1) = \begin{cases} \int_{t_1+d_1^*}^{t_1+d_1} \tilde{s}_{M^*}(t) dt - \int_{t_1+d_1^*}^{t_1+d_1} \tilde{s}_{M^*}(t; \vec{e}_1) dt, & d_1 > d_1^* \\ 0, & d_1 \leq d_1^* \end{cases}$$

where  $d_1^*$  is the opportunity window of the machine  $m_i^{j,k}$ , which can be determined from Equations 4.6, 4.8 and 4.10 depend on the location of  $m_i^{j,k}$ .

If  $E$  contains more than one disruption event, the rate  $\tilde{s}_{M^*}(t; E)$  keeps changing subject to disruption events  $\vec{e}_1, \dots, \vec{e}_n$ . In addition, it is possible that two or more disruption events can overlap, i.e.  $\exists p \neq q, [t_p, t_p + d_p) \cap [t_q, t_q + d_q) \neq \emptyset$ . In this case, it is even more difficult to evaluate the permanent production loss and attribute the loss to associated downtime events. For convenience, a notation  $\tau(t; \vec{e}_f) = \{0, 1\}$  is adopted to denote whether a disruption event  $\vec{e}_f$  causes permanent production loss. Specifically,  $\tau(t; \vec{e}_f) = 0$  indicates that the event  $\vec{e}_f$  does not cause permanent production loss and  $\tau(t; \vec{e}_f) = 1$  indicates that the event  $\vec{e}_f$  causes permanent production loss. Usually, the starvation, blockage and breakdown of each machine can be obtained from production lines. Using real data or simulation, it can be determined if a virtual machine is starved or blocked based on Definitions 4.1 and 4.2. In addition,  $\tau(t; \vec{e}_f)$  can be

determined based on Propositions 4.2, 4.3 and 4.4. Then the permanent production loss caused by a disruption event  $\vec{e}_f$  to the overall system can be calculated as

$$L(\vec{e}_1) = \begin{cases} \int_{t_1+d_1^*}^{t_1+d_1} \tau(t; \vec{e}_f) [\tilde{s}_{M^*}(t) - \tilde{s}_{M^*}(t; \vec{e}_1)] dt, & d_1 > d_1^* \\ 0, & d_1 \leq d_1^* \end{cases}$$

It is possible, by coincidence, two or more different disruption events may result in overlapping permanent production loss to associated disruption events by using any allocation rules, such as even distribution of the amount of the production loss.

## 4.5 Conclusion

In this Section, the concept of virtual machine is introduced to represent a single machine or a parallel structure in a production line. The dynamic of a single virtual machine is studied. The superposition property of a virtual machine determines that any permanent production loss at a sub-line is also permanent to the whole virtual machine. This research unifies the analysis of serial production lines and parallel production lines in terms of disruption events impacts. The analysis suggests that the impacts of any disruption events are only apparent when the last slowest virtual machine is starved or blocked.

## **Chapter 5**

# **EVENT-BASED MODELING OF DISTRIBUTED SENSOR**

## **NETWORKS IN PRODUCTION SYSTEMS**

### **5.1 Introduction**

Multistage manufacturing systems are characterized by their complex dynamics subject to constant changes caused by technology insertion, engineering modifications, as well as disruption events. To support daily operation, distributed sensors are used to provide real-time data describing the status of each process. Despite the big potential in improving productivity, the advantages of distributed sensor networks are not fully realized for overall system efficiency due to a lack of system level modeling method.

Motivated by this need, an event-based modeling (EBM) method is developed to evaluate the performance of all the stations and supporting activities in real-time based on the sensor data (e.g., buffer levels and machine random failures). This approach quantifies the systematic impacts of all the production and supporting activities with single unified index. It provides a severity ranking of production and supporting activities which is very useful for plant managers to allocate the limited resources to where they are needed the most.

### **5.2 A Virtual Multiple Layers Sensor Framework**

To serve for the system monitoring and modeling, a virtual multiple layers sensor framework is established. Figure 5.1 shows a certain battery production line with a distributed sensor network. The sensor network is “sliced” into three virtual layers and each layer has its unique function.

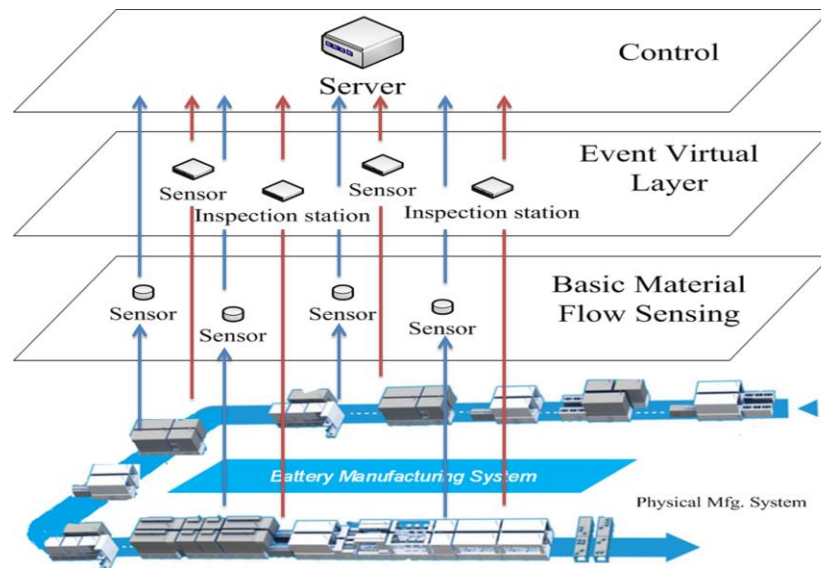


Figure 5.1 A production line with sensor system

The first virtual layer is defined as material flow sensing layer which includes inductive proximity sensors, counter sensors, etc. to track all time-stamped material flow. Both buffer levels and machines' speeds are measured by the sensors in the first virtual layer. The second virtual layer is defined as event diagnosis layer which includes thermal sensors, pressure sensors, inspection machines, etc. to track the disruption events resulted from machines and supporting activities. The third virtual layer is system modeling layer which interprets the sensed information from the first two layers to formulate an integrated system model.

### 5.3 Mathematical System Dynamics Description

Event-based modeling (EBM) is developed to capture all the activities, resources and disruption events from the multiple layers sensor framework in a production system<sup>3</sup>. The material flow sensing layer captures the material flow and the event diagnose layer captures the disruption events and possible changes. The interactions among machines and supporting activities can be

<sup>3</sup> For ease of discussion, a serial production line defined in Chapter 3 is adopted. The approach can be easily extended to complex production lines with parallel structures.

treated as “internal forces”, and the disruptions can be treated as “external forces”. Therefore, the system dynamics with sensor data can be represented by a state space equation as:

$$\dot{X}(t) = f(t, X(t), U(t)) \quad (5.1)$$

where  $U(t) = \vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  denotes a sequence of disruption events during period  $(0, t]$ .

To solve the state space equation 5.1, the following homogeneous and nonhomogeneous functions are considered.

$$\dot{X}(t) = f(t, X(t)) \quad (5.2)$$

$$\dot{X}(t) = f(t, X(t), U(t)) \quad (5.3)$$

Equation 5.2 describes a virtual scenario that there are no disruption events in a production line. The output of the system is constrained by the base cycle time of the slowest machine, i.e.  $T_{M^*}$  [7, 17]. Therefore, the complementary solution  $X_c(t)$  for the homogeneous function can be denoted as

$$X_c(t) = t/T_{M^*} \quad (5.4)$$

$X_c(t)$  is the largest production output that can be possibly produced by the system during  $(0, t]$  and is denoted as base output.

Equation 5.3, on the other hand, describes the impact of disruption events  $\vec{E}$  to the overall system performance. The particular solution  $X_p(t)$  for the nonhomogeneous function is the complementary of  $X_c(t)$  and is expressed as

$$X_p(t) = X(t) - X_c(t) \quad (5.5)$$

$X_p(t)$  measures the production loss caused by disruption events  $\vec{E}$  and is denoted as output loss.

The dynamic EBM naturally integrates two important components: the capacity of the system (i.e.  $X_c(t)$ ) and the impact of random disruptions to the system (i.e.  $X_p(t)$ ). They reflect two important considerations into the decision making process: what we expect and what we actually have. Tracing and reducing the root causes of  $X_p(t)$  is the goal in order to improve system performance. Next, we will develop an algorithm to evaluate  $X_p(t)$  and to trace it to individual machine and supporting activity.

## 5.4 The systematic impact of machines and supporting activities

It has been shown in Section 5.3 that the systematic impact of each disruption event can be quantified as the permanent production time loss caused by the event. Therefore, system production loss  $X_p(t)$  can be quantified using the concept of permanent production time loss caused by each disruption event. To find the relationship, we have the following Proposition.

**Proposition 5.1** *Given a realization of a production process subject to a sequence of disruption events  $\vec{E} = [\vec{e}_1, \dots, \vec{e}_n]$  within  $(0, T]$ , the system output loss  $X_p$  is*

$$X_p(t) = -|\cup_{i \in n^S} [t_i + d_i^*, t_i + d_i^* + TL(\vec{e}_i)]| / T_{M^*} \quad (5.6)$$

where  $n^S = \{i = 1, \dots, n, \text{ s. t. }, TL(\vec{e}_i) > 0\}$  and  $d_i^* = \inf\{d > 0: \text{ s. t. } TL(\vec{e}_i) > 0\}$ .

*Proof:* Let's consider a disruption event  $\vec{e}_i = (m_{i_1}, m_{i_2}, t_i, d_i)$ , based on our earlier discussion, the last slowest machine  $m_{M^*}$  is down ( $i_2 < M^*$ ), starved ( $i_2 = M^*$ ) or blocked ( $i_2 > M^*$ ) by the event at time  $t_i + d_i^*$ . If  $d_i > d_i^*$ , machine  $m_{M^*}$  will stop at time  $t_i + d_i^*$  until  $t_i + d_i^* + TL(\vec{e}_i)$ . We thus attribute the stoppage of the last slowest machine  $m_{M^*}$  during time  $[t_i +$



$d_i^*, t_i + d_i^* + TL(\vec{e}_i)$  to the disruption event. On the other hand, if  $d \leq d^*$ , no stoppage of the slowest machine will be resulted from the disruption event. Therefore, set of time intervals during which the last slowest machine  $m_{M^*}$  stops as a result of disruption events  $\vec{E}$  can be reconstructed as follows:

$$I_{M^*} = \{[t_i + d_i^*, t_i + d_i^* + TL(\vec{e}_i)], i = 1, \dots, n, s. t., TL(\vec{e}_i) > 0\}$$

Since any stoppage of the slowest machine  $m_{M^*}$  can only result from disruption events  $\vec{E}$ , the last slowest machine can only stop during the time intervals contained in the set  $I_{M^*}$ . Therefore, the overall stoppage time  $D$  of the last slowest machine  $m_{M^*}$  during  $(0, T]$  can be denoted as

$$D = |\cup_{i \in n^s} [t_i + d_i^*, t_i + d_i^* + TL(\vec{e}_i)]|$$

It has been proved in Proposition 3.1 that the system output loss  $X_p(t)$  can be measured as

$$X_p(t) = X(T'; E) - X(T') = -D/T_{M^*}$$

Therefore, the system output loss  $X_p(t)$  can be presented as

$$X_p(t) = -|\cup_{i \in n^s} [t_i + d_i^*, t_i + d_i^* + TL(\vec{e}_i)]|/T_{M^*}$$

*End of the proof.*

Based on Proposition 5.1,  $X_p(t)$  can be attributed to each disruption event  $\vec{e}_i$  proportionally to the associate permanent production time loss  $TL(\vec{e}_i)$ . If a disruption event  $\vec{e}_i$  does not overlap with other disruption event, the output loss due to the disruption event is  $PL(\vec{e}_i) = -|[t_i + d_i^*, t_i + d_i^* + TL(\vec{e}_i)]|/T_{M^*} = -TL(\vec{e}_i)/T_{M^*}$ . If  $\vec{e}_i$  overlaps with other disruption events, i.e.  $\exists j \neq i, [t_i + d_i^*, t_i + d_i^* + TL(\vec{e}_i)] \cap [t_j + d_j^*, t_j + d_j^* + TL(\vec{e}_j)] \neq \phi$ , the output loss in the

overlapping period will be equally shared among the corresponding events. We will use  $PL(\vec{e}_i)$  to denote the output loss attributed to event  $\vec{e}_i$ .

The systematic impact of each machine and supporting activity can also be quantified. The permanent production loss of each disruption event can be further aggregated and attributed to the corresponding machines or supporting activities. We assume that there is a sequence of disruption events  $\vec{e}_{i,1}, \dots, \vec{e}_{i,n_i}$  caused by  $m_i$ . The permanent production loss caused by  $m_i, 1 \leq i \leq M + N$ , can be represented as

$$PL_i = \sum_{k=1}^{n_i} PL(\vec{e}_{i,k}) \quad (5.7)$$

By using permanent production loss as a unified index, the impact to the overall system from individual machine and supporting activity can be quantified. It provides a natural severity ranking of machines and supporting activities, which is very important in real-time production control, such as prioritizing the limited resources to where they are needed most.

## 5.5 A Case Study

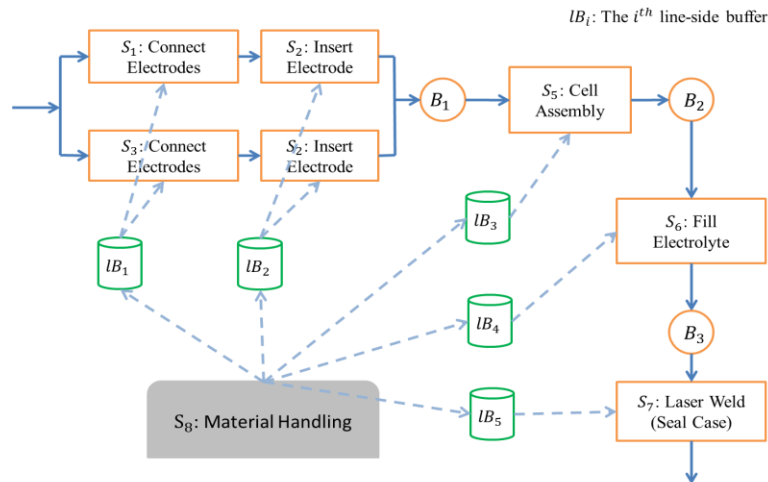


Figure 5.2 A battery assembly line with 7 machines and 3 buffers

In the case study, a battery assembly line segment is used as shown in Figure 5.2, which is based on a true battery assembly line. The assembly line consists of 7 machines that perform various operations, such as filling, assembling and welding. The empty space between adjacent machines serves as buffers where unfinished product can be temporally stored until the next machine is available. At each machine, certain parts are assembled to unfinished products. Parts are delivered from central stocking area to appropriate machines by a material handling staff and stored in a buffer beside the machine, which is called a line-side buffer  $lb_i, 1 \leq i \leq 5$ . The line-side buffer level decreases gradually as parts are consumed at a machine. When the line-side buffer levels reach a certain value, a requirement is sent out to the central stocking area asking for parts. The level is called a reorder point and it refers to the duration over which the remaining parts would last for assembling, such as 15 minutes.

We use a simulation model to generate production data, which otherwise is obtained from the distributed sensor system. For confidentiality reasons, we mock up the parameters of machines and buffers, which are shown in Tables 5.1 and 5.2. Mean time to repair (MTTR) and mean time between failures (MTBF) are used to generate system variation and they are assumed to be an exponential distribution. For ease of discussion, it is assumed that there is single type of part that will be assembled at each assembly machine and the number of part being assembled to the unfinished products is fixed to be 1. A material handling staff can only deliver one type of part at each trip which can fill up a line-side buffer. There are 2 material handling staffs in the central stocking area. The line-side buffer capacity, delivering time from the central stocking area to each machine and the reorder point of each line-side buffers are listed in Tables 5.3 to 5.5.

Table 5.1 Parameters of machines

Machines	Cycle time (sec/cell)	MTTR (Min)	MTBF (Min)
$m_1$	40	10	70
$m_2$	30	15	70
$m_3$	40	10	80
$m_4$	30	19	75
$m_5$	25	20	70
$m_6$	24.4	20	85
$m_7$	25	11	70

Table 5.2 Parameters of buffers

Buffers	Buffer capacity
$b_1$	72
$b_2$	39
$b_3$	39

Table 5.3 Parameters of the line-side buffers

Line-side buffers	Buffer capacity
$lb_1$	325
$lb_2$	325
$lb_3$	350
$lb_4$	375
$lb_5$	400

Table 5.4 Delivering time to each line-side buffer

Line-side buffers	Delivering time (Min)
$lb_1$	25
$lb_2$	25
$lb_3$	40
$lb_4$	45
$lb_5$	55

Table 5.5 Reorder point of each line-side buffer

Line-side buffers	Reorder point (Min)
$lb_1$	25
$lb_2$	25
$lb_3$	39
$lb_4$	43
$lb_5$	55

Table 5.6 Permanent production loss of each machine

Machines	Permanent production loss (Parts)
$m_1$	0
$m_2$	3
$m_3$	0
$m_4$	38
$m_5$	110
$m_6$	93
$m_7$	151
$m_8$	56

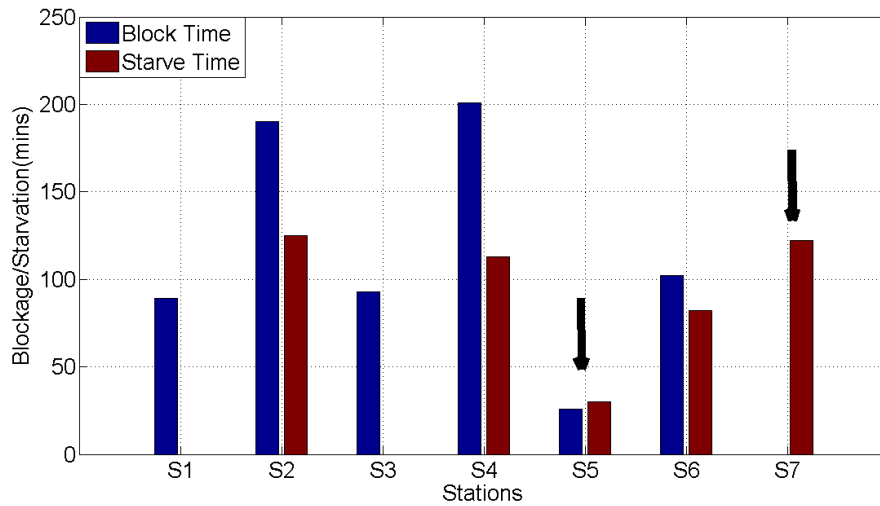


Figure 5.3 The accumulated blockage and starvation time of each machine

The simulation working time is one shift (8 hours per shift). In Table 5.6, we list the permanent production loss attributed to each machine and supporting activity (i.e. material handling in this case study). In the early works [10], the bottleneck is proven to be the machine whose upstream machines are more likely to be blocked and downstream machines are more likely to be starved. Based on the accumulated blockage and starvation time of each machine, which is shown in Figure 5.3, machines  $m_5$  and  $m_7$  (marked with arrow) are identified as the bottlenecks. In Table 5.6, machines  $m_5$  and  $m_7$  cause the most permanent production loss. The machines causing the highest permanent production loss indicates the exact same bottlenecks.

Although the bottleneck identification methods can identify all the local bottlenecks, the significance of bottlenecks is just based on heuristics. In addition, bottleneck methods do not take into account of the impact from supporting activities and quality issues, and thus may not be able to identify the real causes of system inefficiency when supporting activities or quality are big concerns.

On the other hand, the analysis based on EBM provides the severity ranking of both machines and supporting activities in terms of the permanent production loss, i.e.  $m_7 > m_5 >$

$m_6 > m_8 > m_4 > m_2$ , where  $m_8$  denotes the material handling process. It can help plant floor managers to identify the machines or supporting activities that contribute the most to system output loss. This integrated model and analysis provide more detailed information for resource and budget allocation. For example, the maintenance work can be prioritized based on event or machine severity ranking.

Table 5.7 Comparison of system output improvement using policy1, policy 2 and policy 3

	Policy 1	Policy 2	Policy 3
Improvement	[178, 190]	[29, 33]	[118,123]

An alternative way to improve system output is to make certain machines produce extra products before a production shift, which is not an unusual practice in the plant floor operation. Then a question arises about which machines should work for extra time and how many extra products or extra time those machines should work. In practice, the machines and the number of extra products are determined based on the engineers' experience or heuristic rules. Now EBM provides a quantifiable solution through evaluating the permanent production loss of each machine. Specifically, machines with the highest accumulated permanent production loss should be selected and the numbers of extra products should equal to the permanent production loss of the selected machines. We further illustrate this conclusion with the following two numerical experiments.

The first numerical experiment is used to illustrate that the machines with the highest accumulated permanent production loss should be selected. Three policies are compared. In policy 1, machines  $m_5$  and  $m_7$ , which cause the most permanent production loss, are selected. In policy 2, machines  $m_1$  and  $m_4$ , which have the smallest standalone throughput, are selected. In policy 3, machines  $m_4$  and  $m_5$ , which have the most accumulated downtime, are selected. The

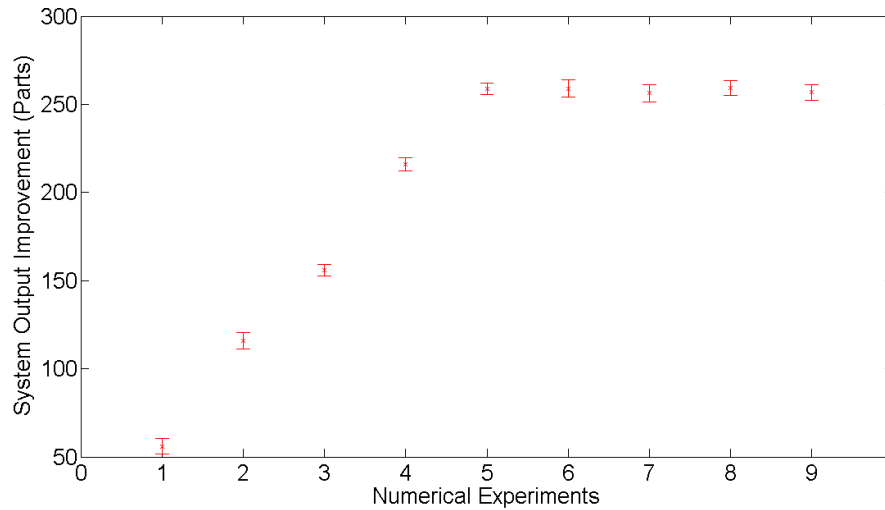


Figure 5.4 95% CI of system output improvement of each numerical experiment

selected machines in the three policies are required to produce 100 extra products for a fair comparison and sensitivity analysis. Simulation models are developed to compare the system output improvement applying the three continuous improvement policies. With 50 replications and eight hours of working time in simulation, table 5.7 illustrates the 95% confidence interval (CI) of the system output improvement of each policy. The result indicates that EBM based policy (policy 1) can lead to the largest production improvement.

The second numerical experiment is used to demonstrate that the number of extra products should be the permanent production loss of the selected machines. Consequently, the system output improvement in this scenario is expected to be the summation of the extra products produced by each selected machine. Nine experiments are tested. In the  $i^{th}$  experiment, the numbers of extra products produced on  $m_5$  and  $m_7$  equal to  $10 + 20i$  and  $1 + 30i$ ,  $1 \leq i \leq 9$ . Each experiment has a simulation time of one shift with 50 replications. Figure 5.4 illustrates the simulation results with 95% CI of system output improvement of each experiment. The result indicates that the system output improvement increases with the number of extra products until reaches the maximum value as in experiment 5, where the number of extra products equals to the



permanent production loss of the selected machines (i.e. permanent production loss is 261 parts). Any extra parts beyond the permanent production loss (i.e. experiment  $i$ ,  $i \geq 6$ ) have no extra contribution to the system output improvement. It is clear that the maximum system output improvement from simulation matches the permanent production loss evaluation from EBM model. The case study also demonstrates a numerical validation of EBM model.

## 5.6 Conclusion

In this chapter, a sensor system with three virtual layers is developed for multi-stage manufacturing systems. The first two virtual layers convert the material flow into information flow and send the information to the third virtual layer. The sensor information is further transferred into true knowledge in the third layer through an integrated system modeling approach, i.e. EBM. Dynamic EBM naturally integrates two important system considerations, i.e. system capacity and production loss. A unified system performance index, i.e. permanent production loss caused by disruption events, machines and supporting activities provides a natural severity ranking of all the machines and supporting activities.

## Chapter 6

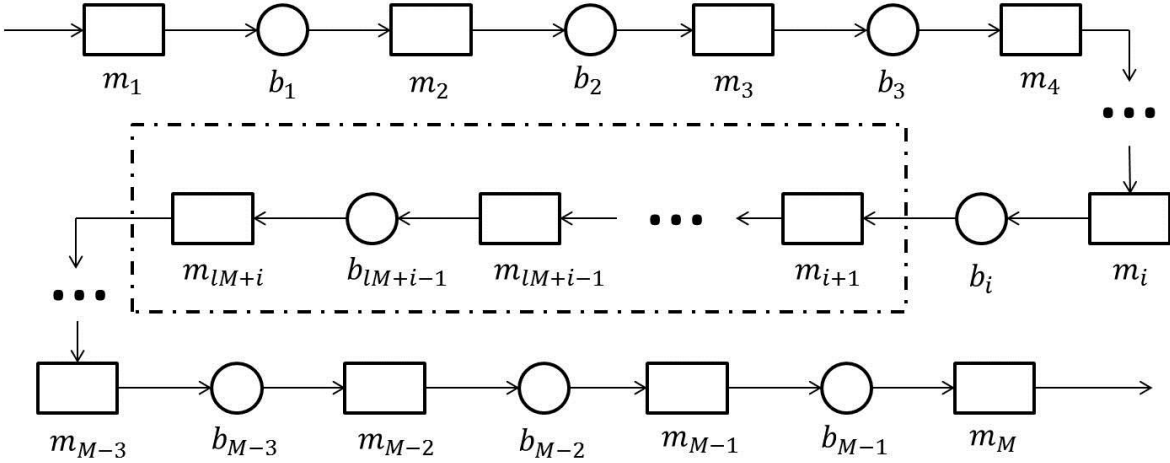
# STANDALONE THROUGHPUT ANALYSIS ON THE PROPAGATION OF DISTURBANCES IN PRODUCTION SUB-SYSTEMS

### 6.1 Introduction

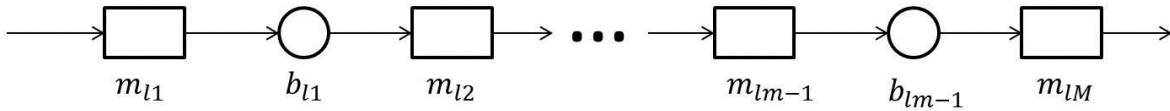
Standalone throughput (SAT) of a single machine is one of the most widely used performance indexes in industry due to its clear definition, ease of evaluation and the ability to provide a guidance for continuous improvement in production system. A complex multistage manufacturing system is typically segmented into several subsystems for efficient local management. It is important to evaluate performance of each subsystem to improve overall system productivity. However, the definition of standalone throughput of a production subsystem is not as clear as for a single machine in current literature or in practice, not to say an effective evaluation method. This chapter deals with the standalone throughput of a serial production line segment. The definition and implication of standalone throughput of a line segment is discussed. A data-driven method is developed based on online production data and is proved analytically under a practical assumption. In addition, the method is verified through simulation case studies to be an accurate and fast estimation of the standalone throughput of a production line segment.

### 6.2 System Descriptions and Assumptions

Continuous flow models is adopted in this chapter to analyze the dynamics of a serial production line consisting of  $M$  machines and  $M - 1$  buffers and a line segment with  $lM$  machines and



(a) A serial production line with  $M$  machines and  $M - 1$  buffers with a line segment highlighted in block



(b) A serial production line segment  $l$  within the serial production line with  $lM$  machines and  $lM - 1$  buffers

Figure 6.1 A serial production line with a line segment  $l$

$lM - 1$  buffers as shown in Figures 6.1 (a) and 6.1 (b), respectively. The following descriptions and assumptions are made.

- 1) Buffers  $b_1, \dots, b_{M-1}$  have finite capacities, which are denoted as  $B_1, \dots, B_{M-1}$ . For ease of expression, we use  $b_1(t), \dots, b_{M-1}(t)$  to denote the buffer levels of buffers  $b_1, \dots, b_{M-1}$  at time  $t$ .
- 2) Machines  $m_1, \dots, m_M$  has rated speeds, which are  $\frac{1}{T_1}, \dots, \frac{1}{T_M}$ . We use  $s_1(t), \dots, s_M(t)$  to denote the speed of machines  $m_1, \dots, m_M$  at time  $t$ .
- 3) Buffers  $b_{l1}, \dots, b_{lM-1}$  in the line segment  $l$  as shown in Figure 1 have finite capacities, which are denoted as  $B_{l1}, \dots, B_{lM-1}$ . For ease of expression, we use  $b_{l1}(t), \dots, b_{lM-1}(t)$  to denote the buffer levels of buffers  $b_{l1}, \dots, b_{lM-1}$  at time  $t$ .

4) Machines  $m_1, \dots, m_M$  in the line segment  $l$  as shown in Figure 1 has rated speeds, which are

$\frac{1}{T_1}, \dots, \frac{1}{T_M}$ . We use  $s_1(t), \dots, s_M(t)$  to denote the speed of machines  $m_1, \dots, m_M$  at time  $t$ .

5) The first machine  $m_1$  can never be starved and the last machine  $m_M$  can never be blocked.

6) A machine cannot fail when it is idle.

7)  $m_{M^*}$  denotes the last slowest machine in the overall system, i.e.  $M^* = \arg \min_{1 \leq i \leq M} \frac{1}{T_i}$ .

8)  $m_{M_l^*}$  denotes the last slowest machine in the line segment, i.e.  $M^* = \arg \min_{1 \leq i \leq lM} \frac{1}{T_i}$ .

9) Production line is subject to a sequence of random downtime events  $E = [\vec{e}_1, \dots, \vec{e}_n]$ , where

$\vec{e}_i = (m_k, t_i, d_i)$  denotes a random downtime event that at time  $t_i$ , machine  $m_k$  is down for  $d_i$ .

10) Production line segment  $l$  is subject to a sequence of random downtime events  $E_{ld} =$

$[\vec{e}_{ld1}, \dots, \vec{e}_{ldn}]$ , where  $\vec{e}_{ldi} = (m_{lk}, t_i, d_i)$  denotes a random downtime event that at time  $t_i$ , machine  $m_{lk}$  is down for  $d_i$ .

11) The first machine  $m_{l1}$  in the line segment  $l$  is subject to a sequence of starvation events

$E_{lfs} = [\vec{e}_{lfs1}, \dots, \vec{e}_{lfsn}]$ , where  $\vec{e}_{lfsi} = (m_{l1}, t_{lfsi}, d_{lfsi})$  denotes a starvation event at time  $t_{lfsi}$ , the first machine  $m_{l1}$  is starved for  $d_{lfsi}$ .

12) The last machine  $m_{lM}$  in the line segment  $l$  is subject to a sequence of starvation events

$E_{lfb} = [\vec{e}_{lfb1}, \dots, \vec{e}_{lfbn}]$ , where  $\vec{e}_{lfbi} = (m_{lM}, t_{lfbi}, d_{lfbi})$  denotes a starvation event at time  $t_{lfbi}$ , the last machine  $m_{lM}$  is starved for  $d_{lfbi}$ .

### 6.3 Analysis of Current Disruption Events

We suppose that the serial production line, which is shown in Figure 6.1, is subjected to a sequence of disruption events  $E = [\vec{e}_1, \dots, \vec{e}_n]$ . Based on the analysis in Chapter 3, if an

disruption event  $\vec{e}_i \in E$  has  $d_i > d_i^*$ , the last slowest machine  $m_{M^*}$  is forced to be stopped during  $(t_i + d_i^*, t_i + d_i]$ . We can reconstruct the stoppage events of the last slowest machine from the downtime events with nontrivial permanent production time loss. The total time that the last slowest machine is stopped can be evaluated as

$$|\cup_{i \in n^s} (t_i + d_i^*, t_i + d_i]| \quad (6.1)$$

where  $n^s = \{i = 1, \dots, n, \text{ s. t. } L(\vec{e}_i; E) > 0\}$  denotes the number of disruption events that causes the last slowest machine being stopped.

During with the potential overlaps of the stoppage events constructed based on Equation 6.1 is cumbersome. It would be of interest to find a set of conditions under which the total production time loss due to a sequence of disruption events  $E$  can be expressed as the simple summation of  $L(\vec{e}_i)$  and investigate how often this type of scenarios may occur. In other words, we would like to know the necessary and sufficient conditions, as relaxed as possible, for the following equality to hold.

$$|\cup_{i \in n^s} (t_i + d_i^*, t_i + d_i]| = \sum_{i=1}^n L(\vec{e}_i) \quad (6.2)$$

**Proposition 6.1** *Given a realization of the production process subject to a sequence of downtime events  $E = [\vec{e}_1, \dots, \vec{e}_n]$  within time interval  $(0, T]$ ,  $(t_i + d_i^*, t_i + d_i] \cap (t_j + d_j^*, t_j + d_j] \neq \phi, i \neq j \in n^s$ , if and only if  $t_i + d_i^* = t_j + d_j^*$ .*

*Proof:* If  $t_i + d_i^* = t_j + d_j^*$ , then we have  $(t_i + d_i^*, t_i + d_i] \cap (t_j + d_j^*, t_j + d_j] = (t_i + d_i^*, t_i + \min\{d_i, d_j\}) \neq \phi$ , since  $i, j \in n^s$ . We will prove the sufficiency by contradiction. Suppose  $t_i + d_i^* \neq t_j + d_j^*$ . Let assume  $t_i + d_i^* > t_j + d_j^*$  without loss of generality. Based on the definition of

$d_j^*$ , at time  $t_j + d_j^*$  the slowest machine  $m_{M^*}$  is forced to stop until at least time  $t_j + d_j$ .

Therefore, we have

$$W(m_i) = \int_{t_i}^{t_i+d_i^*} s_{M^*}(t; E) dt = \int_{t_i}^{t_i+(t_j+d_j^*-t_i)} s_{M^*}(t; E) dt \quad (6.3)$$

This contradicts our definition of  $d_i^*$  since  $t_j + d_j^* - t_i < d_i^*$ .

*End of the proof.*

Together with Equation 6.2 and Proposition 6.1, we can easily establish the following corollary.

**Corollary 6.1** *Given a realization of the production process subject to a sequence of disruption event  $E = [\vec{e}_1, \dots, \vec{e}_n]$ , within time interval  $(0, T]$ , if  $t_i + d_i^* = t_j + d_j^*$ ,  $\forall i \neq j \in n^s$ , then the total stoppage time of the slowest time the last slowest machine  $m_{M^*}$  is  $|\cup_{i \in n^s} (t_i + d_i^*, t_i + d_i)] = \sum_{i=1}^n L(\vec{e}_i)$ , and so does the total production time loss.*

In Proposition 6.1, the condition  $t_i + d_i^* = t_j + d_j^*$ ,  $\forall i \neq j \in n^s$ , is not as restrictive as it appears. First of all, two downtime events have to be overlapped, i.e.,  $(t_i, t_i + d_i] \cap (t_j, t_j + d_j] \neq \emptyset$ . Moreover, if  $i < M^*$  and  $j > M^*$ , the buffer content between machine  $m_i$  and  $m_{M^*}$  has to be exactly the same with the available buffer space between machine  $m_{M^*}$  and  $m_i$  at time  $\max(t_i, t_j)$ ; if both machines are upstream or downstream of the last slowest machine  $m_{M^*}$ , the buffers between machine  $m_{M^*}$  and  $m_i$  has to be either empty or full at time  $\max(t_i, t_j)$  when both machines are down. Our experience indicates that the occurrence frequency of these incidents is conceivably small and good approximation can still be achieved without considering the overlaps.

## 6.4 Definition and Estimation of Standalone Throughput of a Production Line Segment

For a single machine  $m_i$ , the SAT is  $SAT_i = \frac{1}{T_i} A_i$ , where  $A_i$  is the availability of machine  $m_i$ .

The SAT of a single machine is actually the throughput of a machine when it is isolated from production line. Therefore, the SAT of a machine is not concerned with its blockage and starvation, which reflects the interaction with other machines.

Similarly, the SAT of a production line segment refers to its throughput when the line segment is isolated from its upstream and downstream. For a line segment  $l$ , as shown in Figure 6.1 (b), the interaction of  $l$  with its upstream and downstream comes from the starvation of the first machine and the blockage of the last machine. Now the problem is reduced to exclude the effects from first machine starvation and the last machine blockage of a line segment. However, the SAT of a line segment is not a simple extension from  $SAT_i$ . Given the production count  $PC_{lM}$  of the last machine in a production line segment over a time period  $T$ , one estimation used in practice is:

$$SAT_l = \frac{PC_{lM}}{T - (t^{lfs} + t^{lbb})} \quad (6.4)$$

where  $t^{lfs}$  is the total amount of time for the first machine being starved and  $t^{lbb}$  is the total amount of time for the last machine being blocked.

A careful examination finds that if even the starvation of the first machine is excluded from the calculation, the rest of the line segment can still process and output products through the last machine of the line segment. Similarly, the exclusion of the blockage of the last machine cannot

prevent the production flow into the line segment. Therefore, simple exclusion of the total starvation from the first machine and the total blockage from the last machine does not truly isolate the production line segment. To capture the true standalone productivity of a line segment, we need to carefully evaluate the permanent production time loss caused by the starvation of the first machine and the blockage of the last machine in the line segment.

In order to analyze the impact from  $E_{lfs}$  and  $E_{lbb}$  to the line segment  $l$ , we treat  $E_{lfs}$  and  $E_{lbb}$  as downtime events as well. Therefore, the total downtime events on  $l$  can be expressed as

$$E_l = E_{lfs} + E_{lbb} + E_{ld} \quad (6.5)$$

$E_l = [\vec{e}_{l1}, \dots, \vec{e}_{ln}]$ , where we use  $\vec{e}_{li} = (m_{li}, t_{li}, d_{li})$ ,  $li = l1, \dots, ln$ , to represent a downtime vent that at time  $t_{li}$ , machine  $m_{li}$  is down for  $d_{li}$ . To distinguish downtime events  $E_{lfs}$  and  $E_{lbb}$  from  $E_{ld}$ , we call  $E_{lfs}$  and  $E_{lbb}$  as generic downtime events and  $E_{ld}$  as random downtime events.

The SAT of  $l$  concerns the throughput of  $l$  in isolation from the whole system, i.e. the throughput with respect to only random downtime events  $E_{ld} = [\vec{e}_{ld1}, \dots, \vec{e}_{ldn}]$ . We denote  $SAT_l(E_{ld})$  as standalone throughput of line segment  $l$ . Therefore, we have definition of SAT of a line segment.

**Definition 6.1** *Given a realization of the production line segment  $l$  subjected to a sequence of random downtime events  $E_{ld} = [\vec{e}_{ld1}, \dots, \vec{e}_{ldn}]$  during time period  $(0, T]$ , the SAT of the line segment  $l$  is:*

$$SAT_l(E_{ld}) = \frac{\int_0^T s_{M_l}^*(t; E_{ld}) dt}{T} \quad (6.6)$$



where  $\int_0^T s_{M_l^*}(t; E_{ld})dt$  is the production count of the slowest machine in the line segment with  $E_{ld}$ .

However, production count  $\int_0^T s_{M_l^*}(t; E_{ld})dt$  is impossible to obtain since the line segment  $l$  is integrated in the whole production system. It is advantageous to calculate  $SAT_l$  from available information such as production count  $\int_0^T s_{M_l^*}(t; E_{ld})dt$ , buffer levels, starvation and the blockage of machines and random downtime events.

According to conclusions in Chapter 3, the stoppage events on the last slowest machine  $m_{M_l^*}$  can be reconstructed and total stoppage time is  $t_l = |\cup_{i \in n^s} (t_{li} + d_{li}^*, t_{li} + d_{li})|$ , where  $n^s = \{li = l1, \dots, l_n, s.t. d_{li} > d_{li}^*\}$ . Furthermore,  $t_l$  can be attributed to  $t_l = t_{lfs} + t_{lub} + t_{ld}$ , where  $t_{lfs}$ ,  $t_{lub}$  and  $t_{ld}$  denotes the stoppage of the last slowest machine  $m_{M_l^*}$  due to  $E_{lfs}$ ,  $E_{lub}$  and  $E_{ld}$ , respectively. Specifically,  $t_{lfs}$  can be expressed as  $t_{lfs} = |\cup_{i \in n^{lfs}} (t_{lfsi} + d_{lfsi}^*, t_{lfsi} + d_{lfsi})|$ , where  $n^{lfs} = \{i = lfs1, \dots, lfsn, s.t. d_{lfsi} > d_{lfsi}^*\}$ . Similarly,  $t_{lub}$  can be expressed as  $t_{lub} = |\cup_{i \in n^{lub}} (t_{lub_i} + d_{lub_i}^*, t_{lub_i} + d_{lub_i})|$ , where  $n^{lub} = \{i = llb1, \dots, llbn, s.t. d_{lub_i} > d_{lub_i}^*\}$  and  $t_{ld}$  can be expressed as  $t_{ld} = |\cup_{i \in n^{ld}} (t_{ldi} + d_{ldi}^*, t_{ldi} + d_{ldi})|$ , where  $n^{ld} = \{i = ld1, \dots, ldn, s.t. d_{ldi} > d_{ldi}^*\}$ .

Furthermore, if we assume that  $t_i + d_i^* \neq t_j + d_j^*, \forall i \neq j$ , according to Proposition 6.1,  $t_{lfs} = \sum_{i \in n^{lfs}} d_{lfsi} - d_{lfsi}^*$ . Similarly,  $t_{lub} = \sum_{i \in n^{lub}} d_{lub_i} - d_{lub_i}^*$  and  $t_{ld} = \sum_{i \in n^{ld}} d_{ldi} - d_{ldi}^*$ . Note that  $t_{lfs}$  is the portion which causes the permanent production time loss from the total starvation time of the first machine, and  $t_{lub}$  is the portion of which caused the permanent production time loss from the total blockage time of the last machine.

**Proposition 6.2** For a production line segment  $l$  subject to a sequence of downtime events,  $E_l = E_{lfs} + E_{lub} + E_{ld} = \{\vec{e}_{l1}, \dots, \vec{e}_{ln}\}$  during  $(0, T]$ , assuming  $t_i + d_i^* \neq t_j + d_j^*$ ,  $\forall i \neq j$ , then for  $T' = T - t_{lfs} - t_{lub}$ ,  $\exists T^*, \forall T' > T^*$ , the SAT of the line segment  $l$  is

$$SAT_l = \frac{\int_0^T s_{M_l^*}(t; E_l) dt}{T'} \quad (6.7)$$

*Proof:* The line segment  $l$  is subject to  $E_l = E_{lfs} + E_{lub} + E_{ld}$ , where  $E_{lfs}$  and  $E_{lub}$  are generic downtime events, and  $E_{ld}$  are random downtime events. The production count of machine  $m_{M_l^*}$  is

$$PC_{M_l^*} = \int_0^T s_{M_l^*}(t; E_l) dt = (T - t_{ld} - t_{lfs} - t_{lub}) \frac{1}{T_{M_l^*}} \quad (6.8)$$

For  $T' > T^*$ , the up time ratio of machine  $m_{M_l^*}$  over  $T'$  is  $U_{M_l^*} = \frac{T' - t_{ld}}{T'}$  and  $U_{M_l^*}$  is a constant.

Therefore, from Equation 6.8, we have

$$U_{M_l^*} = \frac{T' - t_{ld}}{T'} = \frac{(T' - t_{ld}) \frac{1}{T_{M_l^*}}}{T' \frac{1}{T_{M_l^*}}} = \frac{\int_0^T s_{M_l^*}(t; E_l) dt}{T'} T_{M_l^*} \quad (6.9)$$

Assuming a virtual scenario that the line segment is subjected to only random downtime events  $E_{ld}^v$  during time period  $(0, T^v]$ , then the up time ratio of the machine  $m_{M_l^*}$  over time  $T^v$  is still  $U_{M_l^*}$ ,  $\forall T^v > T^*$ , we have  $U_{M_l^*} = \frac{T^v - t_{ld}^v}{T^v} = \frac{T' - t_{ld}^v}{T'}$ .

In this virtual scenario, the production count  $PC_{M_l^*}^v$  of the machine  $m_{M_l^*}$  is

$$PC_{M_l^*}^v = \int_0^T s_{M_l^*}(t; E_{ld}^v) dt = (T^v - t_{ld}^v) \frac{1}{T_{M_l^*}} \quad (6.10)$$

According to Definition 6.1, the SAT of the line segment  $l$  in this virtual scenario can be represented as

$$SAT_l = \frac{\int_0^T s_{M_l^*}(t; E_{ld}^v) dt}{T^v} = \frac{T^v - t_{ld}^v}{T^v} \frac{1}{T_{M_l^*}} \quad (6.11)$$

Therefore,

$$U_{M_l^*} = SAT_l \cdot T_{M_l^*} \quad (6.12)$$

Comparing Equations 6.9 and 6.12, SAT of a line segment  $l$  becomes

$$SAT_l = \frac{\int_0^T s_{M_l^*}(t; E_l) dt}{T'} \quad (6.13)$$

*End of the proof.*

Proposition 6.2 provides us a method to estimate the SAT of line segment  $l$  with online data. In Equation 6.7, production count  $\int_0^T s_{M_l^*}(t; E_l) dt$  can be obtained directly from online information.  $T'$ , on the other hand, can be calculated based on information of buffer levels and starvation and blockage of machines. According to the definition of  $d_l^*$ , we can define the permanent production time loss of the line segment  $l$  due to the starvation event  $\vec{e}_{lfsi}$  of the first machine  $m_{l1}$  as

$$L_{lfs}(\vec{e}_{lfsi}; E_{lfs}) = \begin{cases} d_{lfsi} - d_{lfsi}^*, & d_{lfsi} > d_{lfsi}^* \\ 0, & d_{lfsi} \leq d_{lfsi}^* \end{cases} \quad (6.14)$$

where  $d_{lfsi}^*$  can be evaluated as the time for the buffers between the first machine and  $m_M^*$  to just become empty. Therefore,  $t_{lfs}$  can be represented as

$$t_{lfs} = \sum_{lfsi=1}^{lfsn} L_{lfs}(\vec{e}_{lfsi}; E_{lfs}) \quad (6.15)$$

Similarly, we define the permanent production loss of the line segment  $l$  due to the blockage event  $\vec{e}_{lbi}$  of the last machine as

$$L_{lb}(\vec{e}_{lbi}; E_{lb}) = \begin{cases} d_{lbi} - d_{lbi}^*, & d_{lbi} > d_{lbi}^* \\ 0, & d_{lbi} \leq d_{lbi}^* \end{cases} \quad (6.20)$$

where  $d_{lbi}^*$  can be evaluated as the time for the buffers between the last machine and  $m_{M^*}$  to just become full. Therefore,  $t_{lb}$  can be represented as

$$t_{lb} = \sum_{lbi=ub_1}^{lbn} L_{lb}(\vec{e}_{lbi}; E_{lb}) \quad (6.21)$$

Then  $T'$  is calculated as  $T' = T - t_{lfs} - t_{lb}$ .

## 6.5 Application of Estimation Method and Simulation Results

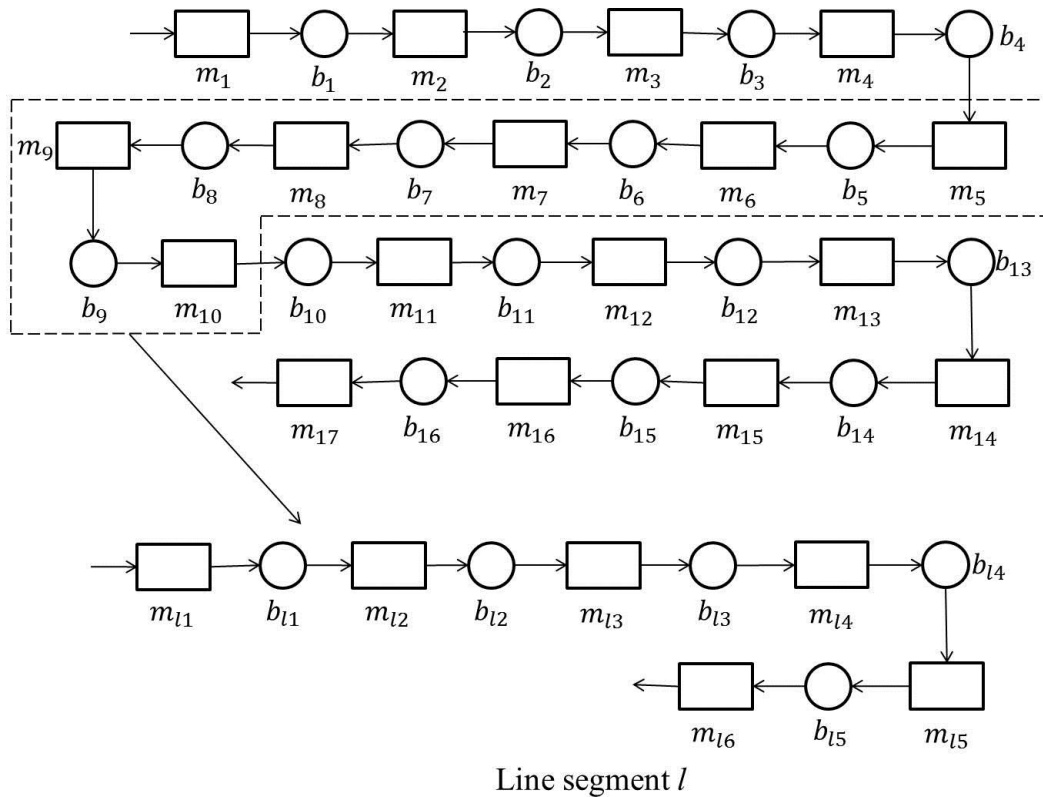


Figure 6.2 A serial production line with a line segment  $l$

Simulation case studies are based on a true automotive machining line, as shown in Figure 6.2. We mock up the parameters of the production line for confidential consideration. In order to verify the SAT calculation in Equation 6.7, an isolated simulation model is generated only for line segment  $\mathbf{I}$ . The whole production line has seventeen machines and sixteen buffers. The line segment  $\mathbf{I}$  includes six machines and five buffers. All machines are serially connected.

Table 6.1 Parameters of machines in the production system in case 1

Machines	Cycle time (Parts/min)	MTTR (Min)	MTBF (Min)
$m_1$	20	3	33.91
$m_2$	20	4	10
$m_3$	20	8	20
$m_4$	20	6	11
$m_5$	20	4	12
$m_6$	20	6	12
$m_7$	20	6	13
$m_8$	19	2.5	2
$m_9$	20	4.4	6.4
$m_{10}$	20	7.8	24
$m_{11}$	20	2.6	9
$m_{12}$	20	4.4	10
$m_{13}$	20	3.7	8
$m_{14}$	20	3	6.5
$m_{15}$	20	2.2	23.62
$m_{16}$	20	11.5	10
$m_{17}$	20	7.9	20

Table 6.2 Parameters of buffers in the production system in case 1

Buffers	Buffer capacity	Initial buffer level
$b_1$	10	5
$b_2$	35	18
$b_3$	25	13
$b_4$	10	5
$b_5$	10	5
$b_6$	10	5
$b_7$	10	5
$b_8$	10	5
$b_9$	10	5
$b_{10}$	10	5
$b_{11}$	115	58
$b_{12}$	10	5
$b_{13}$	100	50
$b_{14}$	10	5
$b_{15}$	10	5
$b_{16}$	10	5

Table 6.3 Parameters of machines in the line segment  $l$  in case 1

Machines	Cycle time	MTTR	MTBF
	(Parts/min)	(Min)	(Min)
$m_{l1}$	20	4	12
$m_{l2}$	20	6	12
$m_{l3}$	20	6	13
$m_{l4}$	19	2.5	2
$m_{l5}$	20	4.4	6.4
$m_{l6}$	20	4	24

Table 6.4 Parameters of buffers in the line segment  $l$  in case 1

Buffers	Buffer capacity	Initial buffer level
$b_{l1}$	10	5
$b_{l2}$	10	5
$b_{l3}$	10	5
$b_{l4}$	10	5
$b_{l5}$	10	5

The initial parameters of the production line in case 1 are shown in Table 6.1 and Table 6.2, and the parameters of the line segment  $l$  are shown in Table 6.3 and Table 6.4. For each scenario, we linearly increase the values of MTTR, buffer capacities, and initial buffer capacities. Note that the parameters in the first scenario as shown in Tables 6.1 to 6.4, are mocked up based on the true automotive machining line for confidential reason. The other 8 scenarios are based on simulation data to further demonstrate the effectiveness of the estimation method.

Specifically, in scenario  $j$ , the MTTR of machine  $m_i$  in the production line.

$$MTTR_i(k) = \begin{cases} MTTR_i(1) + (i - 1), & m = 3,4,6,7,10,16,17 \\ MTTR_m(1) + 2(i - 1), & m \neq 3,4,6,7,10,16,17 \end{cases}$$

The capacity of buffer  $B_m$  in the production line is

$$B_m(i) = \begin{cases} B_m(1) + (i - 1), & m = 2,6,11,13 \\ B_m(1), & m \neq 2,6,11,13 \end{cases}$$

The MTTR of machine  $m_{lm}$  in the line segment is

$$MTTR_{lm}(i) = \begin{cases} MTTR_{lm}(1) + (i - 1), & lm = 2,3,6 \\ MTTR_{lm}(1) + 2(i - 1) & lm \neq 2,3,6 \end{cases}$$

The capacity of buffer  $B_{lm}$  in the line segment is

$$B_{lm}(i) = \begin{cases} B_{lm}(1) + (i - 1), & lm = 2 \\ B_{lm}(1), & lm \neq 2 \end{cases}$$

Table 6.5 Comparison of 95% confidence interval of SAT for the line segment  $l$  using estimation method and simulation result

Scenario	SAT (Estimation)	SAT (Simulation)
1	[5.6161, 5.7557]	[5.6594, 5.8243]
2	[4.0662, 4.1684]	[4.0682, 4.2326]
3	[3.1951, 3.3134]	[3.1850, 3.3353]
4	[2.6288, 2.7497]	[2.6437, 2.7701]
5	[2.2166, 2.3173]	[2.2282, 2.3445]
6	[2.0259, 2.1093]	[2.0097, 2.1048]
7	[1.7057, 1.7694]	[1.6819, 1.7930]
8	[1.5119, 1.5803]	[1.5048, 1.5973]
9	[1.3737, 1.4379]	[1.3490, 1.4355]

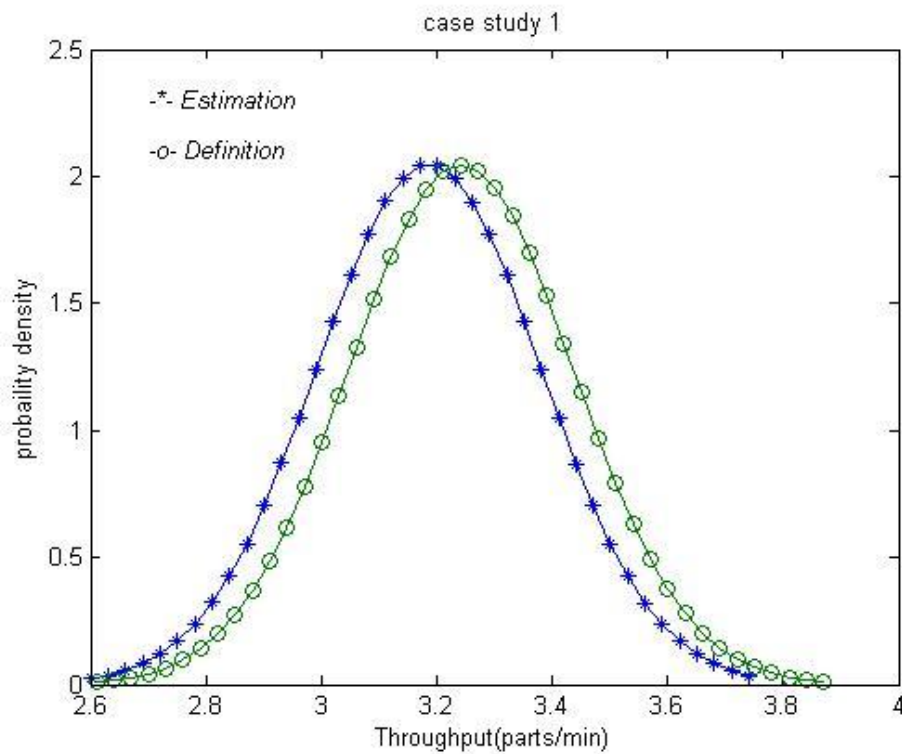


Figure 6.3 Estimation using Equation 6.7 vs. Definition 6.1 in case 1



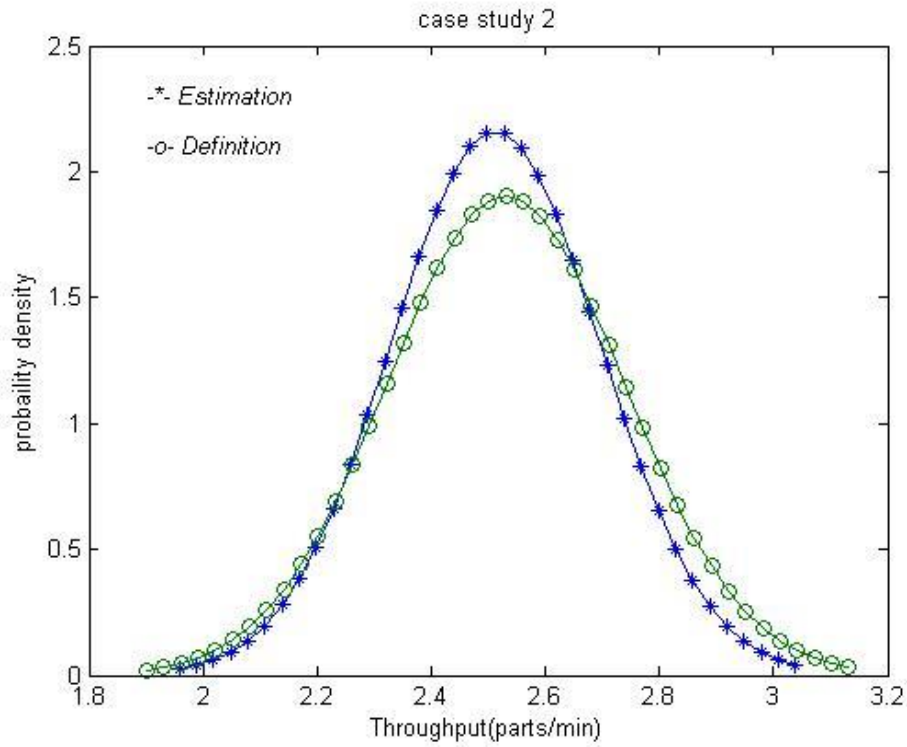


Figure 6.4 Estimation using Equation 6.7 vs. Definition 6.1 in case 2

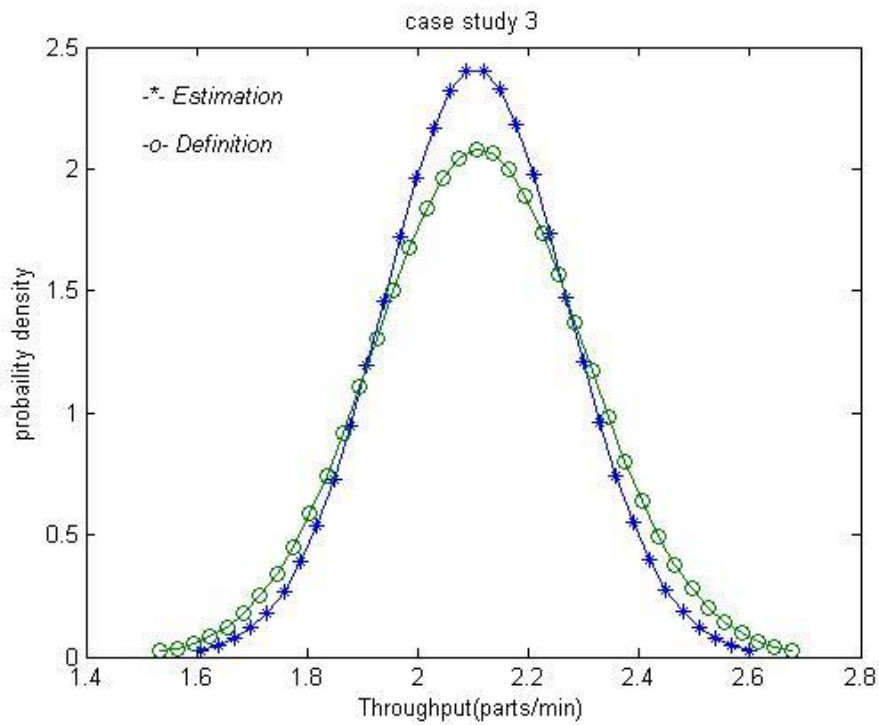


Figure 6.5 Estimation using Equation 6.7 vs. Definition 6.1 in case 3

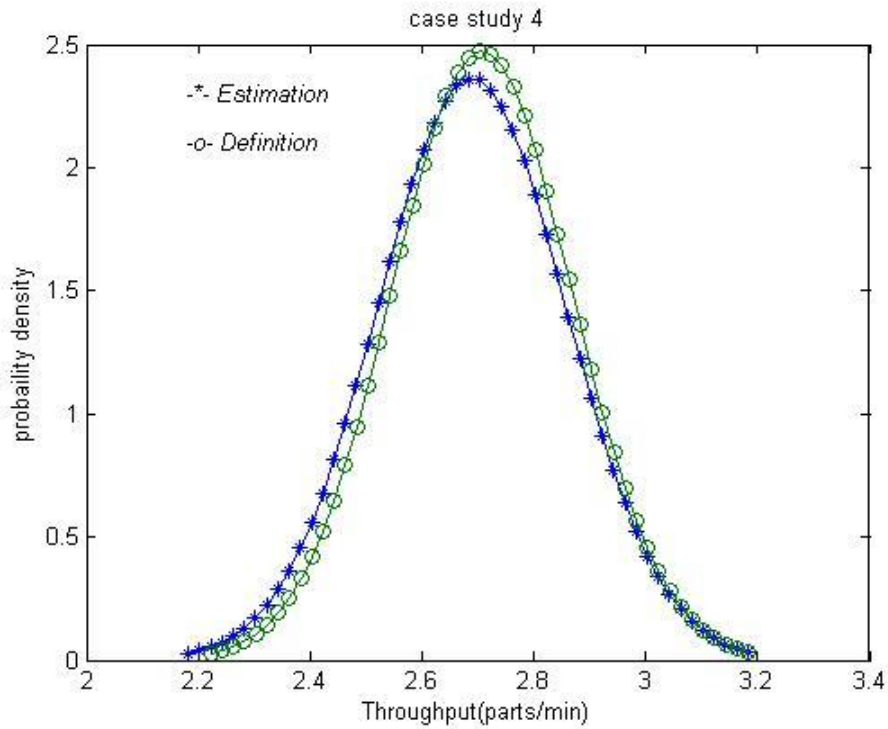


Figure 6.6 Estimation using Equation 6.7 vs. Definition 6.1 in case 4

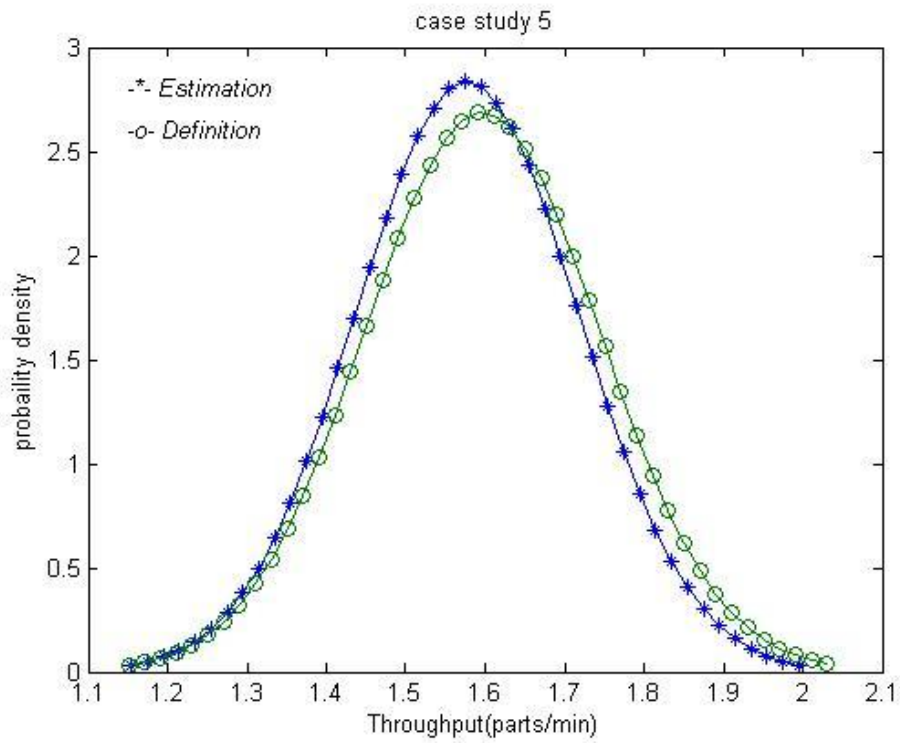


Figure 6.7 Estimation using Equation 6.7 vs. Definition 6.1 in case 5

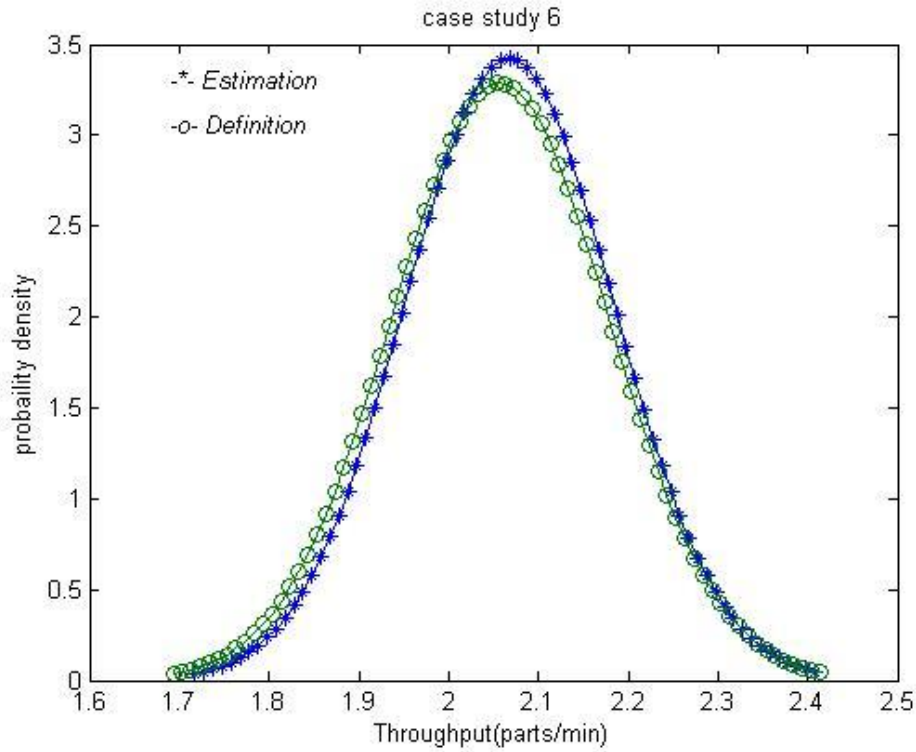


Figure 6.8 Estimation using Equation 6.7 vs. Definition 6.1 in case 6

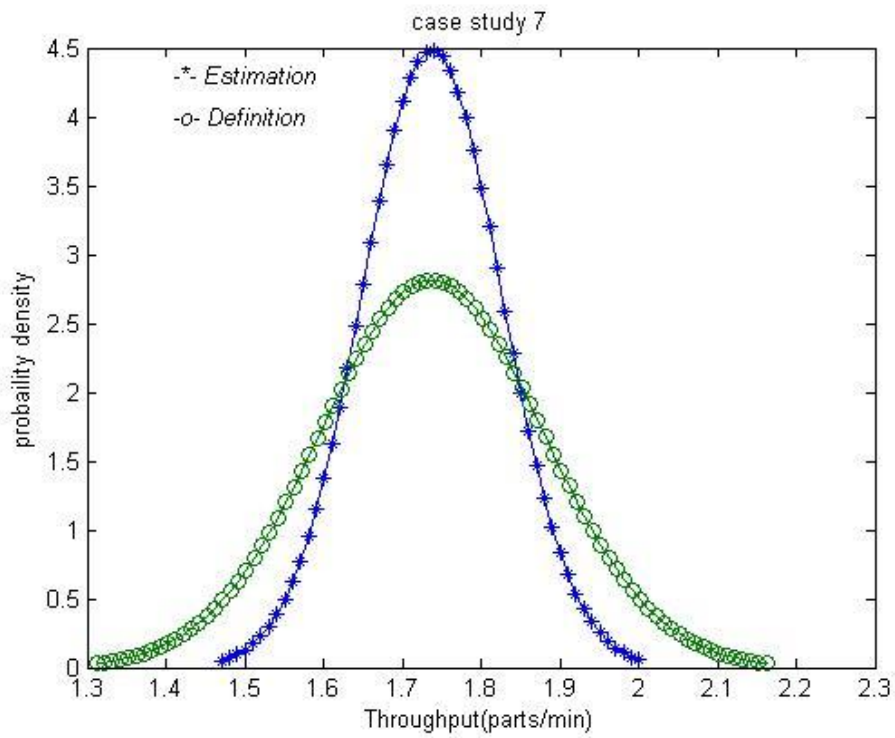


Figure 6.9 Estimation using Equation 6.7 vs. Definition 6.1 in case 7

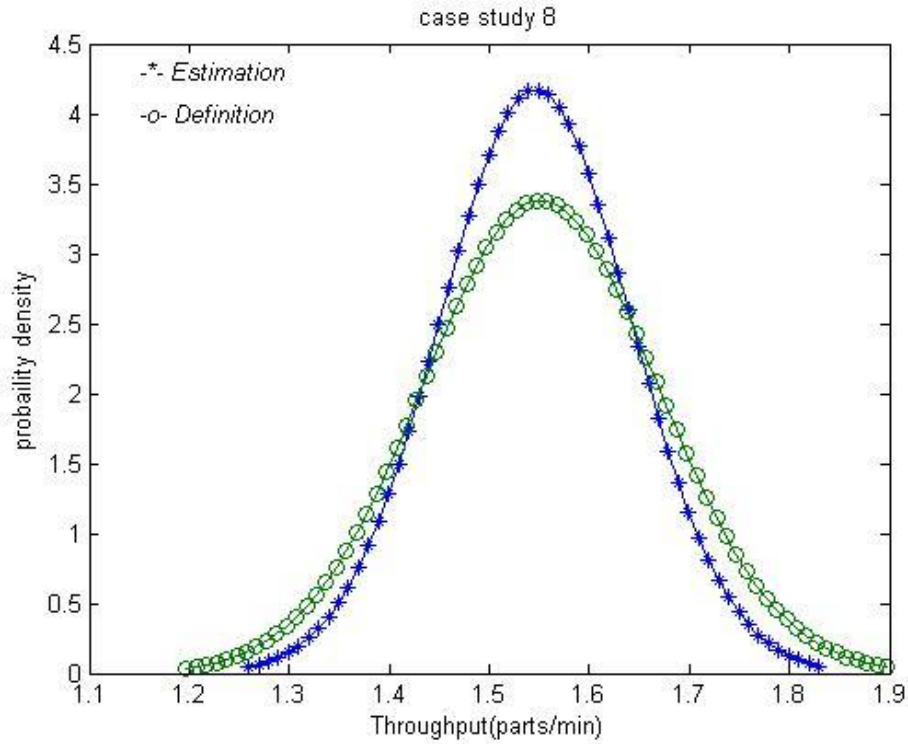


Figure 6.10 Estimation using Equation 6.7 vs. Definition 6.1 in case 8

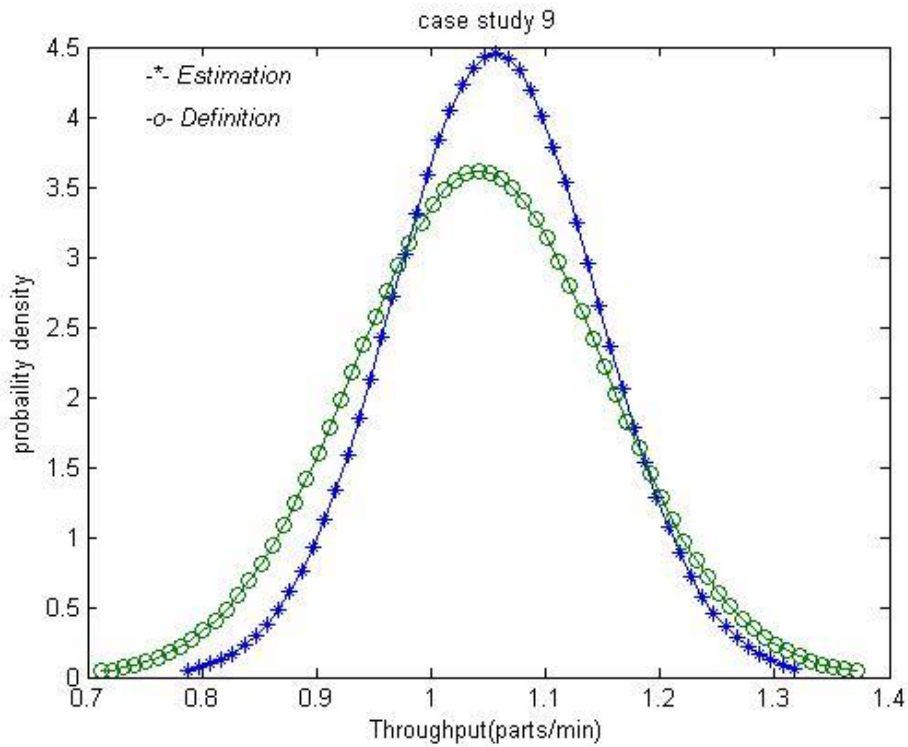


Figure 6.11 Estimation using Equation 6.7 vs. Definition 6.1 in case 9

In each scenario, we compare the estimation method in Equation 6.7 and the simulation results. The simulation setup is 50 hours warm-up period and 24 hours running time with 35 replications. Table 6.5 demonstrates the results with 95% confidence interval for nine scenario studies. Figure 6.3 to Figure 6.11 illustrates the comparison of the estimation method and simulation.

The comparisons show close agreement between the estimation method and simulation results. For scenarios from high availability of machines to low availability of machines (lower than 40%), the estimation method consistently evaluate the SAT of a line segment with high accuracy.

## 6.6 Conclusion

This paper provides the definition of and an estimation algorithm for SAT of a serial production line segment. The estimation method is analytically proven under the assumption of no concurrent downtime events. Based on the fact that concurrent downtime events are very rare, the estimation method can be used to evaluate the SAT of a line segment with high accuracy. Our case studies further confirm this conclusion. The estimation method provides a data-driven algorithm through utilizing production online data to quickly and accurately evaluate SAT of a serial line segment in a production system. It provides important insights in understanding production line dynamics. This quantitative tool can help production managers better identify problems and improve overall system performance. Our future work will extend the knowledge of serial production line to more complex production line segments, such as parallel line and loop back configuration.

## Chapter 7

# MARKET DEMAND-ORIENTED MODELING AND CONTROL OF MANUFACTURING SYSTEMS

### 7.1 Introduction

Advanced manufacturing system must quickly ramp up the newly developed technologies, tools, equipment, and resources if it is to meet production needs for a variety of machinery and motive applications. Such systems are subject to frequent new/improved technology insertions, dramatically fluctuating market demands, and engineering modification for new processes. These challenges greatly impact the productivity of the manufacturing [4]. Therefore, improving the production throughput to satisfy market demands have become a critical issue for many manufacturing industries.

Battery manufacturing systems could be typical examples of such systems. A typical battery production system consists of four functional areas: powder production, tube fabrication, cell assembly and battery assembly. In powder production, raw materials are mixed according to a certain proportion. Then, the powders are pressed and shaping into tubes through machining processes and the tubes are assembled into cells with covers, electrodes and other components. The finished cells are connected through welding (e.g., laser welding) and assembled into modules. Several modules are assembled into a battery pack and stored in finished-goods buffers. The batteries packs are delivered to customers based on market demand. Battery production lines typically include multistage manufacturing processes with combined manual

and automatic operations. For example, loading/unloading operations are manual and welding or pressing operations are automatic.

There exhibit unique features in a multistage battery manufacturing system. Firstly, machines at each process stage may have different input and output rates. For example, the tube pressing machine could use 500g powder to produce one tube and the battery assembly machine could take nine cells to produce one battery pack during a machine cycle. Secondly, a battery production line can be highly unsynchronized with different process stages combining both manual and automatic operations and therefore having large variance in process rates. In this situation, capacity differences among machines as well as machine cycle time variance are major constrains that restrict battery production line throughput. Besides this, machine random downtime also impacts production efficiency. A new system modeling and in-depth analysis are needed to continuously improve customer demand satisfaction and system throughput with the above features. This chapter is devoted to this end.

## 7.2 Market Demand Driven System Descriptions, Assumptions and Notations

In this paper, we consider a continuous-flow production system consisting of  $M$  machines (represented as rectangles) and  $M - 1$  in-process buffers (represented as circles) as shown in Figure 7.1. Machine  $m_i$ ,  $1 \leq i \leq M$ , denotes the  $i^{th}$  machines. Buffer  $b_i$ ,  $1 \leq i \leq M - 1$ , denotes the  $i^{th}$  in-process buffers. Buffer  $b_M$  represents the finished-goods buffer and virtual machine  $m_{M+1}$  represents a market demand. The following definitions and assumptions on a market demand driven system are adopted.

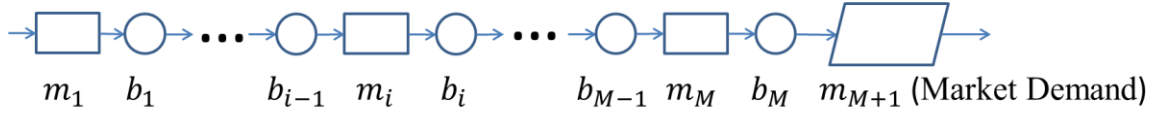


Figure 7.1 A production line and its market demand

- 1) Although the market demand of a production line varies with time, it is constant during a certain time period  $T$ , such as a quarter or a month. Therefore, in this research, market demand is assumed to be a sequence of fixed values described by  $\{cd_1, \dots, cd_n\}$  (parts/unit time), which are denoted as market demand rates. In addition, it is assumed  $\forall cd_i \in \{cd_1, \dots, cd_n\}$ ,  $cd_i \cdot T > OP_{sys}(T)$ , i.e. market demand is assumed to be higher than production count, where  $OP_{sys}(T)$  is the production count (or productivity) of the system during  $(0, T]$ . Virtual machine  $m_{M+1}$  has identical rated input and output rates, i.e.  $s_{M+1}^{in} = s_{M+1}^{out} = cd_i$  and it cannot be down.
  - 2) Each buffer  $b_i, i = 1, \dots, M$ , has a finite buffer capacity, which is denoted as  $B_i$ . For simplicity,  $b_i(t)$  is used to denote the buffer level of buffer  $b_i$  at time  $t$ .
  - 3) A production line consists of both manual and automatic machines. Each automatic machine  $m_i, 1 \leq i \leq M$ , has a constant cycle time  $T_i$  and is characterized by one up state and one down state, which are denoted as  $\alpha_i = 1$  and  $\alpha_i = 0$ . Automatic machine  $m_i$  obeys the exponential reliability model. When the machine is in its up state, it could transit into down state due to a machine random failure event with a transition rate  $p_i$  and when it is down, it could be repaired with a transition rate  $r_i$ . Thus, the mean time between failure (MTBF) and mean time to repair (MTTR) of the machine are  $\frac{1}{p_i}$  and  $\frac{1}{r_i}$ .
- Manual machines do not have fixed cycle time. However, for each manual machine  $m_i, 1 \leq i \leq M$ , it is always possible to find the smallest cycle time  $T_i$ , which is referred to as the base



cycle time. Any production cycle that lasts longer than the base cycle time will be treated as a special machine random failure event, referred to as an over-cycle event. Manual machine  $m_i$  has one up state and one down state, which are denoted as  $\alpha_i = 1$  and  $\alpha_i = 0$ . It obeys the exponential reliability model. When the machine is up, it can transit into down state due to an over-cycle event with a transition rate  $p_i$ , and when the machine is down, the over-cycle event could finish with a transition rate  $r_i$ . The mean time between failure (MTBF) and mean time to repair (MTTR) of the machine are  $\frac{1}{p_i}$  and  $\frac{1}{r_i}$ . For simplicity, we refer random failure events to as the events causing both automatic machine and manual machine down state for the rest of the paper.

- 4) Raw material  $A_0$  enters the system from machine  $m_1$ . Each machine  $m_i$ ,  $i = 1, \dots, M$ , receives  $\lambda_i$  parts of  $A_{i-1}$  from the previous buffer  $b_{i-1}$  to produce one part of  $A_i$  and enters the following buffer  $b_i$ , where  $A_i$  refers to the part produced by machine  $m_i$ .
- 5) If machine  $m_i$ ,  $i = 1, \dots, M$ , is up and not starved or blocked, it has a rated input rate  $s_i^{in}$  and a rated output rate  $s_i^{out}$ , where  $s_i^{in} = \frac{\lambda_i}{T_i}$  and  $s_i^{out} = \frac{1}{T_i}$ . Additionally, we use  $v_i^{in}(t)$  and  $v_i^{out}(t)$  to denote the instantaneous input and output rates of machine  $m_i$  at time  $t$ , where  $v_i^{in}(t) \leq s_i^{in}$  and  $v_i^{out}(t) \leq s_i^{out}$ .
- 6) The first machine  $m_1$  is never starved and the last virtual machine  $m_{M+1}$  is never blocked.
- 7) A machine  $m_i$ ,  $1 < i \leq M + 1$ , is completely starved by machine  $m_j$ ,  $1 \leq j < i$ , if the following conditions hold: machine  $m_i$  is up, machine  $m_j$  is down and all the buffers in between are empty, i.e.  $b_j = \dots = b_{i-1} = 0$ . A machine cannot be down when it is completely starved.
- 8) A machine  $m_i$ ,  $1 < i \leq M + 1$ , is partially starved by machine  $m_j$ ,  $1 \leq j < i$ , if the following

conditions hold: machine  $m_i$  is up, machine  $m_j$  is up and not starved, the machines' output rates satisfy  $\frac{s_j^{out}}{\prod_{r=j+1}^i \lambda_r} < s_i^{out}$  and all the buffers in between are empty, i.e.  $b_j = \dots = b_{i-1} =$

0. When machine  $m_i$  is partially starved by machine  $m_j$ , it produces at a reduced output rate

$$v_i^{out} = \frac{s_j^{out}}{\prod_{r=j+1}^i \lambda_r}.$$

9) A machine  $m_i, 1 \leq i < M + 1$ , is completely blocked by machine  $m_j, i < j \leq M + 1$ , if the following conditions hold: machine  $m_i$  is up, machine  $m_j$  is down and all the buffers in between are full, i.e.  $b_i = B_i, \dots, b_{j-1} = B_{j-1}$ . A machine cannot be down when it is completely blocked.

10) A machine  $m_i, 1 \leq i < M + 1$ , is partially blocked by machine  $m_j, i < j \leq M + 1$ , if the following conditions hold: machine  $m_i$  is up, machine  $m_j$  is up and not blocked, the machines' output rates satisfy  $s_j^{out} \prod_{r=i+1}^j \lambda_r < s_i^{out}$  and all the buffers in between are full, i.e.  $b_i = B_i, \dots, b_{j-1} = B_{j-1}$ . When machine  $m_i$  is partially blocked by machine  $m_j$ , it produces at a reduced output rate  $v_i^{out} = s_j^{out} \prod_{r=i+1}^j \lambda_r$ .

11)  $\vec{e}^p = (m_i, t^p, d^p)$  denotes a disruption event that the end-of-line virtual machine  $m_{M+1}$  is partially starved by  $m_i$  at time  $t^p$  for  $d^p$ . Since such disruption event is caused by machine capacity differences between  $m_i$  and  $m_{M+1}$  (asynchronous), it is defined as a disruption event caused by machine capacity (DEMC).

12)  $\vec{e}^c = (m_i, t^c, d^c)$  denotes a disruption event that the end-of-line virtual machine  $m_{M+1}$  is completely starved by  $m_i$  at time  $t^c$  for  $d^c$ . Since such disruption event is caused by machine random failure event, it is defined as a disruption event caused by machine failure (DEMF).

*Remark 2.1* By modeling the market demand as the end-of-line virtual machine  $m_{M+1}$ , the market demand ( $MD$ ) and the system output ( $OP_{sys}$ ) during  $(0, T]$  can be measured as the output of the end-of-line virtual machine without and with disruption events, i.e.  $MD = T \cdot cd_i$  and  $OP_{sys} = \int_0^T v_{M+1}^{out}(t)dt$ . Market demand dissatisfaction ( $MDD$ ) is defined as the number of parts that system fails to satisfy customer demand, i.e.,  $MDD = MD - OP_{sys}$ , which is the production loss at the end-of-line virtual machine  $m_{M+1}$ . The problem of market demand satisfaction is transferred into the problem of system productivity analysis.

*Remark 2.2* Note that assumption 2 assumes a machine  $m_i$  uses  $\lambda_i$  parts of  $A_{i-1}$  to produce a part  $A_i$ . This implies that the input and output rates of machine  $m_i$  follow a relationship of

$$\frac{v_i^{in}(t)}{v_i^{out}(t)} = \frac{s_i^{in}}{s_i^{out}} = \lambda_i.$$

*Remark 2.3* When machine  $m_i$  is partially starved by machine  $m_j$ , machine  $m_i$  has a reduced speed  $\frac{s_j^{out}}{\prod_{r=j+1}^i \lambda_r}$ , where  $\prod_{r=j+1}^i \lambda_r$  denotes the number of  $A_j$  required to produce a  $A_i$ . Similarly,

when machine  $m_i$  is partially blocked by machine  $m_j$ , machine  $m_i$  has a reduced speed  $s_j^{out} \prod_{r=i+1}^j \lambda_r$ , where  $\prod_{r=i+1}^j \lambda_r$  denotes the number of  $A_i$  required to produce a  $A_j$ .

### 7.3 Stochastic System Model

Since the exact analytical solution only exists for a two-machine one-buffer system, approximate method is necessary to estimate the performance of general complex production systems. In this Section, a decomposition technique presented in [67] is utilized to decompose an  $M + 1$ -machine system into a set of  $M$  two-machine one-buffer subsystems  $l_i, i = 1, \dots, M$ , as shown in Figure 7.2. Each subsystem  $l_i$  is characterized by one upstream pseudo-machine  $m_i^u$ , one downstream

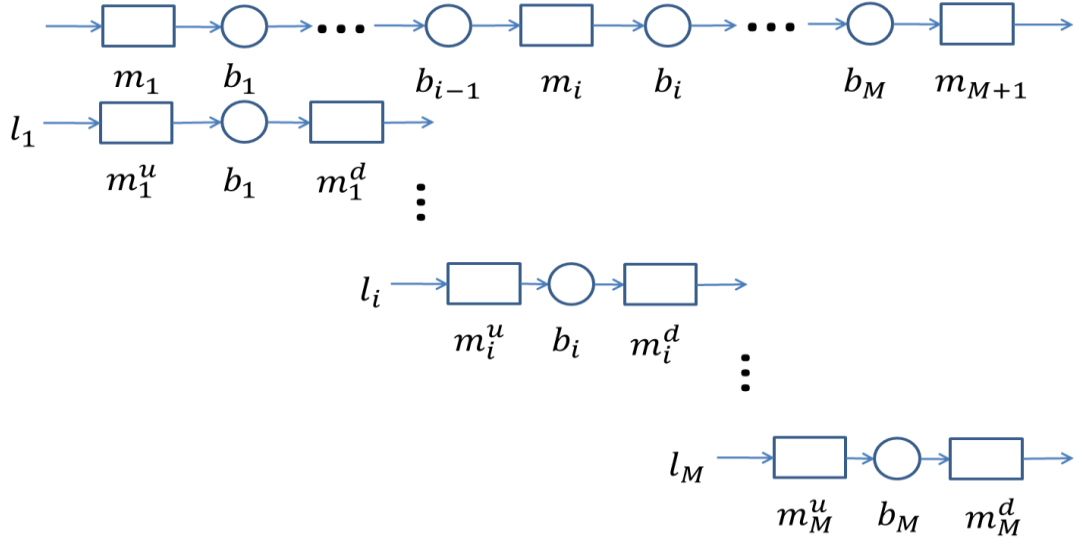


Figure 7.2 Decomposition of a production line with  $M+1$  machines

pseudo-machine  $m_i^d$  and a buffer  $b_i$  in between, where  $m_i^u$  and  $m_i^d$  model the upstream and downstream systems of buffer  $b_i$ . Each pseudo-machine  $m_i^u$  can have local states  $LS_i^u$  denoting machine  $m_i$  is not starved, and remote states  $RS_i^u$  denoting the machine  $m_i$  is starved. Similarly, pseudo-machine  $m_i^d$  can have local states  $LS_i^d$  and remote states  $RS_i^d$ , which denote the states when machine  $m_i$  is not blocked and blocked. To evaluate the performance measure of the system such as throughput, unknown parameters need to be determined, which include the output rate of pseudo-machine  $m_i^u$  and input rate of pseudo-machine  $m_i^d$  at each state and the transition rate matrices of pseudo-machines.

In each subsystem  $l_i$ , we use  $\alpha_i^u$  and  $\alpha_i^d$  to denote the state of pseudo-machines  $m_i^u$  and  $m_i^d$ . When pseudo-machine  $m_i^u$  is in a local state, i.e.  $\alpha_i^u \in LS_i^u$ , state  $\alpha_i^u$  is determined by the states of machine  $m_i$ , i.e.  $\alpha_i^u = \alpha_i$ . The rated output rate of pseudo-machine  $m_i^u$  is denoted as  $\mu_i^{out}(\alpha_i)$ , where  $\mu_i^{out} = 0$  if  $\alpha_i = 0$ , and  $\mu_i^{out} = s_i^{out}$  if  $\alpha_i = 1$ . When pseudo-machine  $m_i^u$  is in a remote state, i.e.  $\alpha_i^u \in RS_i^u$ , machine  $m_i$  is partially or completely starved by machine  $m_j$ ,  $1 \leq$

$j < i$ . The remote state  $\alpha_i^u$  can be described by the local machine state  $\alpha_i$ , the state of pseudo-machine  $m_{i-1}^u$  in the upstream subsystem  $l_{i-1}$  and buffer  $b_{i-1}$ , i.e.  $\alpha_i^u = \{b_{i-1}, \alpha_{i-1}^u, \alpha_i\}$ . The rated output rate  $\mu_i^{out}$  is determined by the local states of machine  $m_j$ . If machine  $m_i$  is up and partially starved by machine  $m_j$ , then  $\mu_i^{out} = \frac{s_j^{out}}{\prod_{r=j+1}^i \lambda_r}$ . If machine  $m_i$  is up and is completely starved by machine  $m_j$ , then  $\mu_i^{out} = 0$ .

The pseudo-machine  $m_i^d$  can be similarly defined. When  $m_i^d$  is in a local state, i.e.  $\alpha_i^d \in LS_i^d$ , state  $\alpha_i^d$  is determined by the local states of machine  $m_{i+1}$ , i.e.  $\alpha_i^d = \alpha_{i+1}$ . The rated input rate of pseudo-machine  $m_i^d$  is denoted as  $\omega_i^{in}(\alpha_{i+1})$ , where  $\omega_i^{in} = 0$  if  $\alpha_{i+1} = 0$ , and  $\omega_i^{in} = s_{i+1}^{in}$  if  $\alpha_{i+1} = 1$ . When pseudo-machine  $m_i^d$  is in a remote state, i.e.  $\alpha_i^d \in RS_i^d$ , machine  $m_{i+1}$  is partially or completely blocked by machine  $m_j, i < j \leq M + 1$ . The remote state  $\alpha_i^d$  can be described by the local machine state  $\alpha_{i+1}$ , the state  $\alpha_{i+1}^d$  of pseudo-machine  $m_{i+1}^d$  in the downstream subsystem  $l_{i+1}$  and buffer  $b_{i+1}$ , i.e.  $\alpha_i^d = \{b_{i+1}, \alpha_{i+1}, \alpha_{i+1}^d\}$ . The rated input rate  $\omega_i^{in}$  is determined by the local states of machine  $m_j$ . If machine  $m_i$  is up and partially blocked by machine  $m_j$ , then  $\omega_i^{in} = s_j^{in} \prod_{r=i}^{j-1} \lambda_r$ . If machine  $m_i$  is up and is completely blocked by machine  $m_j$ , then  $\omega_i^{in} = 0$ .

The transition rate matrices of each pseudo-machine can be determined by solving the decomposition equations proposed in literature [67] (shown in Appendix A). However, in this paper, we assume that each machine  $m_i$  may have different input and output rates. Therefore, a new model is developed with the major assumption of identical input and output rate of each machine released from Gershwin's original model. This released assumption will have two major

impacts of the original model. The first one is the buffer level change equation which is determined as the difference of parts flowing in and out from the buffer, i.e.

$$\dot{b}_i = \mu_i^{out}(\alpha_i^u) - \omega_i^{in}(\alpha_i^d) \quad (7.1)$$

Secondly, the conservation of mass equations need to take into account the different input and output rates of each machine. To address this relationship,  $\omega_{i-1}^{in} = \lambda_i \mu_i^{out}$  is imposed to represent the inflow rate and outflow rate of pseudo machines  $m_i^u$  and  $m_{i-1}^d$  with a factor  $\lambda_i$ . Therefore, the conservation of mass equations for machine  $m_i$  in state  $\alpha_i$  can be expressed as

$$\begin{aligned} & \sum_{\{b_i, \alpha_i, \alpha_i^d\} \in RS_{i-1}^d} \text{prob}[\{b_i, \alpha_i, \alpha_i^d\}] \omega_{i-1}^{in}(\{b_i, \alpha_i, \alpha_i^d\}) + \sum_{\{\alpha_i\} \in LS_{i-1}^d} \text{prob}[\{\alpha_i\}] \omega_{i-1}^{in}(\{\alpha_i\}) = \\ & \lambda_i \left[ \sum_{\{b_{i-1}, \alpha_{i-1}^u, \alpha_i\} \in RS_i^u} \text{prob}[\{b_{i-1}, \alpha_{i-1}^u, \alpha_i\}] \mu_i^{out}(\{b_{i-1}, \alpha_{i-1}^u, \alpha_i\}) + \right. \\ & \left. \sum_{\{\alpha_i\} \in LS_i^u} \text{prob}[\{\alpha_i\}] \mu_i^{out}(\{\alpha_i\}) \right] \quad (7.2) \end{aligned}$$

With these two modifications, the probability density functions  $f[\{b_i, \alpha_i^u, \alpha_i^d\}]$  and boundary conditions  $\text{prob}[\{0, \alpha_i^u, \alpha_i^d\}]$  and  $\text{prob}[\{B_i, \alpha_i^u, \alpha_i^d\}]$  (i.e. the probability functions when buffer  $b_i$  is empty or full) can be determined based on the solution algorithm in Appendix B for each subsystem  $l_i$ . Therefore, all system performance measures can be evaluated. To demonstrate the evaluation process with Equations 1 and 2, we discuss below the evaluations of the frequency that a subsystem  $l_i$  entering a state  $\{b_i, \alpha_i^u, \alpha_i^d\}$ , the average system output rate and the average buffer levels.

For a subsystem  $l_i, 1 \leq i \leq M$ , the probability density function  $f(b_i, \alpha_i^u, \alpha_i^d)$  that the subsystem  $l_i$  is in state  $\{b_i, \alpha_i^u, \alpha_i^d\}$  can be expressed as the fraction of time that the system stays in the state, i.e.,

$$f(b_i, \alpha_i^u, \alpha_i^d) \delta b_i = \frac{N(b_i, \alpha_i^u, \alpha_i^d)}{T} \frac{\delta b_i}{|\mu_i^{out}(\alpha_i^u) - \omega_i^{in}(\alpha_i^d)|} + o(\delta t) \quad (7.3)$$

where  $N(b_i, \alpha_i^u, \alpha_i^d)$  is the number of times that the subsystem  $l_i$  enters state  $\{b_i, \alpha_i^u, \alpha_i^d\}$  during  $(0, T]$ . Therefore, the frequency that subsystem  $l_M$  enters state  $\{b_i, \alpha_i^u, \alpha_i^d\}$  can be determined as

$$\frac{N(b_i, \alpha_i^u, \alpha_i^d)}{T} = |\mu_i^{out}(\alpha_i^u) - \omega_i^{in}(\alpha_i^d)| f(b_i, \alpha_i^u, \alpha_i^d) \quad (7.4)$$

System output rate  $OPR_{sys}$  is defined as the average number of products produced by the end-of-line machine  $m_{M+1}$  per unit time. Note that the pseudo-machine  $m_M^d$  in subsystem  $l_M$  consists of a single machine  $m_{M+1}$ . System output rate  $OPR_{sys}$  can be expressed as the average output rate of pseudo-machine  $m_M^d$  as

$$\begin{aligned} OPR_{sys} &= \sum_{\alpha_M^u \in I_M^u} \sum_{\alpha_M^d \in I_M^d} \frac{\omega_M^{in}(\alpha_M^d)}{\lambda_{M+1}} \text{prob}[\{0, \alpha_M^u, \alpha_M^d\}] + \\ &\sum_{\alpha_M^u \in I_M^u} \sum_{\alpha_M^d \in I_M^d} \frac{\omega_M^{in}(\alpha_M^d)}{\lambda_{M+1}} \text{prob}[\{B_M, \alpha_M^u, \alpha_M^d\}] + \\ &\sum_{\alpha_M^u \in I_M^u} \sum_{\alpha_M^d \in I_M^d} \int_0^{B_{M-1}} \frac{\omega_M^{in}(\alpha_M^d)}{\lambda_{M+1}} f[\{b, \alpha_M^u, \alpha_M^d\}] db \end{aligned} \quad (7.5)$$

where  $\frac{\omega_M^{in}(\alpha_M^d)}{\lambda_{M+1}} = v_{M+1}^{out}(\alpha_M^d)$  denotes the output rate of the end-of-line virtual machine  $m_{M+1}$ , and  $I_M^u = LS_M^u \cup RS_M^u$  and  $I_M^d = LS_M^d \cup RS_M^d$  denotes all the local states and remote states of pseudo-machines  $m_M^u$  and  $m_M^d$ . In Equation 5, the first two terms denote the average output rate of the pseudo-machine  $m_{M-1}^d$  when buffer  $b_{M-1}$  is empty and full and the last term calculates the average output rate of the pseudo-machine  $m_{M-1}^d$  in general states. The expected buffer level  $E[b_i]$  is determined as

$$E[b_i] = \sum_{\alpha_i^u \in I_i^u} \sum_{\alpha_i^d \in I_i^d} \int_0^{B_i} b f[\{b, \alpha_i^u, \alpha_i^d\}] db + B_i \text{prob}[\{B_i, \alpha_i^u, \alpha_i^d\}] \quad (7.6)$$

where  $I_i^u = LS_i^u \cup RS_i^u$  and  $I_i^d = LS_i^d \cup RS_i^d$ .

## 7.4 Event-based Modeling

### 7.4.1 Mathematical System Dynamic Description

*MDD* is measured as the production loss at the end-of-line virtual machine  $m_{M+1}$ . Since virtual machine  $m_{M+1}$  can never be down or blocked, the production loss at the virtual machine can only be caused by partial starvation or complete starvation of all upstream machines i.e., DEMCs and DEMFs of all machines. DEMCs are caused by machine capacity asynchronization and DEMFs are caused by machine random failures. In this situation, identification and mitigation of bottlenecks caused by DEMCs (denoted as MC-BN) and DEMFs (denoted as MF-BN) are an effective way to reduce *MDD*. MC-BN and MF-BN are defined as the machines whose machine capacities and machine random failures impede *MDD* in the strongest manner.

*MDD* can be expressed as a function of each individual machine and buffer's parameters:

$$MDD = f(s_1^{in}, s_1^{out}, p_1, r_1, \dots, s_M^{in}, s_M^{out}, p_M, r_M, s_{M+1}^{in}, s_{M+1}^{out}, B_1, \dots, B_M) \quad (7.7)$$

The definitions of MC-BN and MF-BN are defined based on Equation 7.

**Definition 7.1** A machine  $m_i, i = 1, \dots, M$  is a MC-BN if

$$\left| \frac{\partial MDD}{\partial s_i^{out}} \right| > \left| \frac{\partial MDD}{\partial s_j^{out}} \right|, \forall j \neq i \quad (7.8)$$

**Definition 7.2** A machine  $m_i, i = 1, \dots, M$  is a MF-BN if

$$\frac{\partial MDD}{\partial MTTR_i} > \frac{\partial MDD}{\partial MTTR_j}, \forall j \neq i \quad (7.9)$$



*Remark 3.1* The absolute values of  $\frac{\partial MDD}{\partial s_i^{out}}$  is used in Definition 1 because the value is negative, i.e.  $MDD$  decreases as  $s_i^{out}$  increases.  $\square$

Definitions 7.1 and 7.2 indicate that a machine is an MC-BN or MF-BN if a perturbation of its rated output rate or MTTR leads to the largest decrease or increase of the  $MDD$ . Since there is no closed-form expression of  $MDD$  when system becomes complex and it is very difficult to evaluate the derivatives of  $MDD$ , identification methods of MC-BN and MF-BN will be developed based on the measurable data or simulation results.

Assume that the virtual machine  $m_{M+1}$  is subject to a set of DEMCs  $E^c = \{\vec{e}_1^c, \dots, \vec{e}_{n^c}^c\}$ ,  $n^c \geq 1$ , and DEMFs  $E^F = \{\vec{e}_1^F, \dots, \vec{e}_{n^F}^F\}$ ,  $n^F \geq 1$  during  $(0, T]$ , where  $\vec{e}_i^c = (m_j, t_i, d_i)$  and  $\vec{e}_i^F = (m_k, t_i, d_i)$  are the  $i^{th}$  DEMC and DEMF. Then  $MDD$  can be calculated as

$$MDD = \sum_{i=1}^{n^c} d_i [s_{M+1}^{out} - v_{M+1}^{out}(\vec{e}_i^c)] + \sum_{i=1}^{n^F} d_i s_{M+1}^{out} \quad (7.10)$$

where  $n^c$  and  $n^F$  are the number of DEMCs and DEMFs and  $v_{M+1}^{out}(\vec{e}_i^c) = \frac{s_j^{out}}{\prod_{r=j+1}^{M+1} \lambda_r}$  is the processing rate of the virtual machine  $m_{M+1}$  if it is partially starved due to a DEMC  $\vec{e}_i^c = (m_j, t_i, d_i)$ . Based on Equation 10, indicators for MC-BN and MF-BN identification can be developed.

**Proposition 7.1**  $|\frac{\partial MDD}{\partial s_i^{out}}| > |\frac{\partial MDD}{\partial s_j^{out}}|, i \neq j$ , if  $\frac{PT_i}{\prod_{r=i+1}^{M+1} \lambda_r} > \frac{PT_j}{\prod_{r=j+1}^{M+1} \lambda_r}$ , where  $PT_i = \sum_{l=1}^{n_i^c} d_{i,l}$  is the summation of the duration of DEMCs caused by machine  $m_i$ .

*Proof:*  $E_k^c = \{\vec{e}_{k,1}^c, \dots, \vec{e}_{k,n_k^c}^c\}$ ,  $n_k^c \geq 1$ , denotes the DEMCs caused by machine  $m_k$ , where  $\vec{e}_{k,l}^c = (m_k, t_{k,l}, d_{k,l})$ ,  $1 \leq l \leq n_k^c$ , is the  $l^{th}$  DEMC in  $E_k^c$ . Based on Equation 7.10, market demand dissatisfaction  $MDD$  can be calculated with  $E_k^c$  as

$$MDD = \sum_{k=1}^M \sum_{l=1}^{n_k^c} d_{k,l} \left[ s_{M+1}^{out} - \frac{s_k^{out}}{\prod_{r=k+1}^{M+1} \lambda_r} \right] + \sum_{l=1}^{n^F} d_l s_{M+1}^{out} \quad (7.11)$$

Suppose we reduce  $s_i^{out}$  (i.e. the rated output rate of machine  $m_i$ ) in a small amount  $\delta s$ . Then the market demand dissatisfaction  $MDD$  becomes

$$MDD' = \sum_{1 \leq k \leq M}^{k \neq i} \sum_{l=1}^{n_k^c} d_{k,l} \left[ s_{M+1}^{out} - \frac{s_k^{out}}{\prod_{r=k+1}^{M+1} \lambda_r} \right] + \sum_{l=1}^{n_i^c} d_{i,l} \left[ s_{M+1}^{out} - \frac{s_i^{out} - \delta s}{\prod_{r=i+1}^{M+1} \lambda_r} \right] + \sum_{l=1}^{n^F} d_l s_{M+1}^{out} \quad (7.12)$$

The derivative of customer satisfaction in Definition 1 can be calculated with Equations 7.11 and 7.12 as

$$\left| \frac{\partial MDD}{\partial s_i} \right| = \lim_{\delta s \rightarrow 0} \left| \frac{MDD - MDD'}{\delta s} \right| = \frac{\sum_{l=1}^{n_i^c} d_{i,l}}{\prod_{r=i+1}^{M+1} \lambda_r} \quad (7.13)$$

Therefore, partial derivative in Equation 7.8 is determined by  $\frac{PT_i}{\prod_{r=i+1}^{M+1} \lambda_r}$ , where  $PT_i = \sum_{l=1}^{n_i^c} d_{i,l}$ .  $\square$

**Proposition 7.2**  $\frac{\partial MDD}{\partial MTTR_i} > \frac{\partial MDD}{\partial MTTR_j}$ ,  $i \neq j$ , if  $n_i^F > n_j^F$ , where  $n_i^F$  denotes the number of DEMFs caused by machine  $m_i$ .

*Proof:*  $E_k^F = \{\vec{e}_{k,1}^F, \dots, \vec{e}_{k,n_k^F}^F\}$ ,  $n_k^F \geq 1$ , denotes the DEMFs caused by machine  $m_k$ , where  $\vec{e}_{k,l}^F = (m_k, t_{k,l}, d_{k,l})$ ,  $1 \leq l \leq n_k^F$ , is the  $l^{th}$  DEMF in  $E_k^F$ . Based on Equation 7.10, market demand dissatisfaction  $MDD$  can be calculated with  $E_k^F$  as

$$MDD = \sum_{l=1}^{n^c} d_l [s_{M+1}^{out} - v_{M+1}^{out}(\vec{e}_l^c)] + \sum_{k=1}^M \sum_{l=1}^{n_k^F} d_{k,l} s_{M+1}^{out} \quad (7.14)$$

Suppose we reduce the duration of each downtime event happened at machine  $m_i$  (i.e. MTTR of machine  $m_i$ ) in a small amount  $\delta d$ . Then the duration of DEMFs at end-of-line virtual machine  $m_{M+1}$  caused by machine  $m_i$  is also reduced by  $\delta d$ . The market demand dissatisfaction  $MDD$  becomes

$$MDD' = \sum_{l=1}^{n^c} d_l [s_{M+1}^{out} - v_{M+1}^{out}(\vec{e}_l^c)] + \sum_{1 \leq k \leq M}^{k \neq i} \sum_{l=1}^{n_k^F} d_{k,l} s_{M+1}^{out} + \sum_{l=1}^{n_i^F} (d_{i,l} - \delta d) s_{M+1}^{out} \quad (7.15)$$

The derivative of customer satisfaction in Definition 2 can be calculated with Equations 7.14 and 7.15 as

$$\frac{\partial MDD}{\partial MTTR_i} = \lim_{\delta d \rightarrow 0} \frac{MDD - MDD'}{\delta d} = s_{M+1}^{out} n_i^F \quad (7.16)$$

Since  $s_{M+1}^{out}$  is a constant,  $n_i^F$  determines the derivative value in Equation 7.9.  $\square$

$PT_i$  and  $n_i^F$  can be obtained by real-time information or simulation. With real-time information or simulation result,  $PT_i$  denotes the summation of the duration of DEMCs caused by machine  $m_i$  and  $n_i^F$  denotes the number of DEMFs caused by machine  $m_i$ ,  $1 \leq i \leq M$ . Alternatively, based on the stochastic analysis in Section 7.3,  $PT_i$  can be estimated as the probability that machine  $m_i$  causes DEMCs (in other words, partially starves virtual machine  $m_{M+1}$ ) and  $n_i^F$  can be estimated as the frequency that machine  $m_i$  causes DEMFs (in other words, completely starves virtual machine  $m_{M+1}$ ), which are denoted as  $\widetilde{PT}_i$  and  $\widetilde{n}_i^F$  respectively.

Note that in the last subsystem  $l_M$  (shown in Figure 7.2), the pseudo-machine  $m_M^d$  consists of single end-of-line virtual machine  $m_{M+1}$ . To find  $\widetilde{PT}_i$  and  $\widetilde{n}_i^F$ , it is equivalent to estimate the

probability that machine  $m_i$  partially starves pseudo-machine  $m_M^d$  (i.e. causes DEMCs) and the frequency that machine  $m_i$  completely starves pseudo-machine  $m_M^d$  (i.e. causes DEMF). For the ease of expression,  $G_i^p$  and  $G_i^c$  are used to denote the states that pseudo-machine machine  $m_M^d$  is partially and completely starved by a machine  $m_i$ ,  $1 \leq i \leq M$ .

When pseudo-machine  $m_M^d$  is partially starved by machine  $m_i$ , the subsystem  $l_M$  is in a state  $\{0, \alpha_M^u, \alpha_M^d\}$ , where  $\alpha_M^d \in G_i^p$ .  $\widetilde{PT}_i$  can be estimated as the probability that the subsystem is in such states, i.e.

$$\widetilde{PT}_i = \sum_{\alpha_M^d \in G_i^p} \sum_{\alpha_M^u \in I_M^u} P[\{0, \alpha_M^u, \alpha_M^d\}] \quad (7.17)$$

where  $I_M^u = LS_M^u \cup RS_M^u$ . When the last virtual machine  $m_{M+1}$  is completely starved by machine  $m_i$ , the subsystem  $l_M$  is in a state  $\{0, \alpha_M^u, \alpha_M^d\}$ , where  $\alpha_M^d \in G_i^c$ . The frequency that virtual machine  $m_{M+1}$  is completely starved by machine  $m_i$  (i.e.  $\tilde{n}_i^F$ ) can be calculated based on Equation 7.4 as

$$\tilde{n}_i^F = \sum_{\alpha_M^u \in I_M^u} \frac{N(0, \alpha_M^u, \alpha_M^d)}{T} = \sum_{\alpha_M^u \in I_M^u} |\mu_M^{out}(\alpha_M^u) - \omega_M^{in}(\alpha_M^d)| f(0, \alpha_M^u, \alpha_M^d), \alpha_M^d \in G_i^c \quad (7.18)$$

#### 7.4.2 Independent MC-BNs and MF-BNs Identification

Propositions 7.1 and 7.2 provide indicators for MC-BN and MF-BN, i.e. the machine  $m_i$  with the highest value of  $\frac{PT_i}{\prod_{r=i+1}^{M+1} \lambda_r}$  (or  $\frac{\widetilde{PT}_i}{\prod_{r=i+1}^{M+1} \lambda_r}$ ) is MC-BN and the machine with the highest value of  $n_i^F$  (or  $\tilde{n}_i^F$ ) is MF-BN. However, the machines with the second largest indicators are not necessary the next MC-BN and MF-BN when current MC-BN and MF-BN are mitigated.

Therefore, to find the second or third independent MC-BNs and MF-BNs, sensitivity analysis must be repeated when the previous MC-BNs and MF-BNs are mitigated. The following iterative

procedure is used to identify independent MF-BNs with severity ranking. MC-BNs can be similarly identified. For the ease of discussion, we use MF-BN( $j$ ) to denote the  $j^{th}$ ,  $1 \leq j \leq M$ , significant independent MF-BN.

- 1) Let  $j = 1$  and identify MF-BN( $j$ ) using MF-BN indicator.
- 2) Decrease the MTTR of MF-BN( $j$ ) by 10% and identify the MF-BN in the updated system.  
The new MF-BN is denoted as MF-BN\*.
- 3) If MF-BN\* does not indicate any MF-BN( $k$ ),  $1 \leq k \leq j$ , MF-BN( $j+1$ ) = MF-BN\* and update  $j = j + 1$ . Otherwise, return to Step 2.
- 4) If  $j > M$  or  $MDD = 0$ , terminate the procedure; otherwise, return to Step 2.

Note that the procedure uses simulation or stochastic analysis to find MF-BN and MC-BN indicators. To identify independent MC-BNs and MF-BNs, the simulation or stochastic analysis must be repeated. Although the method is very useful for independent MC-BNs and MF-BNs identification through off-line calculation, it is a computational expensive procedure. It is difficult to apply the method to identify MC-BNs and MF-BNs in real-time.

To identify MF-BNs in real-time, a data-driven method is developed through utilizing online data. Numerical studies indicate that most of the major MF-BNs (e.g. the first two or three MF-BNs) identified based on the iterative procedure are turning points, where a turning point refers to a machine that is more likely to cause its upstream machines to be completely starved and downstream machines to be completely blocked and is less likely to be completely starved or blocked compared with its adjacent machines [10]. Therefore turning points can be defined as local MF-BNs and can be found based on a data-driven method developed in literature [10]. An MF-BN can be identified as a machine  $m_i$  if

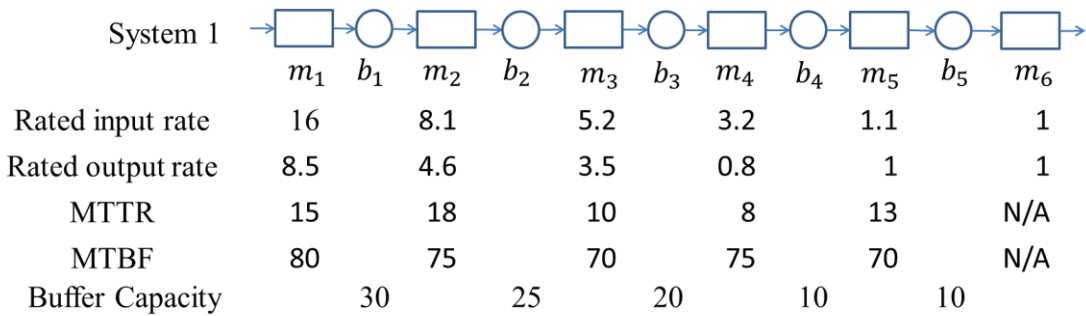


Figure 7.3 Simulation verification example 1

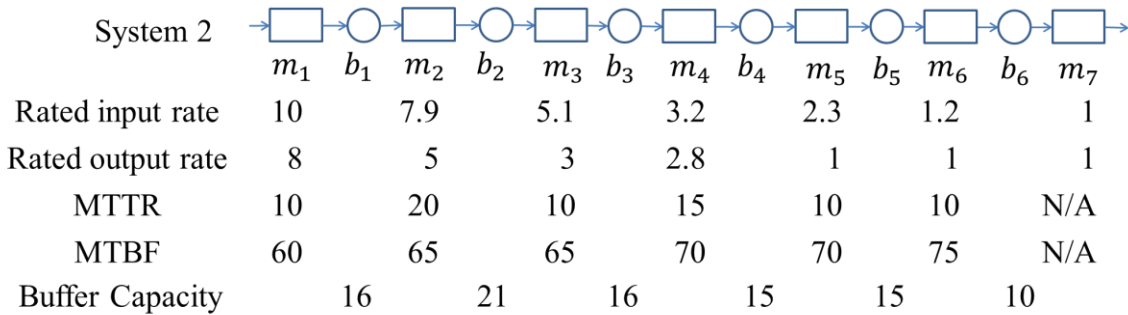


Figure 7.4 Simulation verification example 2

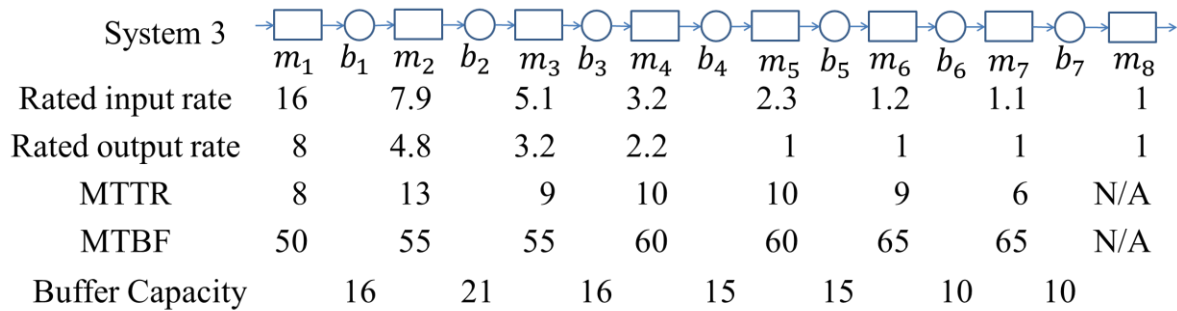


Figure 7.5 Simulation verification example 3

$$TB_i^c - TS_i^c > 0, \quad i \neq 1, M + 1$$

$$TB_i^c - TS_i^c < 0, \quad i \neq 1, M + 1$$

$$TB_i^c + TS_i^c < TB_{i-1}^c + TS_{i-1}^c, \quad i \neq 1, M + 1$$

$$TB_i^c + TS_i^c < TB_{i+1}^c + TS_{i+1}^c, \quad i \neq 1, M + 1$$

$$\text{if } i = 1: TB_1^c - TS_1^c > 0, TB_2^c - TS_2^c < 0, TB_1^c + TS_1^c < TB_2^c + TS_2^c$$

$$\text{if } i = M + 1: TB_M^c - TS_M^c > 0, TB_{M+1}^c - TS_{M+1}^c < 0, TB_{M+1}^c + TS_{M+1}^c < TB_M^c + TS_M^c$$

where  $TB_i^c$  and  $TS_i^c$  are the accumulated complete blockage and starvation time of machine  $m_i$ . The severity of the local MF-BNs can be determined based on MF-BN indicator values, i.e. the natural value ranking of  $n_i^F$ .

Numerical experiments are performed to verify the major MF-BNs and their severity rankings based on the data-driven method and MF-BN indicator ranking. Extensive simulation studies have been performed, and three examples are shown in Figures 7.3-7.5. MF-BNs identified by data-driven method with indicator severity rankings are shown in the first row of Tables 7.1-7.3. It can be observed that in all three systems, the local MF-BNs with indicator severity rankings match the results based on the simulation iterative procedure.

Table 7.1 Results for MC-BNs and OC-BNs identification in system 1

Data-driven method	MF-BN	$m_2$				
Iterative simulation	MF-BN	$m_2$	$m_3$	$m_4$	$m_1$	$m_5$

Table 7.2 Results for MC-BNs and OC-BNs identification in system 2

Data-driven method	MF-BN	$m_5$	$m_2$			
Iterative simulation	MF-BN	$m_5$	$m_2$	$m_4$	$m_6$	$m_3$ $m_1$

Table 7.3 Results for MC-BNs and OC-BNs identification in system 3

Data-driven method	MF-BN	$m_5$	$m_7$					
Iterative simulation	MF-BN	$m_5$	$m_7$	$m_2$	$m_4$	$m_6$	$m_3$	$m_1$

### 7.4.3 Supervisory Control Scheme

To reduce  $MDD$  in a market demand driven system, a supervisory control algorithm is introduced. The control is a feedback process which involves two steps:

- 1) Collecting information about critical performance measures over time;
- 2) Taking appropriate control actions based on the collected information.

It means periodically monitoring  $MDD$ , comparing it to a desired level which obviously can be presented as  $MDD^* = 0$ , identifying the main causes of  $MDD > 0$ , and taking corrective actions to eliminate the causes. It is similar to the plan-do-check-act cycle for continuous improvement.

Since MC-BN and MF-BN are the main reasons causing system failing to satisfy market demand (i.e.  $MDD > 0$ ), the control action focuses on identifying and mitigating the MC-BNs and MF-BNs. Specifically, when MC-BNs and MF-BNs are identified based on the aforementioned methods, limited resources and budget can be prioritized and focused on the selected MC-BNs and MF-BNs to most effectively improve the system performance. For example, extra workers can be assigned to MC-BNs to increase their rated output rates and maintenance priority can be scheduled for MF-BNs to decrease their MTTRs.



## 7.5 Case Study

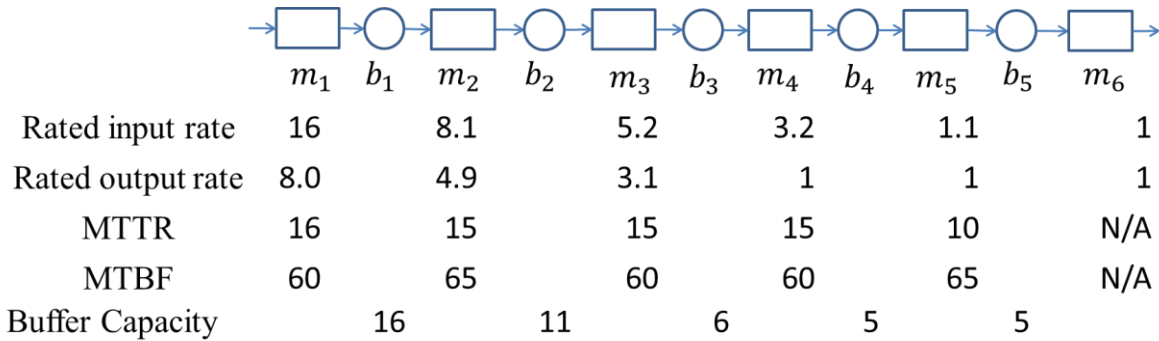


Figure 7.6 A battery production line and its market demand

Extensive numerical experiments are performed to verify the methods to identify MC-BNs and MF-BNs and the effectiveness of control policies focusing on MC-BNs and MF-BNs. As an illustration, a market demand driven system consisting of 6 machines is selected, which is shown in Figure 7.6.

Table 7.4 MC-BNs and MF-BNs identified based on iterative procedure and indicators

Iterative simulation	MF-BN	$m_3$	$m_1$	$m_4$	$m_2$	$m_5$
	MC-BN	$m_4$	$m_3$	$m_2$	$m_1$	
Indicators with simulation	Computational time	15 mins				
	MF-BN	$m_3$	$m_1$	$m_4$	$m_2$	$m_5$
Indicators with stochastic	MC-BN	$m_4$	$m_3$	$m_2$	$m_1$	
	Computational time	8 mins				
Indicators with stochastic	MF-BN	$m_3$	$m_1$	$m_4$	$m_2$	$m_5$
	MC-BN	$m_4$	$m_3$	$m_2$	$m_1$	
	Computational time	3 mins				

Table 7.4 shows the MC-BNs and MF-BNs results based on three methods. Sensitivities

$\frac{\Delta MDD}{\Delta s_i^{out}}$  and  $\frac{\Delta MDD}{\Delta MTTR_i}$  are estimated numerically with steps  $\partial s_i^{out} = 0.05s_i^{out}$  and  $\partial MTTR_i =$

$0.05MTTR_i$  and the iterative procedure is adopted to identify all the independent bottlenecks.

These results are shown in the “Iterative simulation” row. Bottlenecks based on the indicators

$\frac{PT_i}{\prod_{r=i+1}^{M+1} \lambda_r}$  and  $n_i^F$  through simulation evaluation are shown in the ”Indicators with simulation”

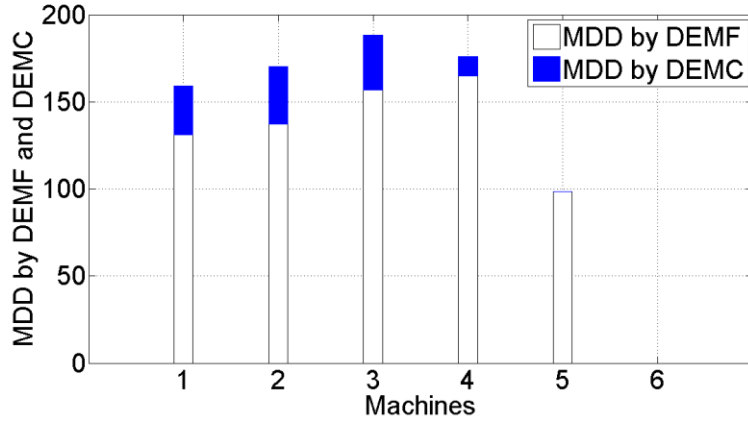


Figure 7.7  $MDD^c$  and  $MDD^F$  caused by each machine

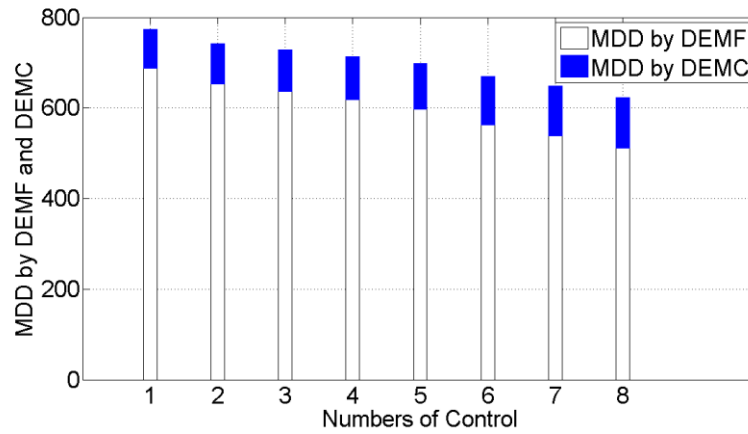


Figure 7.8  $MDD$  changes with supervisory control focusing on MF-BNs

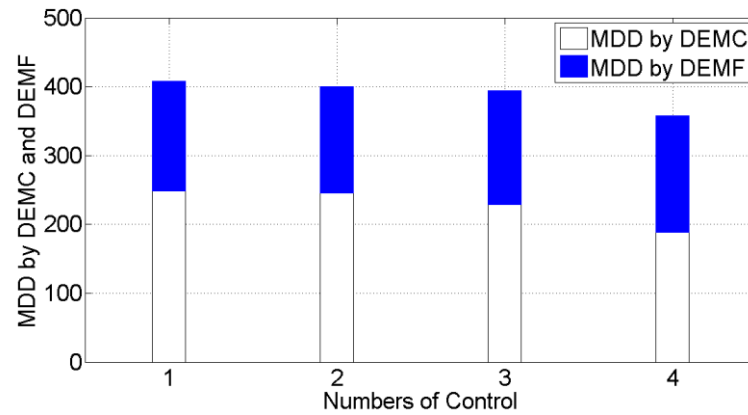


Figure 7.9  $MDD$  changes with supervisory control focusing on MC-BNs

row. Bottlenecks based on the indicators  $\frac{\widehat{P}T_i}{\prod_{r=i+1}^{M+1} \lambda_r}$  and  $\tilde{n}_i^F$  through stochastic evaluation is shown in the “Indicators with stochastic” row.

In addition, the effects of improving MC-BNs and MF-BNs are analyzed. For convenience,  $MDD^c$  and  $MDD^F$  are used to denote the  $MDD$  caused by DEMCs and DEMFs. Figure 7.7 shows the portions of  $MDD^c$  and  $MDD^F$  caused by each machine. It can be observed that DEMFs cause the most of  $MDD$ . Therefore, the supervisory control is focused on MF-BNs first. MF-BNs are identified and improved with a control interval of 24 hours and  $MDD^c$  and  $MDD^F$  after each improvement are shown in Figure 7.8. According to the result, the control gradually decreases the  $MDD^F$  portion and the overall  $MDD$ . This is due to the fact that the improvements of MF-BNs reduce the overall downtime, which naturally decreases  $MDD^F$ . When the continuous improvements on MF-BNs cannot further decrease the overall  $MDD$ , the supervisory control switches to MC-BNs mitigation. Similarly, the control gradually reduces the  $MDD^c$  portion and the overall  $MDD$ , and changes the ratio of the  $MDD^F$  portion and the  $MDD^c$  portion as shown in Figure 7.9.

Table 7.5 The three control policies

		$m_1$	$m_2$	$m_3$	$m_4$	$m_5$
Policy 1	Output rate (increase by %)	0	5%	15%	30%	0
	MTTR (decrease by min)	2	0	3	1	0
Policy 2	Output rate (increase by %)	0	5%	15%	30%	0
	MTTR (decrease by min)	0	1	3	2	0
Policy 3	Output rate (increase by %)	0	0	5%	15%	30%
	MTTR (decrease by min)	3	2	1	0	0

Table 7.6  $MDD$  changes caused by the three policies

	Policy 1	Policy 2	Policy 3
Throughput increase	36	19	8
$MDD$ decrease	36	19	8

Lastly, the effectiveness and the benefits of using the proposed supervisory control methodology are demonstrated through comparing with two other control policies in a simulation time of 24 hours. The three policies are listed in Table 7.5. In policy 1, the major MF-BNs are identified as  $m_3$ ,  $m_1$  and  $m_4$  and MC-BNs are identified as  $m_4$ ,  $m_3$  and  $m_2$  based on the

iterative procedure. The output rates of the three major MC-BNs are increased by 30%, 15% and 5% and the MTTRs of the major three MF-BNs are decreased by 3, 2 and 1 minute. In policy 2, the top three machines are selected based on the highest sensitivity values without using iterative procedure in Section 7.4.2. The output rates of the three machines with the highest sensitivity values  $\frac{\partial MDD}{\partial s_i^{out}}$  are increased by 30%, 15% and 5% and the MTTRs of the three machines with the highest sensitivity values  $\frac{\partial MDD}{\partial MTTR_i}$  are decreased by 3, 2 and 1 minute. In policy 3, the output rates of the three machines with the lowest output rate are increased by 30%, 15% and 5% and the MTTRs of the three machines with the highest MTTR are decreased by 3, 2 and 1 minute. Table 7.6 shows the *MDD* decrease and throughput increase when the three control policies are applied. The result indicates that the proposed supervisory control brings the most *MDD* reduction (throughput increase). This validates that the most effective way to improve system throughput and reduce *MDD* is through identification and mitigation of MC-BNs and MF-BNs.

## 7.6 Conclusion

This chapter addresses multistage production system performance using a Markovian continuous-flow model with a decomposition method. The model captures the key features of machines with different input and output rates as well as large variance in machine cycle time, which were not normally described in the existing analytical models. A market demand driven system is developed by modeling market demand as the end-of-line virtual machine. In such a system, any market demand dissatisfaction, i.e. *MDD*, can be measured as the production loss at the end-of-line virtual machine. An event-based methodology is developed to categorize the *MDD* caused by machine capacity bottlenecks (MC-BNs) and machine failure bottlenecks (MF-BNs). Indicators for MC-BN and MF-BN identification are proposed. It is shown that the MC-

BN and MF-BN identification indicators are related to DEMCs and DEMFs. Based on the identification indicators, an iterative procedure and a data-driven method are developed to identify all the independent MC-BNs and MF-BNs. A supervisory control algorithm to identify and mitigate MC-BNs and MF-BNs is introduced. The case study confirms that the supervisory control focusing on MC-BNs and MF-BNs can most efficiently increase system throughput and reduce *MDD*.

In the future, optimal control algorithms will be developed to minimize *MDD* through improving MC-BNs and MF-BNs with constrains (e.g. limited resources and budget).

## 7.7 Appendix

### 7.7.1 Transaction Matrices of Pseudo-machines

The states of a pseudo-machine  $m_i^u, 1 \leq i \leq M$ , can be categorized into two: local states  $LS_i^u$  and remote states  $RS_i^u$ . The size of local states  $LS_i^u$  and remote states  $RS_i^u$  are assumed to be  $LN_i^u$  and  $RN_i^u$ . The transition rate matrix of pseudo-machine is a  $(LN_i^u + RN_i^u) \times (LN_i^u + RN_i^u)$  square matrix. Depending on the transition links, the transition rate matrix  $\tau_i^u$  consists of four sub-matrices as:

$$\tau_i^u = \begin{bmatrix} \tau_i^u(\alpha_i^{u*}, \alpha_i^{u*}) & \tau_i^u(\alpha_i^{u*}, \alpha_i^u) \\ \tau_i^u(\alpha_i^u, \alpha_i^{u*}) & \tau_i^u(\alpha_i^u, \alpha_i^u) \end{bmatrix}$$

where  $\tau_i^u(k, j)$  denotes the transition rate sub-matrix from  $k$  to  $j$  and  $\alpha_i^{u*}$  and  $\alpha_i^u$  denote the local states and remote states of pseudo-machine  $m_i^u$ .

The sub-matrix  $\tau_i^u(\alpha_i^{u*}, \alpha_i^{u*})$  is a  $LN_i^u \times LN_i^u$  square matrix. It can be determined based on the transition rate of machine  $m_i$ , i.e.

$$\tau_i^u(\alpha_i^{u*}, \alpha_i^{u*}) = \tau_i(\alpha_i, \alpha_i') \tag{7.19}$$

where  $\tau_i(\alpha_i, \alpha'_i)$  denotes the transition rate of machine  $m_i$  from state  $\alpha_i$  to  $\alpha'_i$ .

The sub-matrix  $\tau_i^u(\alpha_i^u, \alpha_i^{u*})$  is a  $RN_i^u \times LN_i^u$  matrix. It links remote states  $\alpha_i^u$  with local states  $\alpha_i^{u*}$ . The transition can be triggered for two reasons: the machine  $m_j$  causing DEMFs is repaired or machine  $m_i$  is down. Therefore, the transition rate matrix consists of two contributions  $\tau_i^{u,1}(\alpha_i^u, \alpha_i^{u*})$  and  $\tau_i^{u,2}(\alpha_i^u, \alpha_i^{u*})$ , which are found as

$$\tau_i^{u,1}(\alpha_i^u, \alpha_i^{u*}) = r_j, \quad \alpha_i^u = \{0, \alpha_{i-1}^u, \alpha_i\} \in RS_i^u, \quad \alpha_i^{u*} = \{\alpha_i\} \in LS_i^u \quad (7.20)$$

$$\tau_i^{u,2}(\alpha_i^u, \alpha_i^{u*}) = p_i, \quad \alpha_i^u = \{0, \alpha_{i-1}^u, \alpha_i\} \in RS_i^u, \quad \alpha_i^{u*} = \{\alpha_i\} \in LS_i^u \quad (7.21)$$

The transition rate matrix  $\tau_i^u(\alpha_i^u, \alpha_i^{u*})$  can be calculated as

$$\tau_i^u(\alpha_i^u, \alpha_i^{u*}) = \tau_i^{u,1}(\alpha_i^u, \alpha_i^{u*}) + \tau_i^{u,2}(\alpha_i^u, \alpha_i^{u*}) \quad (7.22)$$

The sub-matrix  $\tau_i^u(\alpha_i^u, \alpha_i^u)$  is a  $RN_i^u \times RN_i^u$  square matrix. It links the remote states  $\alpha_i^u$  with remote states  $\alpha_i^u$ . The transition occurs when a machine  $m_j, j \neq i$ , transfers from state  $\alpha_j$  to state  $\alpha'_j$  such that the pseudo-machine  $m_i^u$  transfers from a remote state  $\alpha_i^u = \{0, \alpha_{i-1}^u, \alpha_i\}$  to another remote state  $\alpha_i^{u'} = \{0, \alpha_{i-1}^{u'}, \alpha_i\}$ . The transition rate matrix can be expressed as

$$\tau_i^u(\alpha_i^u, \alpha_i^{u'}) = \tau(\alpha_j, \alpha'_j), \quad \alpha_i^u = \{0, \alpha_{i-1}^u, \alpha_i\} \in RS_i^u, \quad \alpha_i^{u'} = \{0, \alpha_{i-1}^{u'}, \alpha_i\} \in RS_i^u \quad (7.23)$$

The sub-matrix  $\tau_i^u(\alpha_i^{u*}, \alpha_i^u)$  is a  $LN_i^u \times RN_i^u$  matrix. It links local states  $\alpha_i^{u*}$  with remote states  $\alpha_i^u$ .

According to the analysis in [67], the transition rate matrix can be calculated as

$$\tau_i^u(\alpha_i^{u*}, \alpha_i^u) = \frac{\text{prob}[\{\alpha_i^{u*}\}] \sum_{q \in I_i^u} \tau_i^u(\alpha_i^{u*}, q) - \sum_{q \in RS_i^u} \tau_i^u(\alpha_i^{u*}, q) \text{prob}[\{q\}]}{\text{prob}[\{\alpha_i^{u*}\}]} \quad (7.24)$$

where  $I_i^u = RS_i^u \cup LS_i^u$ .

Similarly, the transition rate matrix of a pseudo-machine  $m_i^d, 1 \leq i \leq M - 1$ , can be determined.  $LN_i^d$  and  $RN_i^d$  denote the size of local states  $LS_i^d$  and remote states  $RS_i^d$  of pseudo-machine  $m_i^d$ . The transition rate matrix of pseudo-machine is a  $(LN_i^d + RN_i^d) \times (LN_i^d + RN_i^d)$  square matrix, which is expressed as

$$\tau_i^d = \begin{bmatrix} \tau_i^d(\alpha_i^{d*}, \alpha_i^{d*}) & \tau_i^d(\alpha_i^{d*}, \alpha_i^d) \\ \tau_i^d(\alpha_i^d, \alpha_i^{d*}) & \tau_i^d(\alpha_i^d, \alpha_i^d) \end{bmatrix}$$

$\tau_i^d(\alpha_i^{d*}, \alpha_i^{d*})$  is a square matrix with a size of  $LN_i^d \times LN_i^d$  and can be determined as

$$\tau_i^d(\alpha_i^{d*}, \alpha_i^{d*}) = \tau_{i+1}(\alpha_{i+1}, \alpha'_{i+1}) \quad (7.25)$$

$\tau_i^d(\alpha_i^d, \alpha_i^{d*})$  is a matrix with a size of  $RN_i^d \times LN_i^d$  and can be determined as

$$\tau_i^{d,1}(\alpha_i^d, \alpha_i^{d*}) = r_j, \alpha_i^d = \{B_i, \alpha_{i+1}, \alpha_{i+1}^d\} \in RS_i^d, \alpha_i^{d*} = \{\alpha_{i+1}\} \in LS_i^d \quad (7.26)$$

$$\tau_i^{d,2}(\alpha_i^d, \alpha_i^{d*}) = p_i, \alpha_i^d = \{B_i, \alpha_{i+1}, \alpha_{i+1}^d\} \in RS_i^d, \alpha_i^{d*} = \{\alpha'_{i+1}\} \in LS_i^d \quad (7.27)$$

$$\tau_i^d(\alpha_i^d, \alpha_i^{d*}) = \tau_i^{d,1}(\alpha_i^d, \alpha_i^{d*}) + \tau_i^{d,2}(\alpha_i^d, \alpha_i^{d*}) \quad (7.28)$$

$\tau_i^d(\alpha_i^d, \alpha_i^d)$  is a  $RN_i^d \times RN_i^d$  square matrix and is determined as

$$\tau_i^d(\alpha_i^d, \alpha_i^{d'}) = \tau(\alpha_j, \alpha'_j), \alpha_i^d = \{B_i, \alpha_{i+1}, \alpha_{i+1}^d\} \in RS_i^d, \alpha_i^{d'} = \{B_i, \alpha'_{i+1}, \alpha_{i+1}^{d'}\} \in RS_i^d \quad (7.29)$$

$\tau_i^d(\alpha_i^{d*}, \alpha_i^d)$  is a  $LN_i^d \times RN_i^d$  square matrix and is determined as

$$\tau_i^d(\alpha_i^{d*}, \alpha_i^d) = \frac{\text{prob}\{\{\alpha_i^{d*}\}\} \sum_{q \in I_i^d} \tau_i^d(\alpha_i^{d*}, q) - \sum_{q \in RS_i^d} \tau_i^d(\alpha_i^{d*}, q) \text{prob}\{q\}}{\text{prob}\{\{\alpha_i^{d*}\}\}} \quad (7.30)$$

where  $I_i^d = RS_i^d \cup LS_i^d$ .

## 7.7.2 Solution Algorithm

According to the analysis in [67], the computational algorithm for decomposition equations is shown below.

Step 1:

- 1) Determine the state space of each pseudo-machine  $m_i^u, 1 \leq i \leq M$ , described in Section 7.3.
- 2) Determine the sub-matrices of transition rate  $\tau_i^u(\alpha_i^{u*}, \alpha_i^{u*}), \tau_i^u(\alpha_i^u, \alpha_i^{u*})$  and  $\tau_i^u(\alpha_i^u, \alpha_i^u)$  based on Equations 7.19-7.23.
- 3) Estimate the sub-matrices of transition rate  $\tau_i^u(\alpha_i^{u*}, \alpha_i^u)$  with a low starting value.
- 4) Determine the state space of each pseudo-machine  $m_i^d, 1 \leq i \leq M$ .
- 5) Determine the sub-matrices of transition rate  $\tau_i^d(\alpha_i^{d*}, \alpha_i^{d*}), \tau_i^d(\alpha_i^d, \alpha_i^{d*})$  and  $\tau_i^d(\alpha_i^d, \alpha_i^d)$  based on Equations 7.25-7.29.
- 6) Estimate the sub-matrices of transition rate  $\tau_i^d(\alpha_i^{d*}, \alpha_i^d)$  with a low starting value.
- 7) Analyze each subsystem  $l_i$  using the method proposed by Tan and Gershwin [68] and find the initial values for the performance measures and state probabilities.

Step 2:

- 1) Calculate the probabilities that pseudo-machine  $m_i^u$  is in a remote state  $\alpha_i^u \in RS_i^u$  using

$$\text{prob}\{0, \alpha_{i-1}^u, \alpha_i\} = \text{prob}\{0, \alpha_{i-1}^u, \alpha_{i-1}^d = \alpha_i\} + \sum_{\alpha_{i-1}^d \in RS_{i-1}^d} \text{prob}\{0, \alpha_{i-1}^u, \alpha_{i-1}^d\}$$

And calculate the probabilities that pseudo-machine  $m_i^d$  is in a remote state  $\alpha_i^d \in RS_i^d$  using

$$\text{prob}\{B_i, \alpha_{i+1}, \alpha_{i+1}^d\} = \text{prob}\{B_i, \alpha_{i+1}^u = \alpha_{i+1}, \alpha_{i+1}^d\} + \sum_{\alpha_{i+1}^u \in RS_{i+1}^u} \text{prob}\{0, \alpha_{i+1}^u, \alpha_{i+1}^d\}$$

- 2) Calculate the probabilities that pseudo-machine  $m_i^u$  is in a local state  $\alpha_i^u \in LS_i^u$  and the probabilities that pseudo-machine  $m_i^d$  is in a local state  $\alpha_i^d \in LS_i^d$  using Equation 7.2.
- 3) Update the sub-matrix of transition rate  $\tau_i^u(\alpha_i^{u*}, \alpha_i^u)$  with Equation 7.24 and the sub-matrix of transition rate  $\tau_i^d(\alpha_i^{d*}, \alpha_i^d)$  with Equation 7.30.



- 4) Analyze each subsystem  $l_i$  using the method proposed by Tan and Gershwin [68] and update the values of performance measures and state probabilities.

Step 3:

- 1) Given a small tolerance value  $\delta$ , check the following equation

$$|\tilde{\lambda}_{i+1} - \lambda_{i+1}| \leq \delta, 1 \leq i \leq M - 1$$

where  $\tilde{\lambda}_{i+1} = \frac{\mu_i^{out}}{\mu_{i+1}^{out}}$ . If the equation holds, finish the iteration. Otherwise, go back to Step 2.

# Chapter 8

## AN IMPROVED SUPERVISORY CONTROL SCHEME

### 8.1 Introduction

In Chapter 7, we have introduced a supervisory control scheme to improve system performance and market demand satisfaction. In the scheme, both real-time EBM based and Stochastic EBM based bottleneck identification and mitigation rules can be used. Both rules have their advantages and limitations. For example, real-time EBM considers realized production trajectory, but may not be accurate in predicting future production status in face of uncertainties. The real-time EBM based rule is efficient only within a relatively small time window. Stochastic EBM, on the other hand, is developed to estimate the long-term steady state system performance. Stochastic EBM based rule may not be as efficient as real-time EBM based rule in improving system performance in small time windows. Nevertheless, it has higher control efficiency when time windows become large. Therefore, a question arises naturally as when real-time EBM based and stochastic EBM based rules will be used for system control. Additionally, it remains a problem as how frequency to update the EBM based rules. If the time interval control is too short, it may result in chasing noise, but too long of time interval control will miss the opportunity.

Motivated by the questions, in this chapter, we use Markov decision model to find the optimal control policies for bottleneck identification and mitigation rules' selection and their updating. Based on the optimal policies, an improved supervisory control scheme is further developed.

## 8.2 Problem Formulation

### 8.2.1 System Descriptions

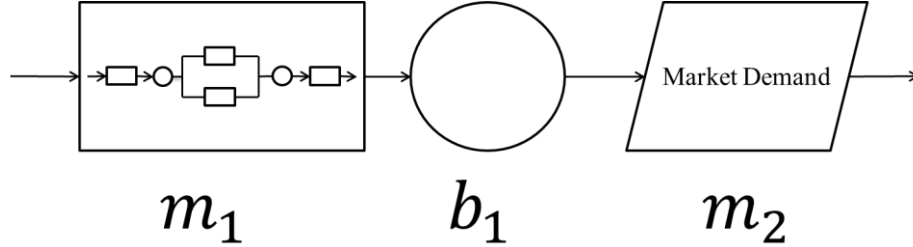


Figure 8.1 An advanced manufacturing system

The system that we consider consists of a production line, a finished-goods buffer and a market demand virtual machine, which is shown in Figure 8.1. The existing literature [15-17] has enabled us to model a manufacturing system as a single virtual machine with aggregation method or decomposition method. Therefore, in this chapter, we use virtual machine  $m_1$  to model the manufacturing system. The system has following characteristics:

- 1) Real-time EBM based and stochastic EBM based rules are used to identify bottlenecks. For ease of expression, we use  $f_0$  to represent real-time EBM based rule and  $f_1$  to represent stochastic EBM based rule. Both rules are updated simultaneously when a certain criteria is satisfied.  $a$  is denoted as the policy age, which is defined as:

$$a(t) = \begin{cases} g(t), & T_n < t < T_{n+1} \\ 0, & t = T_{n+1} \end{cases} \quad (8.1)$$

where  $g(t)$  is a non-decreasing function of time  $t$  and  $T_n$  and  $T_{n+1}$  are the  $n$ th and  $n + 1$ th time when the EBM policies are updated. For ease of discussion, we assume that  $g(t) = a(t - 1) + 1$ . This assumption can be relaxed without any problem.

- 2) Virtual machine  $m_1$  has a constant rated speed, denoted by  $s_1$  (units/time unit). Virtual machine  $m_1$  has one up state ( $\alpha_1 = 1$ ) and one down state ( $\alpha_1 = 0$ ). It obeys Bernoulli reliability model [Liang Zhang, Meerkov]. At time  $t$ , virtual machine  $m_1$  has a probability of  $p_1(f_i, a)$  being up and has a probability of  $1 - p_1(f_i, a)$  being down, where  $i = 1, 2$  and  $a \geq 0$ .  $p_1(f_i, a)$  is a function of rules  $\{f_0, f_1\}$  and policy age  $a$  with the following properties: (a)  $p_1(f_i, a)$  is an decreasing function of policy age  $a$ , (b) there exists a time  $t_0$ , such that  $\begin{cases} p_1(f_0, a) < p_1(f_1, a), & a \leq t_0 \\ p_1(f_0, a) > p_1(f_1, a), & a > t_0 \end{cases}$ . All the machine state changes occur at the end of a time unit.
- 3) Virtual machine  $m_2$  has a constant rated speed, denoted as  $d$  (units/time unit). It can never break down.
- 4) Finished-goods buffer  $b_1$  has a finite buffer capacity, which is denoted as  $B_1$ . For ease of expression, we still use  $b_1, 1 \leq b_1 \leq B_1$ , to denote the buffer level of the finished-goods buffer  $b_1$ .
- 5) Backordering is not allowed. Any product demand that is not satisfied in a time unit will be lost permanently. It cannot be made up at latter production.
- 6) System state can be expressed as  $\{a, b_1\} \in S$ . The state space is the set  $S = \{0, 1, 2, \dots\} \times \{0, 1, \dots, B_1\}$ .

### 8.2.2 Decision Variables

There are two decision variables: variable  $f$  indicating the bottleneck identification rule that will be selected, i.e. real-time EBM based rule  $f_0$  or stochastic EBM based rule  $f_1$ , and variable  $\beta$  determining whether the rules  $f_0$  and  $f_1$  are updated. Specifically,  $\beta = 0$  denotes that the rules are not updated and  $\beta = 1$  denotes that the rules are updated. The aim is to find an optimal

control policy  $\{\pi_f, \pi_\beta\}$ , such that the expected system cost  $V_{t+1}$  is minimized at each state  $\{a, b_1\} \in S$ .

### 8.2.3 Cost Function

The expected system cost function consists of the average operation cost, fixed cost to update  $f_0$  and  $f_1$ , and lost sale penalty. The following notations are used:

$c_0$ , average operational cost per time unit,

$c_u$ , fixed cost for updating  $f_0$  and  $f_1$ ,

$c^-$ , unit lost sale penalty per time unit.

Let  $\lambda$  ( $0 < \lambda < 1$ ) denote a discount factor. When system is in state  $\{a, b_1\}$ ,  $a \geq 0$ ,  $0 \leq b_1 \leq B_1$ , and control actions  $\{f, \beta\}$  are used, the expected discounted system cost  $V_{t+1}^{\{f, \beta\}}(a, b_1)$  through an infinite horizon can be represented with the following recursive equations:

$$V_{t+1}^{\{f, \beta\}}(a, b_1) = c_0 + \beta c_u + c^- [(1 - p_1(f_i, a)) \max(d - b_1, 0)] + \lambda [p_1(f_i, a) V_t(a + 1, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_i, a)) V_t(a + 1, \min(b_1 - d, 0))] \quad (8.2)$$

where  $V_t(a, b_1)$  is the minimum expected discounted system cost when system is in state  $\{a, b_1\}$ .

This minimum cost and the optimal policy can be found by solving the following recursive optimality equations:

$$V_{t+1}^{\beta=0}(a, b_1) = V_{t+1}^{\{\pi_f, \beta=0\}}(a, b_1) = \min_{i=0,1} \{c_0 + c^- [(1 - p_1(f_i, a)) \max(d - b_1, 0)] + \lambda [p_1(f_i, a) V_t(a + 1, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_i, a)) V_t(a + 1, \min(b_1 - d, 0))]\}, \quad (8.3)$$

$$V_{t+1}^{\beta=1}(a, b_1) = V_{t+1}^{\{\pi_f, \beta=1\}}(a, b_1) = \min_{i=0,1} \{c_0 + c_u + c^- [(1 - p_1(f_i, 0)) \max(d - b_1, 0)] + \lambda [p_1(f_i, 0) V_t(0, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_i, 0)) V_t(0, \min(b_1 - d, 0))]\}, \quad (8.4)$$

$$V_{t+1}(a, b_1) = \min\{V_{t+1}^{\beta=0}(a, b_1), V_{t+1}^{\beta=1}(a, b_1)\}, \quad (8.5)$$

$$V_0(a, b_1) = 0. \quad (8.6)$$

where  $\pi_f$  is the optimal policy for bottleneck identification and mitigation rules' selection and  $\pi_\beta$  is the optimal policy for rules  $f_0$  and  $f_1$ 's updating. Equations 8.2 and 8.3 determine the optimal policy  $\pi_f$  when  $\beta = 0$  and  $\beta = 1$  respectively. Equation 8.5 determines the optimal value of  $\beta$  at state  $\{a, b_1\}$ , i.e.  $\pi_\beta$ . Equation 8.6 gives the initial condition.

### 8.3 The Structure of the Optimal Policies

In order to identify the structure of the optimal control policies, we introduce the following properties of the optimal expected discounted cost functions.

**Lemma 8.1** *The cost function  $V_t(a, b_1)$  satisfies the following relations:*

- a.  $V_t(a, b_1) \geq V_t(a, b'_1)$ ,  $a \geq 0$  and  $0 \leq b'_1 \leq b_1 \leq B_1$ ,
- b.  $V_t(a, b_1) \leq V_t(a', b_1)$ ,  $a' \geq a \geq 0$  and  $0 \leq b_1 \leq B_1$ .

*Proof:* We will prove the Lemma by induction. The Lemma holds for  $t = 0$  based on the definition of  $V_0(a, b_1) = 0$ . Assume that the Lemma holds for  $t - 1, t > 0$ . We will show that the Lemma also holds for  $t$ .

Part a: Based on Equations 8.3 and 8.4, we have:

$$V_{t+1}^{\beta=0}(a, b_1) = \min_{i=0,1} \{c_0 + c^- (1 - p_1(f_i, a)) \max(d - b_1, 0) + \lambda [p_1(f_i, a) V_t(a + 1, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_i, a)) V_t(a + 1, \min(b_1 - d, 0))]\}$$

$$\begin{aligned}
&\geq \min_{i=0,1}\{c_0 + c^-(1 - p_1(f_i, a)) \max(d - b'_1, 0) + \lambda[p_1(f_i, a)V_t(a + \\
&\quad 1, \min(b'_1 + s_1 - d, B_1)) + (1 - p_1(f_i, a))V_t(a + 1, \min(b'_1 - d, 0))]\} \\
&= V_{t+1}^{\beta=0}(a, b'_1)
\end{aligned}$$

$$\begin{aligned}
V_{t+1}^{\beta=1}(a, b_1) &= \min_{i=0,1}\{c_0 + c^-(1 - p_1(f_i, 0)) \max(d - b_1, 0) + \lambda[p_1(f_i, 0)V_t(0, \min(b_1 + \\
&\quad s_1 - d, B_1)) + (1 - p_1(f_i, 0))V_t(0, \min(b_1 - d, 0))]\} \\
&\geq \min_{i=0,1}\{c_0 + c^-(1 - p_1(f_i, 0)) \max(d - b'_1, 0) + \lambda[p_1(f_i, 0)V_t(0, \min(b'_1 + s_1 - \\
&\quad d, B_1)) + (1 - p_1(f_i, 0))V_t(0, \min(b'_1 - d, 0))]\} \\
&= V_{t+1}^{\beta=1}(a, b'_1)
\end{aligned}$$

where  $b'_1 \geq b_1$ . Therefore, based on Equation 8.6, we can prove:

$$\begin{aligned}
V_t(a, b_1) &= \min\{V_{t+1}^{\beta=0}(a, b_1), V_{t+1}^{\beta=1}(a, b_1)\} \\
&\geq \min\{V_{t+1}^{\beta=0}(a, b'_1), V_{t+1}^{\beta=1}(a, b'_1)\} = V_t(a, b'_1), b_1 \leq b'_1.
\end{aligned}$$

Part b: Based on Equation 8.3, we have:

$$\begin{aligned}
V_{t+1}^{\beta=0}(a, b_1) &= \min_{i=0,1}\{c_0 + c^-(1 - p_1(f_i, a)) \max(d - b_1, 0) + \lambda[p_1(f_i, a)V_t(a + \\
&\quad 1, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_i, a))V_t(a + 1, \min(b_1 - d, 0))]\} \\
&\leq \min_{i=0,1}\{c_0 + c^-[(1 - p_1(f_i, a')) \max(d - b_1, 0)] + \lambda[p_1(f_i, a)V_t(a' + \\
&\quad 1, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_i, a))V_t(a' + 1, \min(b_1 - d, 0))]\}
\end{aligned}$$

$$\begin{aligned}
&= \min_{i=0,1} \{c_0 + c^-(1 - p_1(f_i, a')) \max(d - b_1, 0) + \lambda[V_t(a' + 1, \min(b_1 - d, 0)) - p_1(f_i, a)(V_t(a' + 1, \min(b_1 - d, 0)) - V_t(a' + 1, \min(b_1 + s_1 - d, B_1)))]\} \\
&\leq \min_{i=0,1} \{c_0 + c^-(1 - p_1(f_i, a')) \max(d - b_1, 0) + \lambda[V_t(a' + 1, \min(b_1 - d, 0)) - p_1(f_i, a')(V_t(a' + 1, \min(b_1 - d, 0)) - V_t(a' + 1, \min(b_1 + s_1 - d, B_1)))]\} \\
&= V_{t+1}^{\beta=0}(a', b_1)
\end{aligned}$$

where  $a \leq a'$ . The first inequality holds based on the assumption that  $p_1(f_i, a)$  decreases when  $a$  increases, i.e.  $p_1(f_i, a) \geq p_1(f_i, a')$  and the assumption that  $V_t(a, b_1)$  increases when  $a$  increases. The second inequality holds based on Part a, i.e.  $V_t(a' + 1, \min(b_1 - d, 0)) - V_t(a' + 1, \min(b_1 + s_1 - d, B_1)) > 0$ , and the assumption that  $p_1(f_i, a)$  decreases when  $a$  increases, i.e.  $p_1(f_i, a) \geq p_1(f_i, a')$ .

It is easy to prove that

$$V_{t+1}^{\beta=1}(a, b_1) = V_{t+1}^{\beta=1}(a', b_1), a \leq a'.$$

Therefore, based on Equation 8.6, we can prove:

$$\begin{aligned}
V_t(a, b_1) &= \min\{V_{t+1}^{\beta=0}(a, b_1), V_{t+1}^{\beta=1}(a, b_1)\} \\
&\leq \min\{V_{t+1}^{\beta=0}(a + 1, b_1), V_{t+1}^{\beta=1}(a + 1, b_1)\} = V_t(a + 1, b_1), a \leq a'.
\end{aligned}$$

*End of the proof.*



Let  $V(a, b_1)$  denote the minimum expected discounted cost with initial state being  $\{a, b_1\} \in S$ . From Proposition 3.1 in [69], it follows that  $V(a, b_1) = \lim_{t \rightarrow \infty} V_t(a, b_1)$ . Hence the

Lemma 8.1 can be expressed with the following Lemma:

**Lemma 8.2** *The cost function  $V(a, b_1)$  satisfies the following relations:*

- a.  $V(a, b_1) \geq V(a, b_1 + 1)$ ,  $a \geq 0$  and  $0 \leq b_1 \leq B_1 - 1$ ,
- b.  $V(a, b_1) \leq V(a + 1, b_1)$ ,  $a \geq 0$  and  $0 \leq b_1 \leq B_1 - 1$ .

Lemma 8.2.a indicates that the expected discounted cost function  $V(a, b_1)$  is non-increasing with respect to finished-goods buffer level  $b_1$ . Lemma 8.2.b indicates that the expected discounted cost function  $V(a, b_1)$  is non-decreasing with respect to policy age  $a$ . As a consequence of Lemma 8.2, we can obtain the following Lemmas:

**Lemma 8.3**

- a.  $V^{\{f_0, \beta\}}(a, b_1) \leq V^{\{f_1, \beta\}}(a, b_1)$ ,  $0 < a \leq t_0$  or  $\beta = 1$ ,
- b.  $V^{\{f_0, \beta\}}(a, b_1) \geq V^{\{f_1, \beta\}}(a, b_1)$ ,  $a > t_0$  and  $\beta = 0$ .

*Proof:* We will prove Part a. Suppose policy age is less than the time threshold  $t_0$ , i.e.  $0 < a \leq t_0$ . Then based on the assumption  $p_1(f_0, a) \geq p_1(f_1, a)$ , Lemma 8.2.a and Equation 8.3 and 8.4, we have:

$$\begin{aligned}
V^{\{f_0, \beta=0\}}(a, b_1) &= \min_{i=0,1} \{c_0 + c^- (1 - p_1(f_0, a)) \max(d - b_1, 0) + \lambda [p_1(f_0, a) V(a + \\
&\quad 1, \min(b_1 + s_1 - d, B_1)) + (1 - p_1(f_0, a)) V(a + 1, \min(b_1 - d, 0))]\} \\
&\leq \min_{i=0,1} \{c_0 + c^- [(1 - p_1(f_1, a)) \max(d - b_1, 0)] + \lambda [V(a + 1, \min(b_1 - \\
&\quad d, 0)) - p_1(f_1, a) (V_t(a + 1, \min(b_1 - d, 0)) - V_t(a + 1, \min(b_1 + s_1 - \\
&\quad d, B_1)))]\}
\end{aligned}$$

$$= V^{\{f_1, \beta=0\}}(a, b_1).$$

$$\begin{aligned} V^{\{f_0, \beta=1\}}(a, b_1) &= \min_{i=0,1} \{c_0 + c^- [(1 - p_1(f_0, 0)) \max(d - b_1, 0)] + \lambda [p_1(f_0, 0) V(0, \min(b_1 + \\ &\quad s_1 - d, B_1)) + (1 - p_1(f_0, 0)) V(0, \min(b_1 - d, 0))]\} \\ &\leq \min_{i=0,1} \{c_0 + c^- [(1 - p_1(f_1, 0)) \max(d - b_1, 0)] + \lambda [V(0, \min(b_1 - \\ &\quad d, 0)) - p_1(f_1, 0) (V_t(0, \min(b_1 - d, 0)) - V_t(0, \min(b_1 + s_1 - d, B_1)))]\} \\ &= V^{\{f_1, \beta=1\}}(a, b_1). \end{aligned}$$

The case when  $\beta = 1$  and Part b can be proved similarly.

*End of the proof.*

Lemma 8.3 shows that if policy age  $a$  is less or equal to the threshold  $t_0$ , i.e.  $0 \leq a \leq t_0$ , or rules  $f_0$  and  $f_1$  are updated, i.e.  $\beta = 1$ , real-time EBM based rule  $f_0$  is preferred. If policy age  $a$  is larger than the threshold  $t_0$ , i.e.  $a > t_0$ , and  $\beta = 0$ , stochastic EBM based rule  $f_1$  is preferred. Therefore, the optimal control policy  $\pi_f$  is a control limit rule:

**Proposition 8.1** *The optimal control policy  $\pi_f$ , as a function of policy age  $a$  and decision*

*variable  $\beta$ , is a control limit rule. That is  $\pi_f = \begin{cases} f_0, & \text{if } 0 \leq a \leq t_0 \text{ or } \beta = 1 \\ f_1, & \text{if } a \geq t_0 \text{ and } \beta = 0 \end{cases}$ .*

Then we will prove that the optimal control policy  $\pi_\beta$  is also a control limit rule.

**Lemma 8.4** *If  $V^{\beta=0}(a, b_1) \geq V^{\beta=1}(a, b_1)$ ,  $0 \leq b_1 \leq B_1$ , then  $\forall a' \geq a$ ,  $V^{\beta=0}(a', b_1) \geq V^{\beta=1}(a', b_1)$ ,  $0 \leq b_1 \leq B_1$ .*

*Proof:* If  $V^{\beta=0}(a, b_1) \geq V^{\beta=1}(a, b_1)$ , then based on Equations 8.3 and 8.4, we have

$$\begin{aligned}
V^{\beta=0}(a, b_1) &= V^{\{\pi_f, \beta=0\}} = c_0 + c^- \left[ \left(1 - p_1(\pi_f, a)\right) \max(d - b_1, 0) \right] + \lambda \left[ p_1(\pi_f, a) V_t(a + \right. \\
&\quad \left. 1, \min(b_1 + s_1 - d, B_1)) + \left(1 - p_1(\pi_f, a)\right) V_t(a + 1, \min(b_1 - d, 0)) \right] \\
&\geq V^{\beta=1}(a, b_1) = V^{\{\pi_f, \beta=1\}} = c_0 + c_u + c^- \left[ \left(1 - p_1(\pi_f, 0)\right) \max(d - b_1, 0) \right] + \\
&\quad \lambda \left[ p_1(\pi_f, 0) V(0, \min(b_1 + s_1 - d, B_1)) + \left(1 - p_1(\pi_f, 0)\right) V(0, \min(b_1 - d, 0)) \right]
\end{aligned}$$

Then for  $V^{\beta=0}(a', b_1)$ ,  $a' \geq a$ , we have:

$$\begin{aligned}
V^{\beta=0}(a', b_1) &= V^{\{\pi_f, \beta=0\}} = c_0 + c^- \left[ \left(1 - p_1(\pi_f, a')\right) \max(d - b_1, 0) \right] + \lambda \left[ p_1(\pi_f, a') V_t(a' + \right. \\
&\quad \left. 1, \min(b_1 + s_1 - d, B_1)) + \left(1 - p_1(\pi_f, a')\right) V_t(a' + 1, \min(b_1 - d, 0)) \right] \\
&\geq V^{\beta=0}(a, b_1) \geq V^{\beta=1}(a, b_1) = c_0 + c_u + c^- \left[ \left(1 - p_1(\pi_f, 0)\right) \max(d - b_1, 0) \right] + \\
&\quad \lambda \left[ p_1(\pi_f, 0) V(0, \min(b_1 + s_1 - d, B_1)) + \left(1 - p_1(\pi_f, 0)\right) V(0, \min(b_1 - \right. \\
&\quad \left. d, 0)) \right] = V^{\beta=1}(a', b_1).
\end{aligned}$$

The first inequality has been proved in Lemma 8.1 and the second inequality holds according to the assumption that  $V^{\beta=0}(a, b_1) \geq V^{\beta=1}(a, b_1)$ .

*End of the proof.*

According to Lemma 8.4, optimal policy  $\pi_\beta$  is a control limit rule. The following Proposition provides the mathematical expression of the optimal policy  $\pi_\beta$ .

**Proposition 8.2** *For fixed buffer level  $b_1$ , optimal control policy  $\pi_\beta$  is a control limit rule, i.e.*

$$\pi_\beta = \begin{cases} 0, & 0 \leq a \leq a^*(\pi_f, b_1) \\ 1, & a > a^*(\pi_f, b_1) \end{cases} .$$

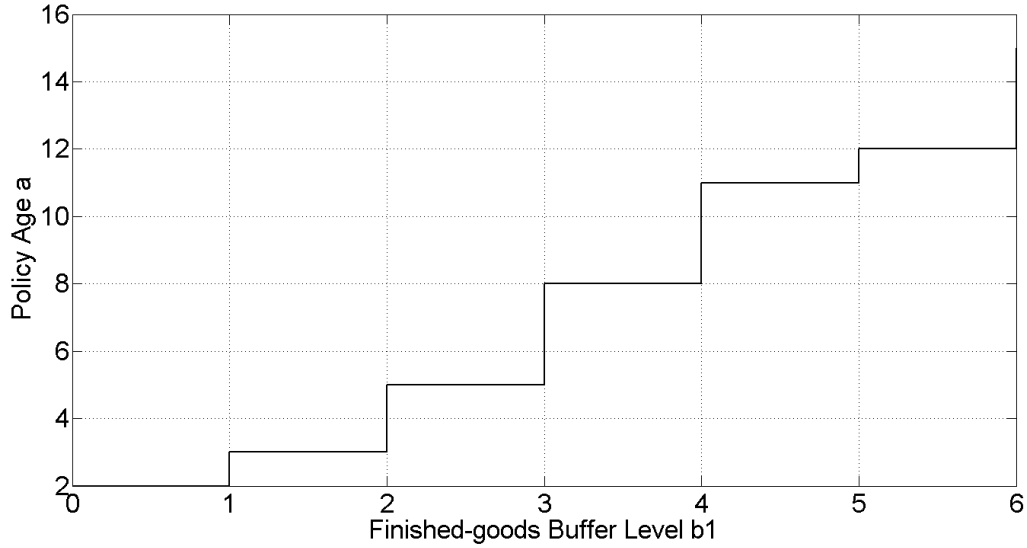


Figure 8.2 The graphic structure of optimal control policy  $\pi_\beta$

It means for fixed buffer level  $b_1$ , there exists a critical policy age  $a^*(\pi_f, b_1)$  such that if  $a > a^*$ , the optimal policy  $\pi_\beta$  requires an update, i.e.  $\pi_\beta = 1$ , and if  $0 \leq a \leq a^*$ , the optimal policy  $\pi_\beta$  does not require an update, i.e.  $\pi_\beta = 0$ . The critical policy age  $a^*(\pi_f, b_1)$  is the least policy age  $a$  such that  $\forall a' \geq a, V^{\beta=0}(a, b_1) \geq V^{\beta=1}(a, b_1)$ . Mathematically, it can be expressed as  $a^*(\pi_f, b_1) = \inf\{a | V^{\beta=0}(a, b_1) \geq V^{\beta=1}(a, b_1), a \geq 0\}$  and determined based on the policy iterative algorithm in [70].

Figure 8.2 shows the structure of the optimal control policy  $\pi_\beta$  graphically. The figure shows all the possible states with the buffer capacity being  $B_1 = 6$ . The critical switching line divides the whole state space into two regions. The upper part is the “updating region” and the lower part is the “not updating region”.

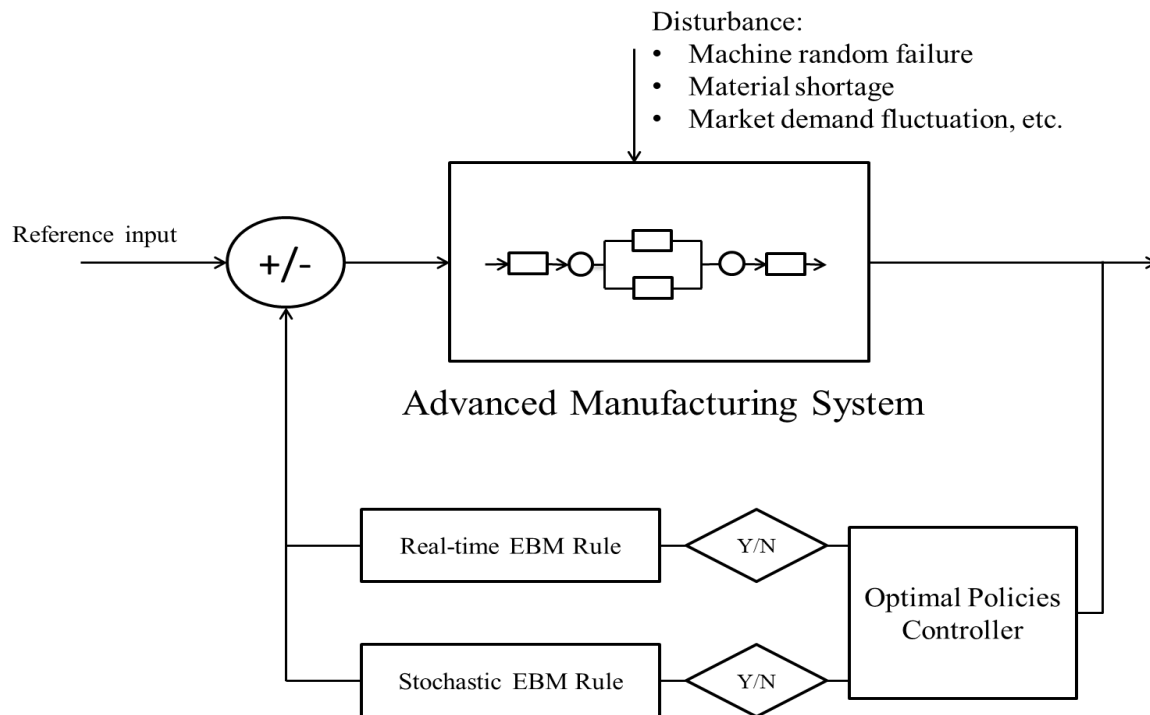


Figure 8.3 An improved supervisory control algorithm

## 8.4 An Improved Supervisory Control Scheme

We integrate the optimal control policies into the supervisory control scheme (introduced in Chapter 7) and show the improved supervisory control scheme in figure 8.3. Different from the control scheme in Chapter 7, we introduce a controller into the improved supervisory control scheme, which selects bottleneck identification and mitigation rules and decides whether to update the rules based on the optimal policies  $\pi_f$  and  $\pi_\beta$ .

Extensive numerical analysis has been performed to verify the effectiveness of the improved supervisory control scheme. In the analysis, we compare the market demand satisfaction and system cost changes when different control schemes (including the old supervisory control scheme, improved supervisory control scheme, first-come, first-serve policy, etc.) are applied. The results show that the improved supervisory control scheme can lead to the highest market demand satisfaction while keeping the lowest system cost.

## 8.5 Conclusion

In this chapter, we use Markov decision model to study the optimal selection of bottleneck identification and mitigation rules and the optimal control of their updating in an advanced manufacturing system. The system consists of two virtual machines, which model a production line and market demand and a finished-goods buffer. Using Markov decision technique, we have shown that for a fixed finished-goods buffer level, the optimal policies for bottleneck identification and mitigation rules' selection and their updating are control limit rules regarding to policy age.

The analysis answers the questions: “if real-time EBM and stochastic EBM based bottleneck identification and mitigation rules are different, which rules should be used,” and “when should we update EBM based rules”. We integrate the optimal control policies into the supervisory control algorithm in Chapter 7. Extensive numerical analysis shows that with the new control algorithm, system performance is further improved in terms of market demand satisfaction while system cost is significantly decreased.

## Chapter 9

### CONCLUSIONS AND FUTURE WORK

#### 9.1 Conclusions

This dissertation focuses on real-time modeling and control of multistage manufacturing systems. Five related problems in the domain of system modeling and control are addressed. The major achievements of the dissertation can be summarized as follows:

- 1) The impact of disruption events in both general serial production lines and general parallel production lines has been addressed, where multiple slowest machines exist in both situations. The analysis unifies the general serial production lines and general parallel production lines and provides a quantifiable way to evaluate the impact of disruption events to system productivity. It indicates that not all the disruption events can cause permanent production loss in the system. Only the disruption events that force the last slowest machine to stop (through starvation, blockage or breakdown) contribute to the permanent production loss at a production line. And the impact of a disruption event can be quantified with the permanent production loss caused by the disruption event, which is defined as the production loss at the last slowest machine caused by the event.
- 2) A sensor system with three virtual layers is developed for multi-stage manufacturing systems. The first two virtual layers convert the material flow into information flow and send the information to the third virtual layer. The sensor information is further transferred into true knowledge in the third layer through an integrated system modeling approach, i.e. EBM. Dynamic EBM naturally integrates two important system considerations, i.e. system capacity

and production loss. A unified system performance index, i.e. permanent production loss caused by disruption events, stations and supporting activities provides a natural severity ranking of all the stations and supporting activities.

- 3) The definition of SAT and an estimation method are developed to evaluate the performance of a subsystem. The SAT of a subsystem is defined as the productivity of the line segment while not being affected by its upstream and downstream machines. The estimation method provides a data-driven algorithm through utilizing production online data to quickly and accurately evaluate SAT of a subsystem. The analysis provides important insights in understanding production line dynamics. This quantitative tool can help production managers better identify problems and improve overall system performance.
- 4) The market demand satisfaction has been analyzed in the dissertation. A market demand driven system is developed by modeling market demand as the end-of-line virtual machine. In such a system, any market demand dissatisfaction, i.e. *MDD*, can be measured as the production loss at the end-of-line virtual machine. This unifies the analysis of market demand satisfaction and system productivity. An event-based methodology is developed to categorize the *MDD* caused by machine capacity bottlenecks (MC-BNs) and machine failure bottlenecks (MF-BNs). Indicators for MC-BN and MF-BN identification are proposed. It is shown that the MC-BN and MF-BN identification indicators are related to DEMCs and DEMFs. Based on the identification indicators, an iterative procedure and a data-driven method are developed to identify all the independent MC-BNs and MF-BNs. A supervisory control algorithm to identify and mitigate MC-BNs and MF-BNs is introduced. The case study confirms that the supervisory control focusing on MC-BNs and MF-BNs can most efficiently increase system throughput and reduce *MDD*.



- 5) A Markov decision model has been developed to find the optimal policies for bottleneck identification and mitigation rules' selection and their updating in an advanced manufacturing system. The analysis answers the questions in the supervisory control scheme in Chapter 7 as: "if real-time EBM and stochastic EBM based bottleneck identification and mitigation rules are different, which rules should be used," and "when should we update EBM based rules". Based on the analysis, an improved supervisory control scheme is developed by integrating the optimal control policies integrated into previous supervisory control algorithm. Extensive numerical analysis shows that with the new control algorithm, system performance is further improved in terms of market demand satisfaction while system cost is significantly decreased.

The original contribution of the dissertation is summarized as follows:

- 1) An event-based modeling (EBM) approach has been developed as an integrated real-time system modeling method. It is a comprehensive system modeling method, which takes into considerations of every aspects of a manufacturing system, including machines, supporting activities, etc. EBM approach is novel because it is a data driven method which transfers the sensor information into useful managerial knowledge in real-time. It provides a step forward in real-time modeling of dynamic systems.
- 2) A supervisory control algorithm is developed to integrate EBM, the integrated real-time system modeling tool, into system control. The algorithm analyzes the most up-to-date system dynamics with EBM and makes proper corrective control decisions based on this analysis. Comparing with the control methods based on long-term steady state analysis, the

supervisory control algorithm provides a more comprehensive control strategy especially for dynamic systems with unpredicted changes, random disturbances and economy oscillations.

## 9.2 Future Work

Future work could be conducted in the following areas:

- 1) Extend the EBM method to the “integrated manufacturing system”, which includes production systems and supply chains. The success of an advanced manufacturing system not only depends on the smooth operation within the production system, but also relies on the close cooperation between the production system and supply chains. However, in most existing literature, the modeling and control of supply chain system and production system are analyzed separately. The analysis can be useful in improving individual production system and supply chain system’s performance. However, it is difficult to extend the methods to analyze the integrated manufacturing system. To achieve the overall system efficiency, it is necessary to extend the EBM method to the integrated manufacturing system.
- 2) In Chapter 8, we use stationary Markov decision model to find the optimal control policies. The analysis is useful for system control in any large time scales, but may have a poor control of the system during small time segments. To overcome the problem, in the future, we will use more advanced decision theories, such as weighted Markov decision theory, to provide more comprehensive control strategies.

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